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Technical Disclaimer & Limitation of Liability

By using any **PUQ Docker** modules, you acknowledge and agree that you are solely responsible for the deployment, administration, maintenance, and security of your infrastructure. PUQcloud **assumes no liability** for any issues arising from the use, misconfiguration, or failure of any PUQ Docker module.

Required Knowledge & Responsibilities

To use **PUQ Docker** modules, you must have the necessary expertise in system administration, troubleshooting, and configuration, including but not limited to:

1. **Linux Server Administration**
   - You must have experience managing servers running **Linux-based operating systems**.
2. **Web Protocols & Proxy Management**
   - Understanding **web proxies**, specifically **Nginx proxy**.
   - Knowledge of **SSL certificate management** and **HTTP/HTTPS protocols**.
3. **Networking & Security**
   - A solid understanding of **networking protocols**: **TCP, UDP, DNS, HTTPS**, and any others relevant to your infrastructure.
   - You are responsible for implementing **firewall rules**, **DDoS protection**, **access control**, and **security hardening** for all components of your system.
4. **Containerization & Docker Management**
   - Proficiency in **Docker**, including **networking, container communication, and orchestration**.
   - You are responsible for securing your containers, including protection from **unauthorized access**, **vulnerabilities**, and **data leaks**.
5. **Bash Scripting & Automation**
   - Experience with **Bash scripting** and **Linux automation** is required.
   - You must know how to **create, mount, and unmount virtual disks**.
6. **Server & Infrastructure Management**

- You are **fully responsible** for managing your **Docker server**, including:
  - Performing **regular backups** and **disaster recovery planning**.
  - Monitoring **server load and performance**.
  - **Troubleshooting and resolving** any infrastructure-related issues.
- You must develop your **own automation scripts** for **migrations, system recovery, and other administrative tasks**.

7. **Software Maintenance & Updates**
   - You are responsible for **administering, restoring, and updating** software running within your Docker containers.
   - You must understand the **responsibility boundaries** between **you, PUQcloud, and third-party container providers**.
   - If an update to our module or a third-party software breaks your configuration, you are responsible for troubleshooting and resolving the issue.

Scope of PUQcloud's Responsibility

PUQcloud **only provides**:

- A **billing system module** for **WHMCS or WISECP**, with a **pre-configured backend automation** set up in **n8n**.
- Pre-configured **template files** for certain containers.

PUQcloud **does NOT provide**:

- Any **actual container images**.
- Any **third-party software** related to containers.
- Any **SaaS services**—our solution only enables you to **create** SaaS services using **third-party containerized applications** from **public repositories**.
- **Technical support** for infrastructure, container management, or software troubleshooting.

n8n Server Requirement

- You must have a **properly configured n8n server** to **import and manage workflows** for **Docker and container automation**.
- You must understand **how n8n works**, and be able to **configure and maintain workflows** independently.

Limitation of Liability

- **No Guarantees or Warranties**
  - PUQcloud provides its software **"as is"**, with **no guarantees** of functionality, security, compatibility, or performance in your specific infrastructure.
  - PUQcloud is **not responsible** for any **data loss, downtime, financial loss, business interruption, or security breaches** resulting from the use or misconfiguration of PUQ Docker modules.

    - We do not guarantee that updates to our software, third-party dependencies, or operating systems will not cause disruptions or require manual intervention.
- **No Support for Customization or Debugging**
    - PUQcloud does **not provide free technical support** for integration, troubleshooting, or customization.
    - We are **not responsible** for any incompatibility or failure caused by modifications made to our modules, configurations, or workflows.
- **Full Responsibility for Your Infrastructure**
    - You are responsible for maintaining **system security, backups, data integrity, and service uptime**.
    - You **assume all risks** related to:
        - Misconfiguration of services.
        - Software bugs or vulnerabilities.
        - Performance issues or failures.
        - Security breaches or unauthorized access.
- **Indemnification**
    - By using PUQ Docker modules, you agree to **fully indemnify** PUQcloud and its affiliates against any claims, damages, or liabilities arising from:
        - Your **use or misuse** of the software.
        - Any **data loss, financial loss, or business impact**.
        - Any **third-party legal actions** resulting from your service.

Final Acknowledgment

By using **PUQ Docker modules**, you confirm that:

1. You understand and accept **full responsibility** for the operation, maintenance, and security of your infrastructure.
2. You have the **necessary technical knowledge** to manage **Linux, networking, Docker, and automation**.
3. You will not hold PUQcloud liable for any **technical failures, security breaches, data loss, or business disruptions**.

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