

# Setup guide: WHMCS setup

## Emby module **WHMCS**

[Order now](#) | [Download](#) | [FAQ](#)

### 1. Download the latest version of the module.

PHP 8.1

```
wget http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Emby/PUQ_WHMCS-Emby-latest.zip
```

PHP 7.4

```
wget http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Emby/php74/PUQ_WHMCS-Emby-latest.zip
```

All versions are available via link:

[http://download.puqcloud.com/WHMCS/servers/PUQ\\_WHMCS-Emby/](http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Emby/)

### 2. Unzip the archive with the module.

```
unzip PUQ_WHMCS-Emby-latest.zip
```

### 3. Copy "puqEmby" to "WHMCS\_WEB\_DIR/modules/servers/"

### 4. Create new server Emby in WHMCS (System Settings->Products/Services->Servers)

```
System Settings->Servers->Add New Server
```

- Enter the correct **Name** and **Hostname**

## Edit Server

Name	en[REDACTED].pl
Hostname	en[REDACTED].pl
IP Address	
Assigned IP Addresses (One per line)	
Monthly Cost	0.00
Datacenter/NOC	
Maximum No. of Accounts	200
Server Status Address	To display this server on the server status page, enter the full path to the server status folder (required to be uploaded to each server you want to monitor) - eg. <a href="https://www.example.com/status/">https://www.example.com/status/</a>
Enable/Disable	<input type="checkbox"/> Check to disable this server

- In the **Server Details** section, select the **"PUQ Emby"** module and enter the correct **username**, **password** and **access hash (API key)** for the **Emby web interface**.
- To check, click the **"Test connection"** button

Module	PUQ Emby	<input type="button" value="Test Connection"/>	✓ Connection successful. Some values have been auto-filled.
Username	admin		
Password	.....		
Access Hash	4[REDACTED]3		
Secure	<input checked="" type="checkbox"/> Check to use SSL Mode for Connections		
Port	443	<input type="checkbox"/> Override with Custom Port	

## 5. Create a new Products/Services

System Settings->Products/Services->Create a New Product

In the **Module settings** section, select the **"PUQ Emby"** module

Module Name:

Server Group:

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License key:   
success: 2026-04-15T11:58:03+02:00

Use All Libraries:  select all libraries together

Libraries Configuration

Libraries:

Write down the libraries you want to make available to customers of this product.  
**(IMPORTANT! Start a new line for each new library)**  
 Example:  
 "Movies  
 Beginner's Programming Course  
 Comedy"

**IMPORTANT!**  
 If you have a folder named ".", please enter it not as the first one or rename it.  
 If you don't want any folder to be accessible, type ".".

Allow playback

media:

audio that requires transcoding:

video that requires transcoding:

video that requires conversion without re-encoding:

Links

Instruction:   
A link to the instruction will be reflected in the client area.

User Configuration

Streaming bitrate limit:   
Mbps. Please provide number from 1 to 60

Remote control:  Remote control of shared devices (DLNA devices are considered shared until a user begins controlling them)

Users can download media and store it on their devices. This is not the same as a sync feature. Book libraries require this enabled to function properly.

Media downloads:

Subtitle Downloading:  Allow subtitle downloading

If allowed, and if enabled in Emby mobile apps, users can automatically upload photos and videos taken from their camera to this Emby Server

Camera upload:

Media conversion:  Grant or deny access to the convert media feature.

Only web pages containing media information are shared. Media files are never shared publicly. Shares are time-limited and will expire after 30 days.

Social media sharing:

User Preference Access:  Allow this user to change their password and profile image

Username prefix:   
Will be attached to the beginning of username. Only small letters and numbers and symbol "-"

Username suffix:   
Will be appended to the end of username. Only small letters and numbers and symbol "-"

Feature access

Allow Live TV access:

Allow Live TV recording management:

Force transcoding of remote media sources such as Live TV:

Client Area

Show Password:   
Show service password in the client area

Set the password length and the allowed letters/numbers/symbols for the password. Format: "8:234abcdABCD", where 8 is the password length, and everything after the colon represents the allowed characters.

Password Generation:

Username Format:   
{user\_id}-{random\_digit\_5}-{random\_letter\_{random\_letter\_x}}{user\_id}, {service\_id}, {random\_digit\_x}, {random\_letter\_x}

Custom Username:

Switch to Advanced Mode

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Automatically setup the product as soon as an order is placed  
 Automatically setup the product as soon as the first payment is received  
 Automatically setup the product when you manually accept a pending order  
 Do not automatically setup this product

- **License key:** A pre-purchased license key for the "PUQ Emby" module. For the module to work correctly, the key must be active

## Libraries:

- **Use All Libraries:** Choosing all of libraries from your Jellyfin server
- **Libraries:** The libraries you want to make available to customers of this product.  
**(IMPORTANT! Start a new line for each new library)**

Example:

"Movies

Beginner`s Programming Course

Comedy"

**IMPORTANT!**

If you have a folder named "-", please enter it not as the first one or rename it.

If you don't want any folder to be accessible, type "-".

## User Configuration:

- **Streaming bitrate limit:** An optional per-stream bitrate limit for all out of network devices. This is useful to prevent devices from requesting a higher bitrate than your internet connection can handle. This may result in increased CPU load on your server in order to transcode videos on the fly to a lower bitrate.
- **Remote control:** Remote control of shared devices (DLNA devices are considered shared until a user begins controlling them)
- **Media downloads:** Users can download media and store it on their devices. This is not the same as a sync feature. Book libraries require this enabled to function properly.
- **Subtitle Downloading:** Allow subtitle downloading
- **Camera upload:** If allowed, and if enabled in Emby mobile apps, users can automatically upload photos and videos taken from their camera to this Emby Server
- **Media conversion:** Grant or deny access to the convert media feature.
- **Social media sharing:** Only web pages containing media information are shared. Media files are never shared publicly. Shares are time-limited and will expire after 30 days.
- **User Preference Access:** Allow this user to change their password and profile image
- **Username prefix/Username suffix:** Necessary in order to generate a username for the service, in the format: **prefix<client\_id>-<service\_id>suffix**

Allow playback (Restricting access to transcoding may cause playback failures in clients due to unsupported media formats)

- **media**
- **audio that requires transcoding**
- **video that requires transcoding**
- **video that requires conversion without re-encoding**

## Feature access:

- **Allow Live TV access**
- **Allow Live TV recording management**
- **Force transcoding of remote media sources such as Live TV**

## Links

- **Link to instruction:** Link to the instruction, if filled out, it will be reflected in the client area

## Client Area

- **Show Password** - Show the service password in the client area.
  - **Password Generation** - Set the password length and the allowed letters/numbers/symbols for the password.  
Format: `"8: 234abcdABCD"`, where `8` is the password length, and everything after the colon represents the allowed characters.
  - **Username Format** - Define the format for username generation:
    - **Standard** - prefix-client\_id-service\_id-suffix
    - **Custom** - username generated by a custom rule
  - **Custom Username** - Set a rule for generating a custom username.
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