Product Information

Hetzner Datacenter module **WHMCS**

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The "Product Information" section is a comprehensive dashboard that provides administrators with detailed information and control over a specific product or service associated with a user's account. This interface is critical for managing and troubleshooting the product, as well as for making configuration changes.

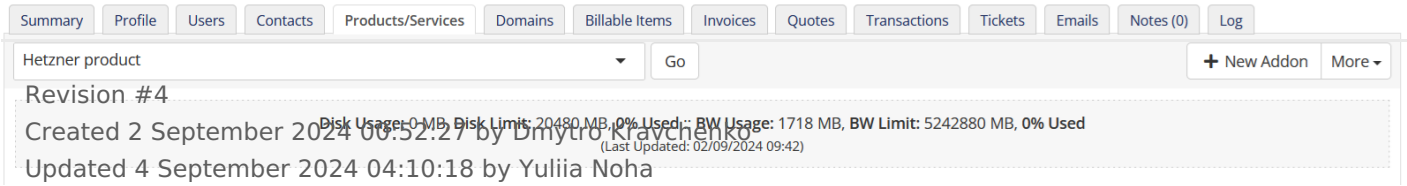
Key Elements:

1. **Order Information:**
   - **Order #:** Displays the order number and provides a link to view the full order details.
   - **Product/Service:** Specifies the name of the product or service (e.g., "Hetzner product").
   - **Server:** Indicates the data center or server instance where the product is hosted.
2. **User and Server Details:**
   - **Hostname:** The hostname assigned to the server.
   - **Dedicated IP:** The public IP address assigned to the server.
   - **Username:** The username associated with the server's access credentials.
   - **Password:** The password field shows the encrypted password or a placeholder for the server’s access credentials.
   - **Status:** The current status of the service (e.g., "Active").
   - **Assigned IPs:** Lists both IPv4 and IPv6 addresses assigned to the server.
   - **Nameserver 1 & 2:** The nameservers associated with the product.
   - **Operating System:** The operating system installed on the server (e.g., "debian-11").
   - **Backup Option:** Indicates whether the backup feature is enabled or disabled (in this case, "Yes").
3. **Billing and Subscription Details:**
   - **Registration Date:** The date when the product or service was registered.
   - **Quantity:** The quantity of the product or service being managed.
   - **First Payment Amount:** The initial payment made for the service.
   - **Recurring Amount:** The recurring cost associated with the service.
   - **Next Due Date:** The next billing date for the service.
   - **Termination Date:** If applicable, the date when the service is scheduled to be

terminated.
   - **Billing Cycle:** Indicates the billing cycle for the service (e.g., "Free").
   - **Payment Method:** The payment method used for the service (e.g., "PayPal").
   - **Promotion Code:** Displays any promotion code applied to the service.
4. **Module Commands:**
   - **API Connection Status:** Displays the status of the API connection, which is necessary for managing the product through automated scripts or external systems. (e.g., "API answer OK").
   - **Commands:** Provides buttons for creating, suspending, unsuspending, terminating the service, changing the package, and sending a custom welcome email.
5. **Server Status:**
   - This section provides real-time status information about the server:
     - **Start/Stop:** Indicates whether the server is running or stopped.
     - **CPU, RAM, and Disk Usage:** Displays the resource usage statistics for the server.
     - **Datacenter:** Indicates the data center location.
     - **Public Network IPs:** Shows the public IPv4 and IPv6 addresses assigned to the server.
     - **Public Network DNS PTR:** Displays the PTR record for reverse DNS.
6. **Metric Statistics:**
   - This section shows various usage metrics and their statuses, including:
     - **Floating IPv4/IPv6 addresses:** Whether these are enabled and their current usage.
     - **Bandwidth Usage:** The amount of bandwidth used.
     - **Snapshot Usage:** The amount of disk space used by snapshots.
   - A **Refresh Now** button allows updating the metrics to display the latest data.
7. **Addons and Additional Information:**
   - **Addons:** Lists any additional services or features associated with the product.
   - **Hostname (Domain):** Displays the domain associated with the product.
   - **Password:** Shows the password or its placeholder.
   - **Subscription ID:** Identifies the subscription tied to the service.
   - **Override Auto-Suspend:** Allows the administrator to prevent the service from being automatically suspended.
   - **Auto-Terminate End of Cycle:** Provides an option to terminate the service at the end of its billing cycle.
   - **Admin Notes:** Allows the administrator to add any notes or information relevant to the management of the service.
8. **Save or Cancel Changes:**
   - **Save Changes:** A purple button to save any changes made in this section.
   - **Cancel Changes:** Allows the administrator to discard any modifications and revert to the previous settings.

IP Address Logging. The system now includes a mechanism that automatically tracks and logs all IP address changes. Every time a new IP address is added or an existing one is removed, a note is automatically added to the **Admin Notes** section. This note includes the

date, time, and details of the IP changes. This feature ensures that all changes are documented for easy reference and auditing.



Revision #4
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Updated 4 September 2024 04:10:18 by Yuliia Noha