Admin Area

Managing a Jellyfin Family service from the WHMCS admin area.

- Service page

Service page

Jellyfin Family module **WHMCS**

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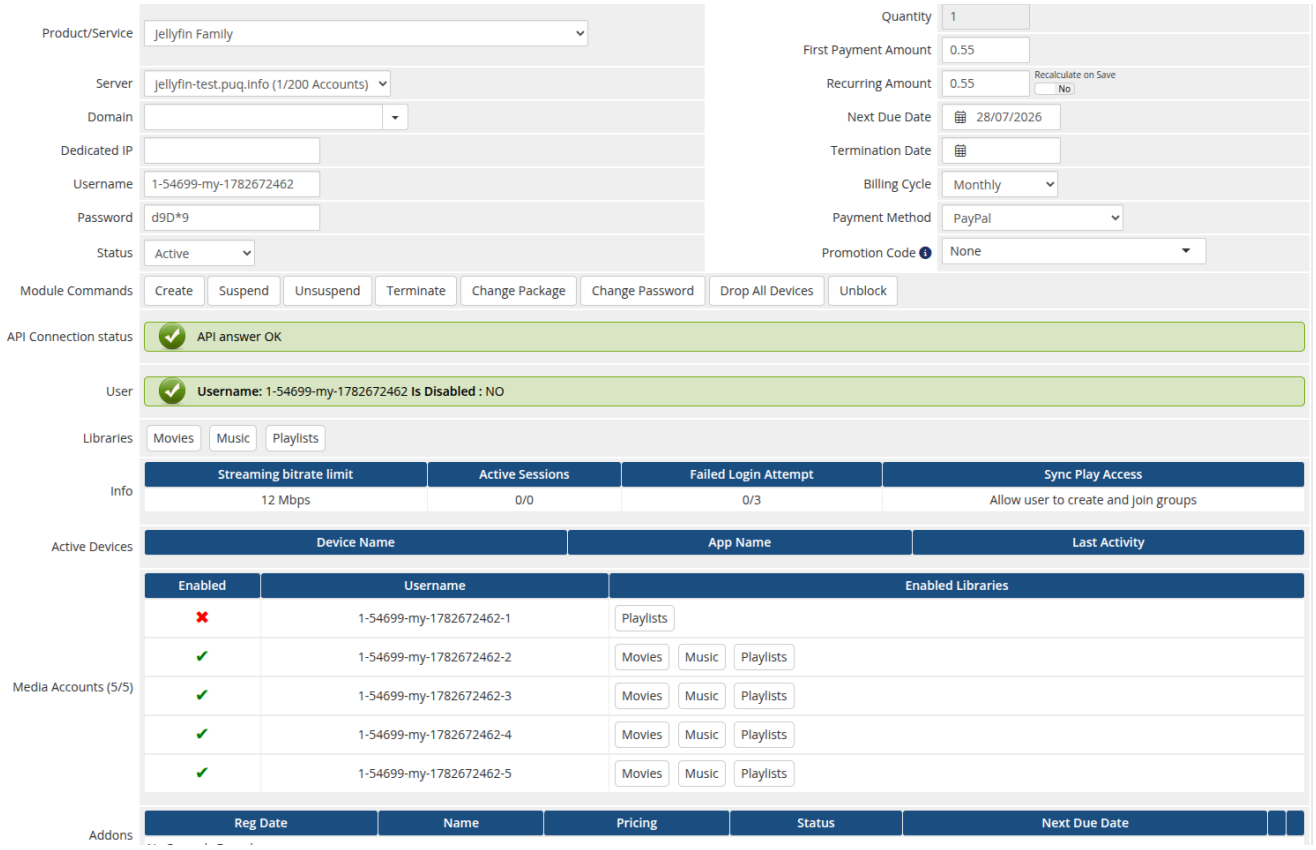
On the WHMCS admin service page (**Clients → (client) → Products/Services**) the module adds an information tab and the standard module command buttons.



Module commands

- **Create** — generates credentials, creates the Jellyfin user and applies the policy.
- **Suspend / Unsuspend** — toggles the user's *IsDisabled* flag.
- **Change Package** — re-applies the product policy to the existing user and to every media account.
- **Change Password** — resets and sets a new password.

- **Terminate** — deletes the Jellyfin user and all of its media accounts.

Custom buttons

- **Drop All Devices** — removes all of the user's registered devices.
- **Unblock** — re-enables a disabled account (requires the service to be *Active*).

Information tab

- **API Connection status** — confirms the module can reach Jellyfin.
- **User** — username and disabled state (with a too-many-failed-logins warning).
- **Libraries** — the libraries the user can access.
- **Info** — streaming bitrate limit, active sessions, failed-login counter and SyncPlay access.
- **Active Devices** — device name, app and last activity.
- **Media Accounts** *(when enabled on the product)* — a table of the client's sub-users: enabled state, username and the libraries each one can access. The tab header shows the `used / limit` count.

> All lifecycle actions are license-gated: if the license cache is stale and the license server is unreachable, the action is refused with the license error.