

Service page

Jellyfin Family module **WHMCS**

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On the WHMCS admin service page (**Clients** → **(client)** → **Products/Services**) the module adds an information tab and the standard module command buttons.

The screenshot displays the WHMCS admin interface for the Jellyfin Family module. It features several sections:

- Configuration Fields:** Product/Service (Jellyfin Family), Server (jellyfin-test.puq.info), Domain, Dedicated IP, Username (1-54699-my-1782672462), Password (d9D*9), and Status (Active).
- Module Commands:** Create, Suspend, Unsuspend, Terminate, Change Package, Change Password, Drop All Devices, Unblock.
- API Connection status:** API answer OK (green checkmark).
- User:** Username: 1-54699-my-1782672462 Is Disabled: NO (green checkmark).
- Libraries:** Movies, Music, Playlists.
- Info:** Streaming bitrate limit (12 Mbps), Active Sessions (0/0), Failed Login Attempt (0/3), Sync Play Access (Allow user to create and join groups).
- Active Devices:** Table with columns: Enabled, Username, App Name, Last Activity.
- Media Accounts (5/5):** Table with columns: Enabled, Username, App Name, Last Activity.
- Addons:** Table with columns: Reg Date, Name, Pricing, Status, Next Due Date.

Module commands

- **Create** — generates credentials, creates the Jellyfin user and applies the policy.
- **Suspend / Unsuspend** — toggles the user's *IsDisabled* flag.
- **Change Package** — re-applies the product policy to the existing user and to every media account.

- **Change Password** — resets and sets a new password.
- **Terminate** — deletes the Jellyfin user and all of its media accounts.

Custom buttons

- **Drop All Devices** — removes all of the user's registered devices.
- **Unblock** — re-enables a disabled account (requires the service to be *Active*).

Information tab

- **API Connection status** — confirms the module can reach Jellyfin.
- **User** — username and disabled state (with a too-many-failed-logins warning).
- **Libraries** — the libraries the user can access.
- **Info** — streaming bitrate limit, active sessions, failed-login counter and SyncPlay access.
- **Active Devices** — device name, app and last activity.
- **Media Accounts** (*when enabled on the product*) — a table of the client's sub-users: enabled state, username and the libraries each one can access. The tab header shows the `used / limit` count.

“ All lifecycle actions are license-gated: if the license cache is stale and the license server is unreachable, the action is refused with the license error.

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