

# Service configuration

## Jellyfin Family module **WISECP**

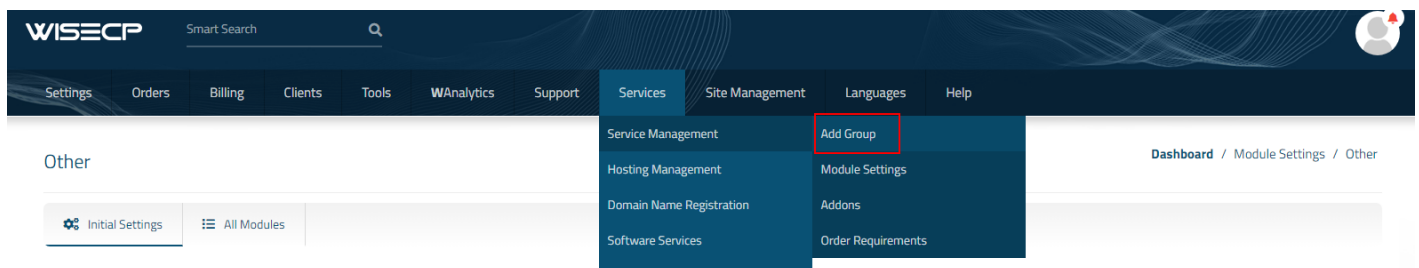
[Order now](#) | [Download](#) | [FAQ](#)

If you do not have a **Service Group** where you want to place the new service, you need to create a new **Service Group**

1. Log in to the administrative area of your **WISECP**.
2. Create New Service Group

Go to

Services -> Service Management -> Add Group



Enter all the necessary data and click the **'Create Group'** button.

WISECP

Smart Search

SettingsOrdersBillingClientsToolsWAnalyticsSupportServicesSite ManagementLanguagesHelp

Create New Service Group

Dashboard / Create New Service Group

Create a new service group, you can also create new categories and manage the existing one from here.

ENUKRURDPTPLNLLVKAITIDHUFRAESLEDECSBSAR

Title

Media

Short Detail

Short Group Description

Listing Template

☒ Box List ☐ Horizontal List

Status

Enable

Background Image

(optional)

Group Colour

#FFFFFF

Order Upgrades

☐ Allow clients to upgrade to higher package in the same service group

External HTML Code

Paste your HTML code to this field (Optional)

You can optionally add external HTML code and customize it. There should not be any incorrect or incomplete HTML codes, otherwise page structure will be empty

### 3. Adding a New Service

Go to

Services -> our service group where you need to add the new service.

WISECP

Smart Search

SettingsOrdersBillingClientsToolsWAnalyticsSupportServicesSite ManagementLanguagesHelp

€0

Today Sales (Turnover)

Yesterday

€0

€0

Current Cash

Current Month Expenses

€0

0

Overdue Invoice (Total €0)

Payment Date Upcoming (Total €0 / Last 7 Days)

0

Client Registration (Today)

Yesterday

0

0

Pending Support Tickets

Total Resolved

0

0

Order in the Process (Total €0)

0

Reminder (Will Happen Today)

Service Management

Hosting Management

Domain Name Registration

Software Services

International SMS Services

Google SEO Services

VPN

Media

In the opened window, click the **'Create New Service'** button.

**WISECP** Smart Search

Settings Orders Billing Clients Tools **WAnalytics** Support Services Site Management Languages Help

**Media** [Dashboard / Media](#)

[+ Create New Service](#) [Categories](#) [Service Group Settings](#) [Delete Group](#)

Apply to selected

10  Show Record

<input type="checkbox"/>	Service	Category	Amount	Status

On the opened page, enter all the necessary details for your new service and navigate to the '**Core**' tab.

Select the '**PUQ Jellyfin Family**' module from the drop-down list of modules.

**Add Service Pack For Media** [Dashboard / Media / Add Service Product](#)

[Detail](#) [Core](#) [Optional Addons](#) [Requirements](#) [Upgradeable Products](#) [Pricing](#)

Module

Server Group	Default (Servers: 1)	Use All Libraries	<input type="checkbox"/> select all libraries together
Username prefix	jelly-	Libraries	Movie
Username suffix	-family	Streaming bitrate limit	50
SyncPlay access	Allow user to create and join groups	User sessions	3
Failed login attempts	3	Remote control	<input type="checkbox"/> Remote control of shared devices
Media downloads	<input checked="" type="checkbox"/> Users can download media and store it on their devices. This is not the same as a sync feature. Book libraries require this enabled to function properly.	Allow Playback Media	<input checked="" type="checkbox"/>
Allow Playback Audio	<input checked="" type="checkbox"/> audio that requires transcoding	Allow Playback Video	<input type="checkbox"/> video that requires transcoding
Allow Playback Video	<input type="checkbox"/> video that requires conversion without re-encoding	Allow Live TV access	<input type="checkbox"/>
Allow Live TV recording management	<input type="checkbox"/>	Force transcoding of remote media sources such as Live TV	<input type="checkbox"/>
Count Of Media Accounts	20	Link to instruction	https://doc.puq.info/books/jellyfin-family-wisecp-module
Automatic Setup		<input type="checkbox"/> Please activate for automatic installation of the order. Otherwise, administrator approval is required.	

[Create Product](#)

4. Fill in the configuration options according to your preferences.

## Libraries:

- **Use All Libraries:** Choosing all of libraries from your Jellyfin server
- **Libraries:** The libraries you want to make available to customers of this product.

**(IMPORTANT! Start a new line for each new library)**

Example:

"Movies

Beginner`s Programming Course

Comedy"

**IMPORTANT!**

If you have a folder named "-", please enter it not as the first one or rename it.

If you don't want any folder to be accessible, type "-".

## User Configuration:

- **Streaming bitrate limit:** An optional per-stream bitrate limit for all out of network devices. This is useful to prevent devices from requesting a higher bitrate than your internet connection can handle. This may result in increased CPU load on your server in order to transcode videos on the fly to a lower bitrate.
- **SyncPlay access:** The SyncPlay feature enables to sync playback with other devices. Select the level of access this user has to the SyncPlay
- **Remote control:** Remote control of shared devices (DLNA devices are considered shared until a user begins controlling them)
- **Media downloads:** Users can download media and store it on their devices. This is not the same as a sync feature. Book libraries require this enabled to function properly.
- **User sessions:** Set the maximum number of simultaneous user sessions.  
A value of 0 will disable the feature.
- **Failed login attempts:** Determine how many incorrect login tries can be made before lockout occurs.  
A value of zero means inheriting the default of three tries for normal users and five for administrators. Setting this to -1 will disable the feature.
- **Username prefix/Username suffix:** Necessary in order to generate a username for the service, in the format: **prefix<client\_id>-<service\_id>suffix**

Allow playback (Restricting access to transcoding may cause playback failures in clients due to unsupported media formats)

- **media**
- **audio that requires transcoding**
- **video that requires transcoding**
- **video that requires conversion without re-encoding**

Feature access:

- **Allow Live TV access**
- **Allow Live TV recording management**
- **Force transcoding of remote media sources such as Live TV**

## Media Accounts Configuration:

- **Count of media accounts:** Available number of media accounts for creation by user.

## Links

- **Link to instruction:** Link to the instruction, if filled out, it will be reflected in the client area

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