

Admin Area

Managing a Jellyfin service from the WHMCS admin area.

- [Service page](#)

Service page

Jellyfin module **WHMCS**

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On the WHMCS admin service page (**Clients** → **(client)** → **Products/Services**) the module adds an information tab and the standard module command buttons.

The screenshot shows the WHMCS admin interface for a service named 'Jellyfin'. At the top, there is a navigation bar with tabs for Summary, Profile, Users, Contacts, Products/Services, Domains, Billable Items, Invoices, Quotes, Transactions, Tickets, Emails, Notes (0), and Log. The 'Products/Services' tab is active, and the service 'Jellyfin' is selected. Below the navigation bar, there is a search bar with 'Jellyfin' entered and a 'Go' button. To the right of the search bar are '+ New Addon' and 'More' buttons. The main content area is divided into two columns. The left column contains fields for Order # (1284 - View Order), Product/Service (Jellyfin), Server (jellyfin-test.puq.info (1/200 Accounts)), Domain, Dedicated IP, Username (11-1-5564), Password, and Status (Active). Below these fields are buttons for Module Commands: Create, Suspend, Unsuspend, Terminate, Change Package, Change Password, Drop All Devices, and Unblock. The right column contains fields for Registration Date (06/06/2026), Quantity (1), First Payment Amount (0.28), Recurring Amount (0.28), Next Due Date (06/07/2026), Termination Date, Billing Cycle (Monthly), Payment Method (PayPal), and Promotion Code (None). Below the fields are two green status bars: 'API Connection status' with a checkmark and 'API answer OK', and 'User' with a checkmark and 'Username: 11-1-5564 Is Disabled : NO'. Below the status bars are two tables. The first table is 'Libraries' with a single row for 'Movies'. The second table is 'Info' with four columns: Streaming bitrate limit (60 Mbps), Active Sessions (1/3), Failed Login Attempt (0/3), and Sync Play Access (Allow user to create and join groups). Below the info table is a table for 'Active Devices' with three columns: Device Name (Firefox), App Name (Jellyfin Web), and Last Activity (2026-06-06T00:24:53.973208Z).

Module commands

- **Create** — generates credentials, creates the Jellyfin user and applies the policy.
- **Suspend / Unsuspend** — toggles the user's *IsDisabled* flag.
- **Change Package** — re-applies the product policy to the existing user.
- **Change Password** — resets and sets a new password.
- **Terminate** — deletes the Jellyfin user.

Custom buttons

- **Drop All Devices** — removes all of the user's registered devices.
- **Unblock** — re-enables a disabled account (requires the service to be *Active*).

Information tab

- **API Connection status** — confirms the module can reach Jellyfin.
- **User** — username and disabled state (with a too-many-failed-logins warning).
- **Libraries** — the libraries the user can access.
- **Info** — streaming bitrate limit, active sessions, failed-login counter and SyncPlay access.
- **Active Devices** — device name, app and last activity.

“ All lifecycle actions are license-gated: if the license cache is stale and the license server is unreachable, the action is refused with the license error.