

# Client Area

What the customer sees and can do on the Jellyfin service page in the WHMCS client area.


- [Client area overview](#)

# Client area overview

## Jellyfin module **WHMCS**

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The client opens their Jellyfin service from **clientarea.php** → **My Services** → **(service)** → **Information**. The page loads its data over AJAX and renders a set of cards.

 **1i-1-5564**  
Jellyfin media account Enabled

[Web interface](#) [User manual](#) [Drop All Devices](#) [Unblock](#)

### Account

**Username** 1i-1-5564

**Password** [masked]

**Status** Enabled

### Info

**Streaming bitrate limit**  
60 Mbps

**Active Sessions**  
1 / 3

**Failed Login Attempt**  
0 / 3

**Sync Play Access**  
Enabled

### Libraries

1  
[Movies](#)

### Active Devices

1

DEVICE NAME	APP NAME	LAST ACTIVITY
Firefox	Jellyfin Web	2026-06-06T00:24:53.973208Z

# Actions

- **Web interface** — opens the Jellyfin web UI in a new tab.
- **User manual** — opens the instruction URL configured on the product (if set).
- **Drop All Devices** — signs the account out of every device (confirmation required).
- **Unblock** — re-enables the account when it has been locked/disabled (shown only when disabled).

# Account

- **Username** with a copy button.
- **Password** — shown as a reveal button, plain text, or hidden, depending on the product's *Show password* setting; with a copy button.
- **Status** — Enabled / Disabled badge.

# Info

- Streaming bitrate limit, active sessions (with the max), failed-login attempts (with the lockout threshold), and SyncPlay access.

# Libraries & Devices

- **Libraries** — chips for each library the user can access (with a count badge).
- **Active Devices** — table of device name, app and last activity (with a count badge).

All actions use AJAX and report the result with a toast notification — the page never reloads.