

# Service configuration

## Jellyfin module **WISECP**

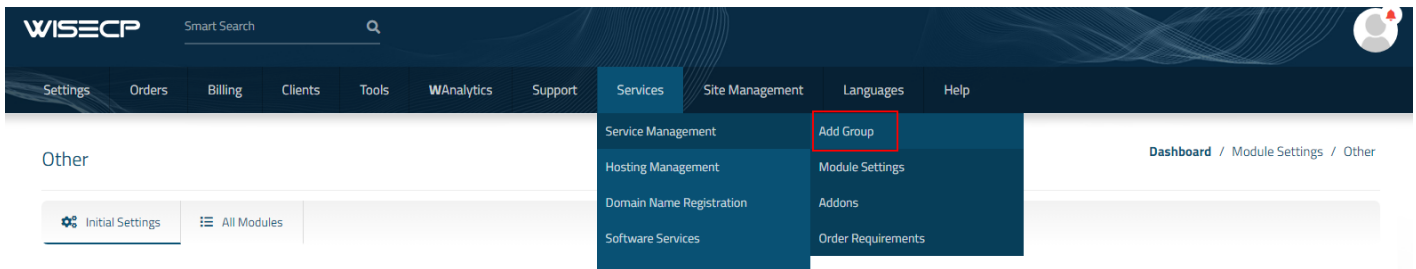
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If you do not have a **Service Group** where you want to place the new service, you need to create a new **Service Group**

1. Log in to the administrative area of your **WISECP**.
2. Create New Service Group

Go to

Services -> Service Management -> Add Group



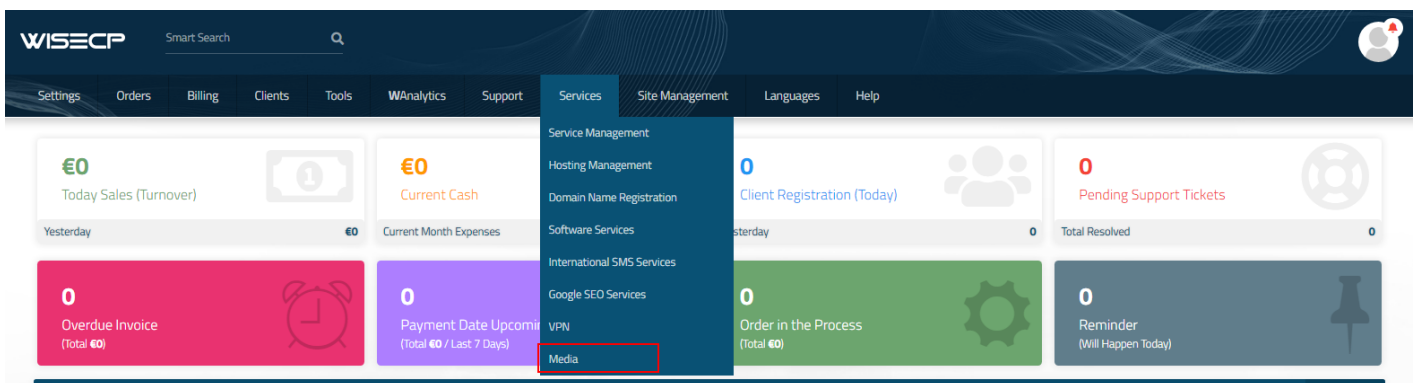
Enter all the necessary data and click the **'Create Group'** button.

The screenshot shows the 'Create New Service Group' page in the WISECP system. At the top, there is a navigation bar with the WISECP logo, a search bar, and various menu items: Settings, Orders, Billing, Clients, Tools, WAnalytics, Support, Services, Site Management, Languages, and Help. The page title is 'Create New Service Group' and the breadcrumb is 'Dashboard / Create New Service Group'. A green banner at the top of the form area says: 'Create a new service group, you can also create new categories and manage the existing one from here.' Below this is a language selection bar with options: EN, UK, RU, RO, PT, PL, NL, LV, KA, IT, ID, HU, FR, FA, ES, EL, DE, CS, BS, AR. The form fields are: 'Title' (Media), 'Short Detail' (Short Group Description), 'Listing Template' (Box List selected, Horizontal List unselected), 'Status' (Enable), 'Background Image' (optional), 'Group Colour' (#FFFFFF), 'Order Upgrades' (checkbox unselected, 'Allow clients to upgrade to higher package in the same service group'), and 'External HTML Code' (Paste your HTML code to this field (Optional)). A note at the bottom states: 'You can optionally add external HTML code and customize it. There should not be any incorrect or incomplete HTML codes, otherwise page structure will be empty.'

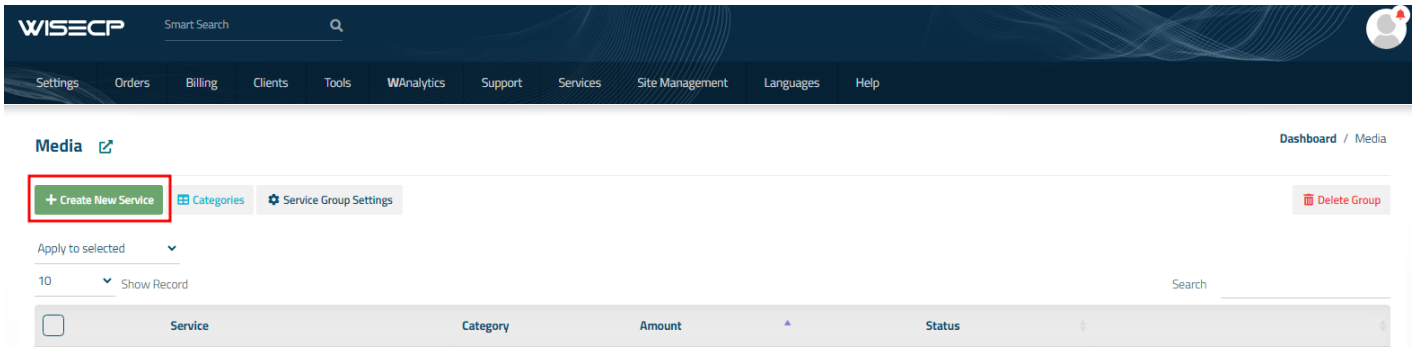
### 3. Adding a New Service

Go to

Services -> our service group where you need to add the new service.

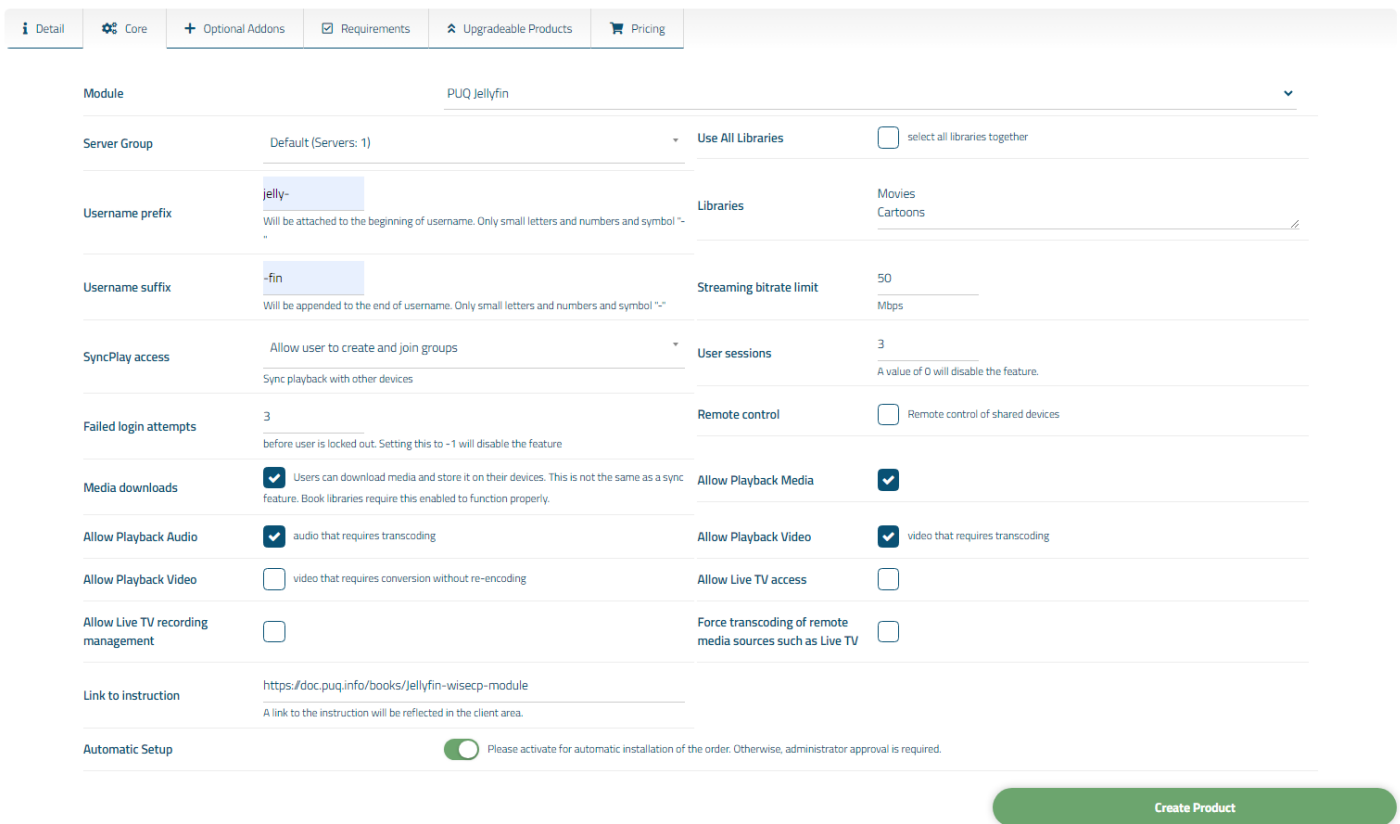


In the opened window, click the **'Create New Service'** button.



On the opened page, enter all the necessary details for your new service and navigate to the 'Core' tab.

Select the 'PUQ Jellyfin' module from the drop-down list of modules.



4. Fill in the configuration options according to your preferences.

Libraries:

- **Use All Libraries:** Choosing all of libraries from your Jellyfin server
- **Libraries:** The libraries you want to make available to customers of this product.  
**(IMPORTANT! Start a new line for each new library)**

Example:

"Movies

Beginner`s Programming Course

Comedy"

**IMPORTANT!**

If you have a folder named "-", please enter it not as the first one or rename it.  
If you don't want any folder to be accessible, type "-".

## User Configuration:

- **Streaming bitrate limit:** An optional per-stream bitrate limit for all out of network devices. This is useful to prevent devices from requesting a higher bitrate than your internet connection can handle. This may result in increased CPU load on your server in order to transcode videos on the fly to a lower bitrate.
- **SyncPlay access:** The SyncPlay feature enables to sync playback with other devices. Select the level of access this user has to the SyncPlay
- **Remote control:** Remote control of shared devices (DLNA devices are considered shared until a user begins controlling them)
- **Media downloads:** Users can download media and store it on their devices. This is not the same as a sync feature. Book libraries require this enabled to function properly.
- **User sessions:** Set the maximum number of simultaneous user sessions.  
A value of 0 will disable the feature.
- **Failed login attempts:** Determine how many incorrect login tries can be made before lockout occurs.  
A value of zero means inheriting the default of three tries for normal users and five for administrators. Setting this to -1 will disable the feature.
- **Username prefix/Username suffix:** Necessary in order to generate a username for the service, in the format: **prefix<client\_id>-<service\_id>suffix**

Allow playback (Restricting access to transcoding may cause playback failures in clients due to unsupported media formats)

- **media**
- **audio that requires transcoding**
- **video that requires transcoding**
- **video that requires conversion without re-encoding**

Feature access:

- **Allow Live TV access**
- **Allow Live TV recording management**
- **Force transcoding of remote media sources such as Live TV**

## Links

- **Link to instruction:** Link to the instruction, if filled out, it will be reflected in the client area
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