PUQ Mautic Image not found or type unknown

# Product Information

## Mikrotik VPN module **WHMCS**

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# Admin area product information

The administrator can view detailed service information in the WHMCS admin panel on the product/service page. The module adds a custom panel in the **Module Data** section with the following information:

## License verification status

Displays the current license status with a colored indicator:

- **Green** — license is valid and active
- **Red** — license is invalid, expired, or missing

## API connection status

Shows the result of a real-time connection test to the Mikrotik router API-SSL, confirming that the credentials entered for the server are working correctly.

## VPN account information

| Field | Description |
|---|---|
| **Username** | The VPN account username (PPP secret name) on the Mikrotik router |
| **Enabled** | Whether the VPN account is currently enabled or disabled on the router |

| Field | Description |
| --- | --- |
| **Profile** | The PPP profile assigned to the account |
| **Service** | The VPN service / protocol (e.g. `any`, `pptp`, `l2tp`, `pppoe`) |
| **IP address** | The IP address assigned to the account from the server's IP pool |
| **Comment** | Includes the configured Comment PREFIX and WHMCS service identifier |

# Connection information

- **Comment** — includes the configured comment prefix and WHMCS service identifier
- **Service** — active VPN protocol (e.g. `pptp`, `l2tp`)
- **Name** — VPN user account name
- **Caller-id** — caller identification / remote IP address
- **Address** — client IP address assigned by the router
- **Uptime** — current active session duration *(Displays "NOT ONLINE" when the client is disconnected)*

# Metric Statistics

When Metric Billing is enabled, the admin view displays live metric statistics:

- **Bandwidth Usage Download (GB)** — current cumulative downloaded traffic (GB) and enabled status
- **Bandwidth Usage Upload (GB)** — current cumulative uploaded traffic (GB) and enabled status
- **Last Update** — relative time when the metric was last refreshed
- **Refresh Now** button — allows immediate on-demand metric recalculation

# Available management actions

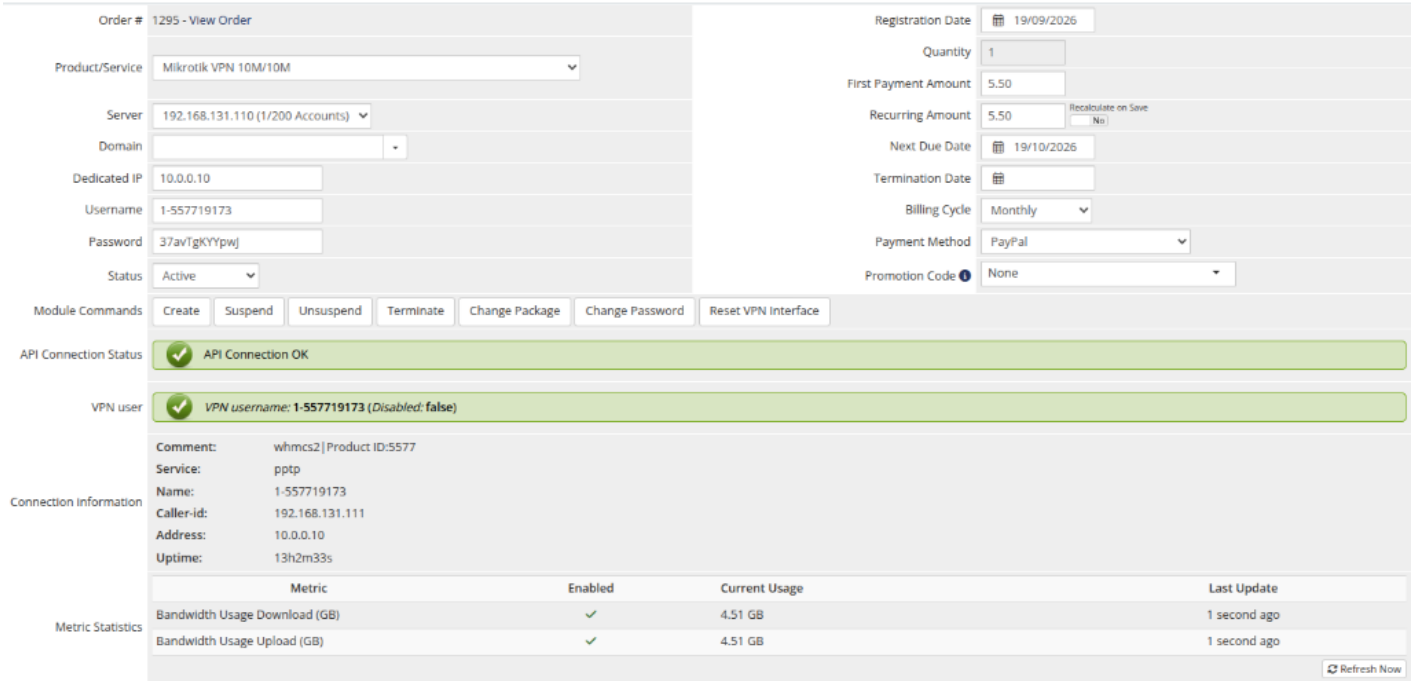
The standard WHMCS module command buttons are available:

- **Create** — provision a new VPN account on the Mikrotik router
- **Suspend** — disable the VPN account
- **Unsuspend** — re-enable the VPN account
- **Terminate** — permanently delete the VPN account from the router
- **Change Password** — reset the account's password
- **Change Package** — update profile, service, bandwidth limits and traffic configuration (used during upgrades/downgrades)

- **Reset VPN Interface** — force-disconnect the current active VPN session (useful when the customer needs to re-establish the tunnel)

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# Screenshot




*admin-product-info.png*

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