

Client Area

- [Home screen](#)
- [Navigation menu](#)
- [Resource usage charts](#)
- [Virtual machine reinstallation procedure](#)
- [Snapshots management](#)
- [Backups management](#)
- [Reset password](#)
- [revDNS configuration](#)
- [ISO templates to mount](#)
- [Error pages in client area](#)

Home screen

ProxmoxKVM module **WHMCS**

[Order now](#) | [Download](#) | [FAQ](#)

Basic information on client panel page

The end customer, after logging in to his own customer panel, has access to the following information and options:

- Status and used resources of the virtual machine in real time (*with a 5-second automatic data refresh*).
- The keys with the following functions are available.
 - **Start** and **stop** the virtual machine
 - Connect to the virtual machine terminal using the **noVNS** WEB client.
 - **Charts** - switch to real-time virtual machine resource usage statistics. Statistics are presented in the form of well-readable graphs.
 - **Reinstall** the operating system.
 - **Snapshot** - go to snapshot management page.
 - **Backup** - go to backups management page.
 - **Reset the (root) password** of the virtual machine's operating system.
 - **Configure the reverse DNS** record is available.
 - **Mount an ISO** image is available.

- ★ Overview ^
 - i Information
 - Charts
 - ↻ Reinstall
 - ↶ Snapshots
 - 📁 Backups
 - 🔑 Reset password
 - 🌐 revDNS configure
 - 📀 ISO mount
-
- 🔧 Actions ^
 - Upgrade/Downgrade
 - Upgrade/Downgrade Options
 - Request Cancellation



KVM 10GB
proxmox

ACTIVE

Upgrade

Request
Cancellation

Registration Date
Tuesday, July 11th, 2023

First Payment Amount
100.50 zł

Recurring Amount
76.50 zł

Billing Cycle
Monthly

Next Due Date
Friday, August 11th, 2023

Payment Method
Bank Transfer

Manage [Configurable Options](#)



Start



Stop



noVNC



Charts

i	Status	running (Uptime: 0 days 02:19:45)
	CPU (1.94% of 1CPU)	98.06%
	RAM (0.5275 GiB of 1 GiB)	52.75%
	System disk	10 GiB Read/Write : 100/100 MB/s 500/500 ops/s
	Network adapter	(6E:94:32:8F:76:58) Read/Write : 12/12 MB/s

Network configuration

▼ IPv4: 77.87.125.225/25 (real-8-4909.vps.uuq.pl)

IP	77.87.125.225/25
GW	77.87.125.129
DNS	77.87.125.10 77.87.125.20

▶ IPv6: 2a11:ff00:0000:0000:0000:0000:0215/120 (real-8-4909.vps.uuq.pl)



Reinstall



Snapshots



Backups



Reset password



revDNS



ISO

There are times when not all control options are available. For example, when creating or restoring a backup, or when the options are disabled for a specific client. Unavailable options are deactivated but visible. In this case, their color will be darkened and will not be clickable.

Panel view with inactive options

An example of a homepage in case of not available options (disabled options: Charts, Reinstall, Reset passwords, revDNS configuration, ISO mount).

Manage [Configurable Options](#)

Panel view while backup is in progress

Start Stop noVNC Charts

Reload...1

i	Status	running (Uptime: 0 days 21:57:24)
cpu	CPU (2.18% of 4CPU)	2.18% 97.82%
ram	RAM (1.8984 GiB of 4 GiB)	47.46% 52.54%
disk	System disk	20 GiB Read/Write : 100/100 MB/s 500/500 ops/s
disk	Additional disk	50 GiB Read/Write : 100/100 MB/s 100/100 ops/s
network	Network adapter	(C6:FC:93:11:EE:8C) Read/Write : 12/12 MB/s

Network configuration

IP:	[REDACTED] 25	Domain:	vps-1-4764.vps.uuq.pl
GW:	[REDACTED]	revDNS:	vps-1-4764.vps.uuq.pl
DNS:	[REDACTED]		

Reinstall Snapshots Backups

Reset revDNS ISO

The backup process is in progress

Virtual machine management features are temporarily disabled

Start Stop noVNC Charts

	Status	running (Uptime: 0 days 21:39:54) VM remote lock: backup
	CPU (7.31% of 4CPU)	7.31% 92.69%
	RAM (1.8994 GiB of 4 GiB)	47.49% 52.51%
	System disk	20 GiB Read/Write : 100/100 MB/s 500/500 ops/s
	Additional disk	50 GiB Read/Write : 100/100 MB/s 100/100 ops/s
	Network adapter	(C6:FC:93:11:EE:8C) Read/Write : 12/12 MB/s

Network configuration

IP:	[redacted]25	Domain:	vps-1-4764.vps.uuq.pl
GW:	[redacted]	revDNS:	vps-1-4764.vps.uuq.pl
DNS:	[redacted]		

Reinstall Snapshots Backups

Reset password revDNS configure ISO Mount

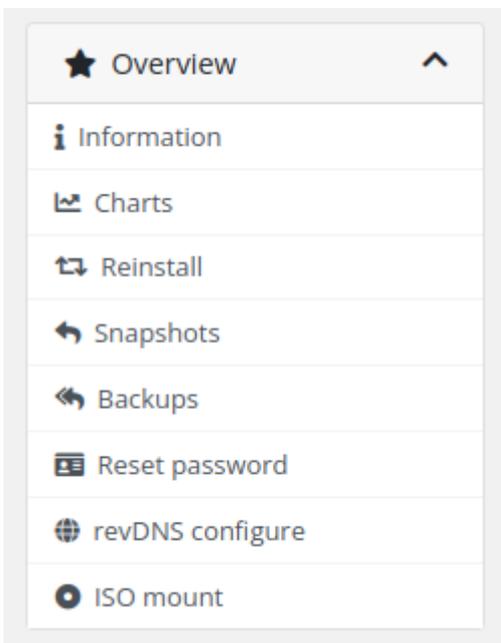
Navigation menu

ProxmoxKVM module **WHMCS**

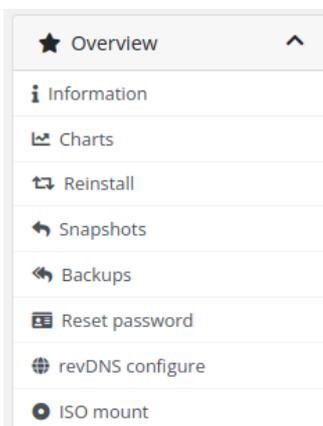
[Order now](#) | [Download](#) | [FAQ](#)

There is a navigation menu in the client service management area.

With the help of this menu, the client can quickly switch between the settings of his service.



If, for some reason, the configuration setting is not allowed, then after going to the page with this setting, the client will receive an error stating that access is denied.



Dev License: This installation of WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to abuse@whmcs.com

Access Denied

You are not allowed to do what you want to do on this page.



Powered by WHMCompleteSolution

Resource usage charts

ProxmoxKVM module **WHMCS**

[Order now](#) | [Download](#) | [FAQ](#)

The module gives you access to a subpage with charts.

Here, you can conveniently select the resource usage history period.

The following options are available for selection.

- For the last hour
- For the last day
- for the last week
- For the last month
- For the last year

Data is transferred from the hypervisor server in real time when the desired option is selected.

Last hour

Last day

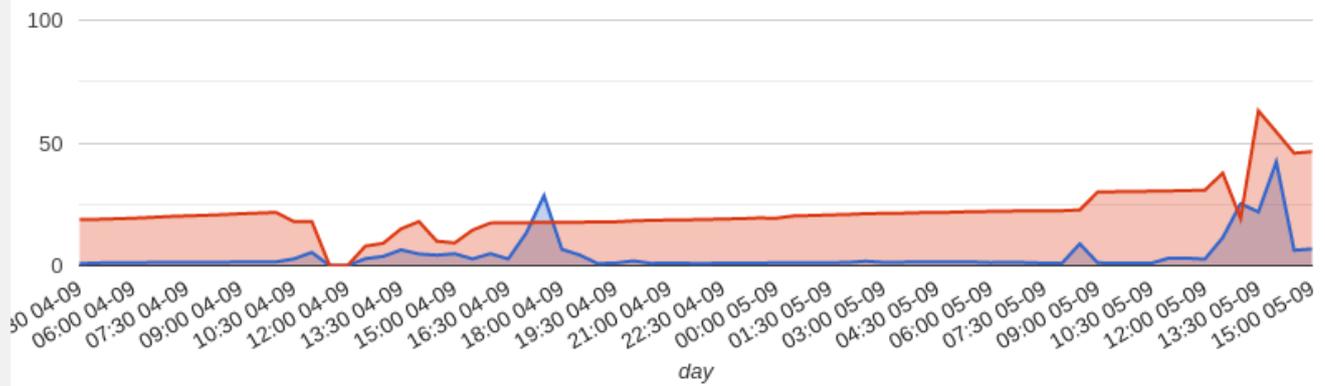
Last week

Last month

Last year

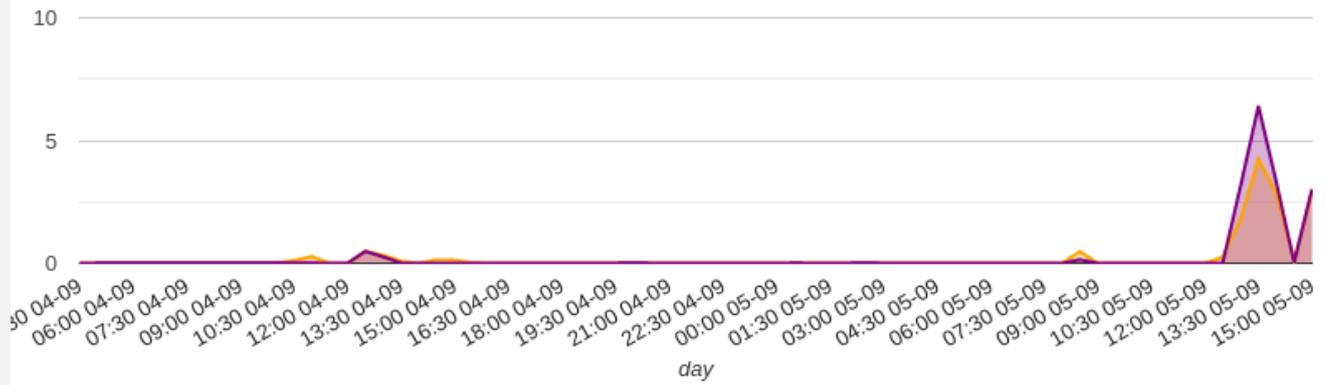
Usage charts

CPU RAM



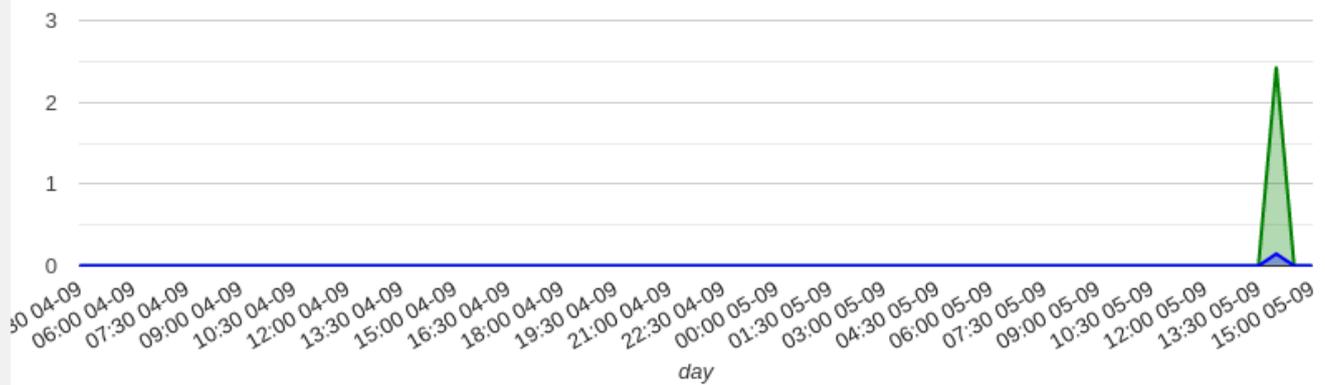
Disk usage

Read(MB/s) Write(MB/s)



Disk usage

IN(MB/s) OUT(MB/s)



Virtual machine reinstallation procedure

ProxmoxKVM module **WHMCS**

[Order now](#) | [Download](#) | [FAQ](#)

You can reinstall virtual machine at any time if you need to.

On the operating system reinstallation option page the client is given the option to select a new operating system from a list of available ones.

There is also a warning that all data will be deleted, and the machine will be reinstalled.

In order to avoid erroneous reinstallation, we have provided an option that protects against this. The customer needs to manually write the word reinstall in capital letters "REINSTALL"

The process begins by removing snapshots and data on the current machine and then starting the installation of a new machine with an already existing IP number, network card MAC address, vlan and ID.

The process permanently deletes data from the machine leaving its backups intact. This gives you the option to restore your machine from a backup to the previous state it was in before reinstallation, even after reinstalling the new system. Please use this option carefully.

Snapshots management

ProxmoxKVM module **WHMCS**

[Order now](#) | [Download](#) | [FAQ](#)

On the page for managing snapshots

Snapshots are a quick way to save the state of the system, which allow you to restore the state of the system as quickly as possible.

Snapshots are not a method of system backups and are most often used during system administration work, hence their retention period is limited.

The client gets the opportunity to create and remove snapshots of a virtual machine.

It is also possible to restore the state of a virtual machine from the snapshot.

It also shows information about the number and limit of snapshots.

Depending on the configuration of the service package. The current lifetime of the snapshot will be indicated, after this time the snapshot will be automatically deleted.

Snapshots: 4/10

Snapshot description

 Take Snapshot



Update 4 (06-09-2022 11:29:34)

Will be automatically removed after: **0 days 23:59:05**

 Rollback

 Remove



LA la LA (05-09-2022 15:28:56)

Will be automatically removed after: **0 days 03:58:27**

 Rollback

 Remove



Update 2 (05-09-2022 15:28:38)

Will be automatically removed after: **0 days 03:58:09**

 Rollback

 Remove



Update 1 (05-09-2022 15:28:26)

Will be automatically removed after: **0 days 03:57:57**

 Rollback

 Remove

Backups management

ProxmoxKVM module **WHMCS**

[Order now](#) | [Download](#) | [FAQ](#)

On the page with backup management

The client gets the opportunity to manage backups of his virtual machine. There is a schedule option to automatically create spare copies.

Client is given the ability to create delete backups. It also provides the ability to restore a virtual machine from a backup.

By default, the schedule is not configured and no copies are made. The client must configure the schedule itself. The time indicated in the schedule is generated automatically based on the analysis of the system load and is not subject to customer modifications.

Backups: 10/10

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<input checked="" type="checkbox"/>						
(02:10)	(21:20)	(19:50)	(13:50)	(13:10)	(02:50)	(22:50)

i If the schedule is configured, the system will automatically create backups and delete old backups. On this screen, you can configure the settings related to the backup schedule. Note that the settings on this screen affect which copies will be restored. If you have 3 available backups, setting a daily backup schedule will make the oldest backup you can recover from 3 days ago. If, on the other hand, you set the schedule for one day a week, then with 3 backup spaces, the oldest backup will be 3 weeks old. Take a moment to do this and think about what will be best for you.

 Save Schedule

Backups notes

 Backup now

i In the case of a backup restore, all snapshots of Virtual Machine will be deleted

	05-09-2022 14:12:21 TEST2		
	05-09-2022 13:40:52 sdad		
	05-09-2022 10:45:28 666		
	05-09-2022 08:28:50 dfg		
	04-09-2022 18:10:04 Scheduler: 2022-09-04		
	04-09-2022 18:00:51 Scheduler: 2022-09-04		
	04-09-2022 17:55:04 fgfg		
	04-09-2022 17:50:31 yyy		
	04-09-2022 17:19:22 vps-1-4764		
	04-09-2022 17:18:23 vps-1-4764		

Reset password

ProxmoxKVM module **WHMCS**

[Order now](#) | [Download](#) | [FAQ](#)

On the password reset page.

The client is given the opportunity to reset the operating system password.

If you use your own templates please note that the operating system must support cloud-init for this feature to work. All our templates support this mechanism.

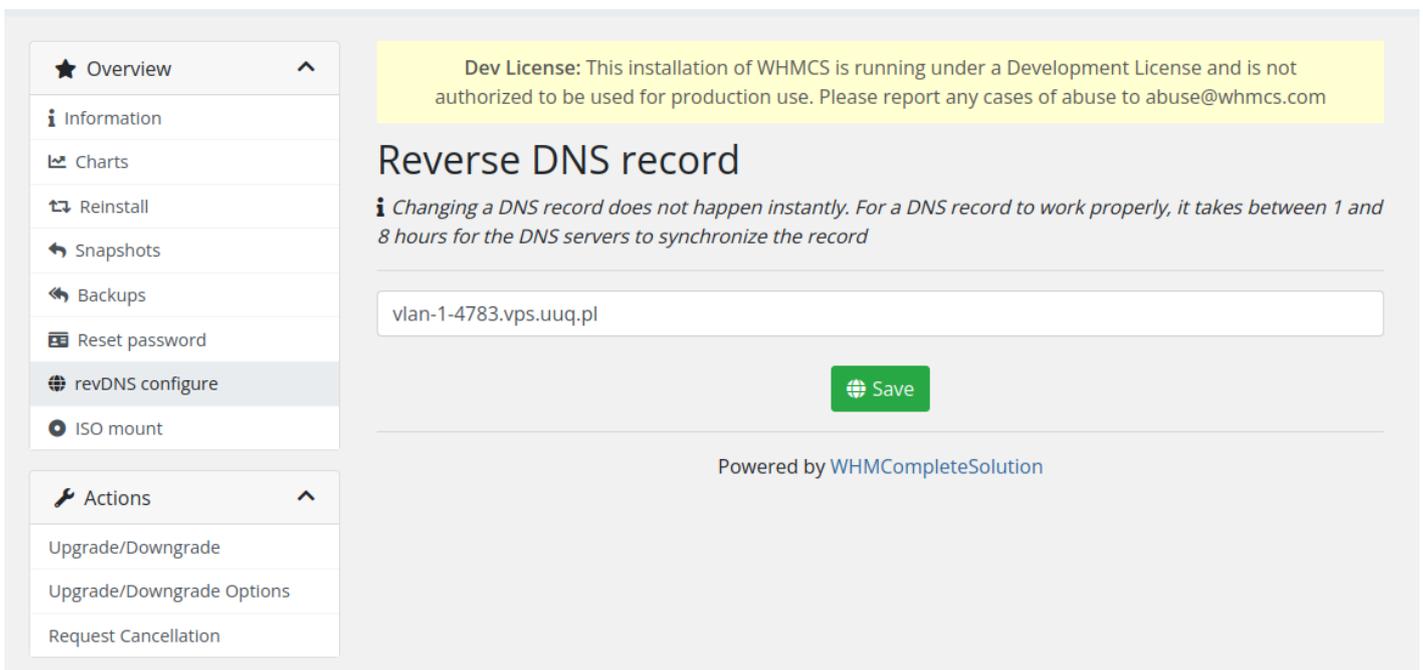
revDNS configuration

ProxmoxKVM module **WHMCS**

[Order now](#) | [Download](#) | [FAQ](#)

On the configuration page of the reverse DNS zone, the client has the opportunity to set the domain name for the IP address of his virtual machine.

Currently, the module does not support the automatic update of revDNS, but supports the creation of requests with a request to update this setting by a specialist responsible for it in the company. You can set this option '**Revdns ticket/RevDNS ticket department**' during product configuration.



The screenshot shows the WHMCS interface for configuring a Reverse DNS record. On the left is a sidebar menu with options: Overview, Information, Charts, Reinstall, Snapshots, Backups, Reset password, revDNS configure (selected), and ISO mount. Below this is an 'Actions' section with Upgrade/Downgrade, Upgrade/Downgrade Options, and Request Cancellation. The main content area features a yellow warning box: 'Dev License: This installation of WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to abuse@whmcs.com'. Below the warning is the title 'Reverse DNS record' and an information icon with the text: 'Changing a DNS record does not happen instantly. For a DNS record to work properly, it takes between 1 and 8 hours for the DNS servers to synchronize the record'. A text input field contains 'vlan-1-4783.vps.uuq.pl'. A green 'Save' button is positioned below the input field. At the bottom, it says 'Powered by WHMCompleteSolution'.

ISO templates to mount

ProxmoxKVM module **WHMCS**

[Order now](#) | [Download](#) | [FAQ](#)

We have prepared a set of templates in the form of ISO images that you can use on your own. All our images have been specially prepared for the proper operation of our module and have cloud-init support.

To the iso mount page

The client is given the opportunity to mount the ISO disk image on the CD-ROM of their virtual machine.

Error pages in client area

ProxmoxKVM module **WHMCS**

[Order now](#) | [Download](#) | [FAQ](#)

The error "Something went wrong" is returned if:

1. there is no access from the WHMCS server to the Proxmox server,
2. the virtual machine was not found on the Proxmox server.

The screenshot displays the WHMCS client area interface. On the left is a navigation sidebar with sections for 'Overview' and 'Actions'. The main content area features a yellow 'Dev License' warning at the top. Below it, a card for 'KVM 2/2/10 real IP proxmox' shows the status as 'ACTIVE' with a green bar and a red 'Request Cancellation' button. To the right of this card, a list of account details is shown, including registration date, payment amounts, and billing cycle. At the bottom of the main content area, a large white box contains the error message 'Something went wrong' in pink text, followed by 'Please try again after some time' in black text. The footer of the page indicates it is 'Powered by WHMCompleteSolution'.

★ Overview ^

- i Information
- 📊 Charts
- 🔄 Reinstall
- 📷 Snapshots
- 🔍 Backups
- 🔑 Reset password
- 🌐 revDNS configure
- 📀 ISO mount

🔧 Actions ^

- Upgrade/Downgrade Options
- Request Cancellation

Dev License: This installation of WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to abuse@whmcs.com


KVM 2/2/10 real IP
proxmox

ACTIVE

Request Cancellation

Registration Date
Thursday, September 8th, 2022

First Payment Amount
10.00EUR

Recurring Amount
61.50EUR

Billing Cycle
Monthly

Next Due Date
Saturday, October 8th, 2022

Payment Method
Bank Transfer

🌐 Manage ⚙️ Configurable Options

Something went wrong
Please try again after some time

Powered by [WHMCompleteSolution](#)

An "Access Denied" error is returned if the client tried to switch to an option that is not allowed for use in the package.



The screenshot shows the WHMCS interface with a sidebar on the left and a main content area on the right. The sidebar contains a list of menu items: Overview (with a star icon and an upward arrow), Information (with an 'i' icon), Charts (with a bar chart icon), Reinstall (with a circular arrow icon), Snapshots (with a double arrow icon), Backups (with a double arrow icon), Reset password (with a key icon), revDNS configure (with a globe icon), and ISO mount (with a disc icon). The main content area features a yellow banner at the top with the text: "Dev License: This installation of WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to abuse@whmcs.com". Below the banner, the text "Access Denied" is displayed in a large, pink font. Underneath, the message "You are not allowed to do what you want to do on this page." is shown in a dark grey font. This is followed by a red icon consisting of four circles with diagonal lines through them. At the bottom of the error message, it says "Powered by WHMCompleteSolution" in a smaller, dark grey font.