

# Reset password

[Order now](#) | [Download](#) | [FAQ](#)

On the password reset page.

The client is given the opportunity to reset the operating system password.

If you use your own templates please note that the operating system must support cloud-init for this feature to work. All our templates support this mechanism.

**The password reset procedure will work if the packages that are responsible for the operation of cloud-init have not been removed from the virtual machine**

Revision #5

Created 6 September 2022 10:07:47 by Ruslan

Updated 25 February 2023 17:54:44 by Ruslan

• If the reset procedure was successful, but the password was not changed, you need to connect to the virtual