Client Data Archive

Designed to save client data and IP access information, and it also includes a search function. Shows online clients in real time.

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Description

Client Data Archive

The **"Client Data Archive"** extension is designed to collect and store client data every time it is modified. This extension is particularly useful for easily tracking changes made by clients and finding specific clients based on their updated information.

The primary functionality of this extension is the ability to search for clients who have used the same IP address, allowing you to identify clients who may have multiple accounts. The integrated search feature seamlessly integrates with the WHMCS search system, making it convenient to locate clients based on their ID, IP address, or keywords.3

> Important Note: Actions performed by an administrator while logged in as a client are not captured or recorded by the Client Data Archive extension. The extension records data when clients themselves make changes to their information. Therefore, any actions taken by an administrator posing as a client will not be saved, and the client will not be shown as online during that time. It's important to keep this distinction in mind when using the Client Data Archive extension and interpreting the online status of clients.

Key Features:

IP Address Search: The extension enables you to search for clients who share the same IP address, helping you identify potential duplicate accounts.

Integrated Search:

The extension integrates smoothly with the WHMCS search system, allowing you to perform searches by client ID, IP address, or keywords.

Duplicate User Detection:

You have the option to view a list of duplicated users based on their IP addresses, making it easier to manage and identify potential duplicate accounts.

Online Client Monitoring:

The extension provides the ability to view a list of clients who are currently online on your website. This real-time monitoring feature helps you stay informed about client activity.

Admin Panel Widget:

The extension includes a widget for the admin panel that displays the number of online clients in real-time, providing an overview of current client activity.

The **"Client Data Archive"** extension enhances the functionality of your WHMCS system by providing valuable tools for tracking client data changes and managing client accounts more efficiently.

Configuration

Enabled - Enabling or disabling all custom functions of this extension affects the automation and visibility of its features in the client area. When extension disabled, the automation capabilities and related features provided by the extension will not be active or visible to clients. However, as an administrator, you will still have access to configure and utilize the extension's functionalities through the administration interface. This gives you the flexibility to control the visibility and automation aspects of the extension based on your specific needs and preferences.

Online time - Specifies the number of minutes since the last online activity of a client to consider them as "online" within the system.

Enabled Intelligent Search - Enables the Intelligent Search feature, which extends the search capabilities to include custom searches and return results for entries that may not be searchable using standard search functions. (integrates smoothly with the WHMCS search system)

Please note that the "Online time" option determines the threshold for considering a client as "online" based on their last activity within the specified number of minutes. The "Enabled Intelligent Search" option expands the search functionality, allowing for custom searches and returning results that may not be accessible through regular search methods.
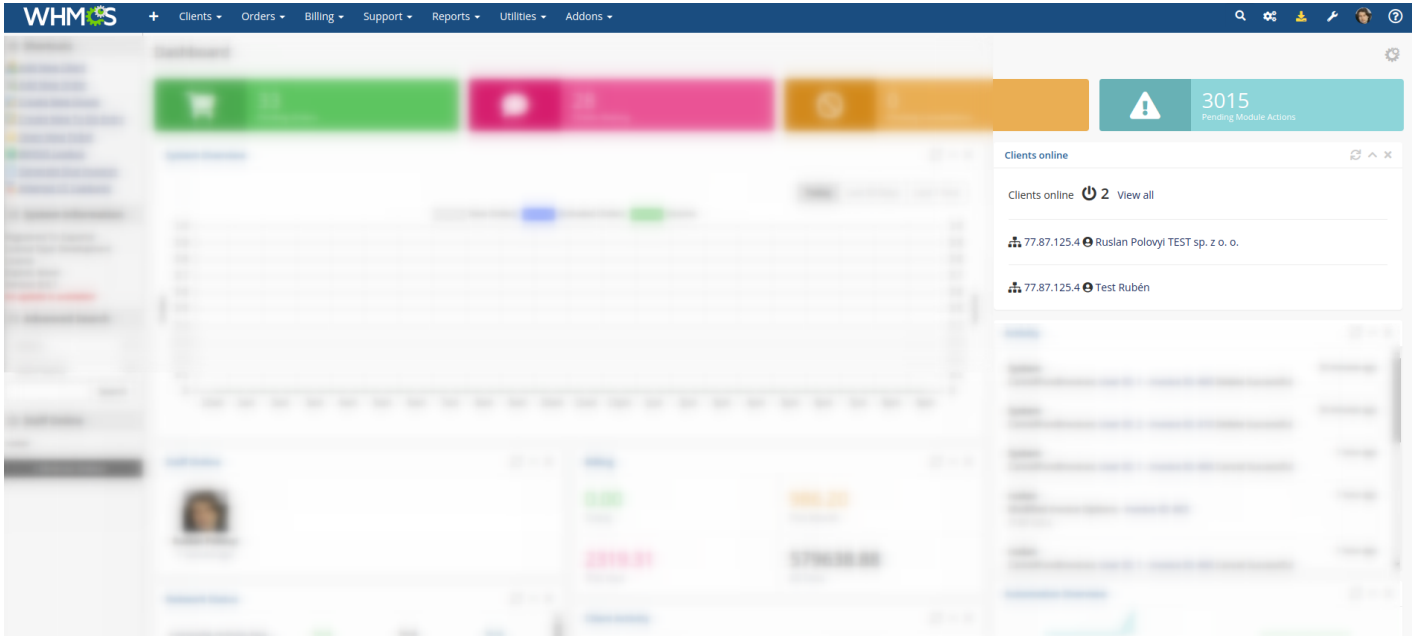
Whois Online

On the **"Whois Online"** page, you will find a list of clients who are currently online, along with the following client data:

1. Client: This column displays the client's username or display name.
2. User: This column shows the user account associated with the client.
3. IP: The IP column indicates the IP address from which the client is accessing the site.
4. Browser/version/OS: This column provides information about the client's web browser, its version, and the operating system they are using.
5. Location on site: This column specifies the location or page on your website where the client is currently active or browsing.
6. Last activity: The "Last activity" column displays the timestamp or date and time of the client's most recent activity on the site.

The page offers you real-time visibility into clients who are currently active and using your website. It allows you to monitor their activity, track their location on the site, and see details about their browsing environment, enhancing your ability to provide timely support or assistance when needed.

The administrator widget

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The administrator widget provides a summarized view of online clients and their IP addresses. It includes the following information:

1. Online Client Count: This section displays the total number of clients currently online.
2. List of Online Clients: This section presents a concise list of the clients who are currently online.
3. IP Addresses: Alongside each online client, their corresponding IP address is displayed.

The administrator widget offers a quick overview of the number of clients online and their IP addresses. This allows administrators to have an at-a-glance understanding of the current online client activity and easily access the information they need.

Search

On the **"Search"** page, you have the ability to search for saved data based on the following parameters: Client ID, IP, and Search word. Upon conducting a search, you will be presented with a table of results containing the following fields:

1. IP: This field displays the IP address associated with the saved data.
2. User: The "User" field indicates the user account related to the saved data.
3. Client: This field shows the client's username or display name.
4. Email: The "Email" field displays the email address associated with the saved data.
5. VAT Number: If applicable, this field contains the VAT (Value Added Tax) number associated with the client or data.
6. Address: The "Address" field presents the address information associated with the saved data.
7. Date: This field indicates the date when the data was saved or recorded.

The search functionality allows you to retrieve and view specific saved data based on the provided parameters. The resulting table provides a clear overview of the relevant fields associated with each search result, enabling you to quickly find the desired information.

Duplicate Finder

On the **"Duplicate Finder"** page, you will find a list of IP addresses along with the number of clients who have used each IP address to log in to the website. Please note that the list only includes IP addresses with multiple clients associated with them. IP addresses with only one client will not be displayed in the list.

The table on the **"Duplicate Finder"** page contains the following fields:

IP: This field displays the IP address for which duplicate client logins have been identified.

Clients count: The "Clients count" field indicates the number of clients who have used the corresponding IP address for authentication.
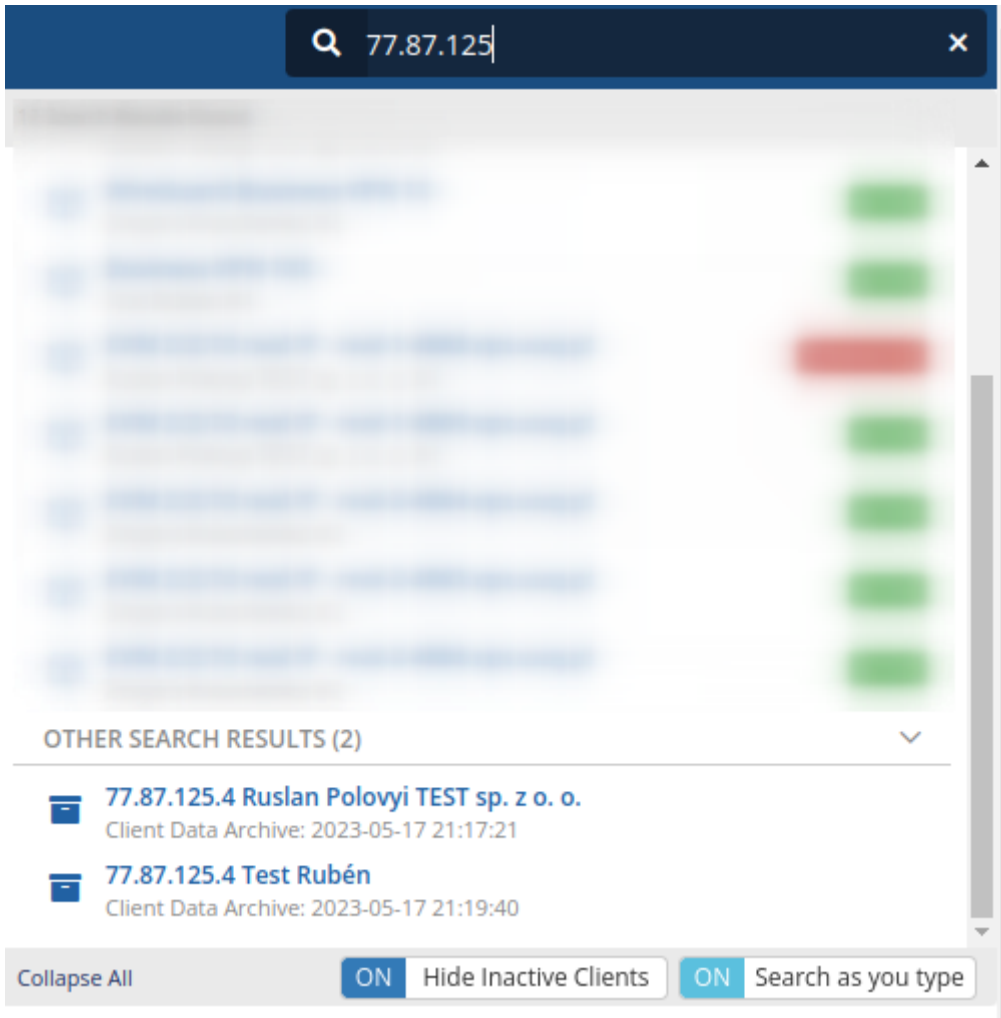
Clients ID: This field provides the client IDs or unique identifiers associated with each client who has used the IP address for login.

The "Duplicate Finder" functionality allows you to identify IP addresses that have been used by multiple clients, indicating potential duplicate accounts or suspicious activity. By reviewing the table, you can gain insights into the IP addresses and the corresponding client counts, helping you manage and investigate any instances of duplicate client logins effectively.

Intelligent Search

Intelligent Search:
The Intelligent Search feature is integrated into the WHMCS search system. When you enter any word or phrase into the WHMCS search, it performs a search across the database using a matching search word method. The results are displayed in the "Other Search Results" section of the search interface. This feature proves to be very useful for conducting searches in your day-to-day WHMCS administration tasks.

The Intelligent Search functionality enhances the search capabilities within WHMCS, allowing you to quickly find relevant information by matching search terms against the recorded data. It provides an efficient way to retrieve specific records or entries that match your search criteria, assisting you in efficiently managing your WHMCS system.