Product Group Order

Product Group Order extension provides users with the ability to automatically create orders based on product-group rules.

- Description
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- Product Grouping

Description

PUQ Customization module **WHMCS**

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The "Product Group Order" extension is a powerful tool that enables users to automatically generate orders based on product-group rules. With this extension, you can standardize bundles, enforce required add-ons, and complete client setups exactly when needed. Here are the key features of the "Product Group Order" extension:

1. **Rule-Based Ordering from Product Groups:** Define what a client must already have (*applies_to*), what is required (*requires*), and which billing cycles are allowed. The extension turns these rules into consistent, compliant orders.
2. **Per-Client Service Analysis:** The extension scans each client’s existing products and addons, maps billing cycles, and pinpoints exactly what’s missing to complete the set.
3. **Cycle-Aware Matching:** Ensure accuracy by requiring at least one allowed billing cycle for every required product before an order is created.
4. **On-Demand Order Creation & Auto-Provisioning:** Create the order via WHMCS Local API with your chosen payment method; the module triggers provisioning (AcceptOrder, autosetup) so services are delivered promptly and efficiently.
5. **Products and Addons Support:** Apply rules across both products and addons to build complete, sellable bundles.

By giving you the power to convert grouping rules into precise, on-demand orders, the "Product Group Order" extension provides unparalleled control over how bundles are completed. You no longer have to rely on manual checks—initiate compliant, cycle-correct orders whenever you choose.

It does not disrupt your existing services or schedules; instead, it enhances your sales flow by adding only the necessary items to fulfill your defined rules.

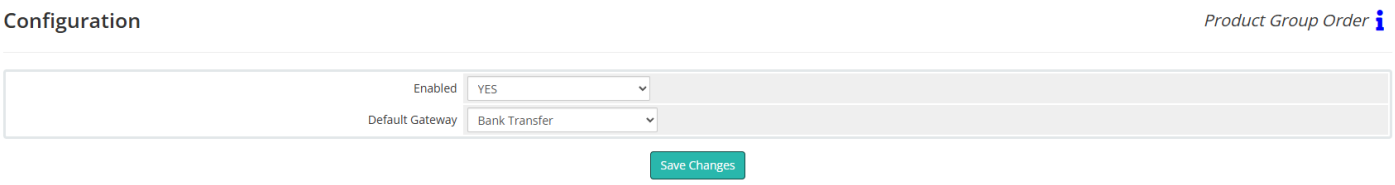
Automated ordering and provisioning let you closely monitor outcomes and ensure orders complete successfully. If any issues arise, you can address them immediately—keeping operations smooth and clients satisfied.

By enabling rule-driven ordering, per-client analysis, cycle-aware matching, and one-click order + auto-provisioning, this "Product Group Order" extension becomes an indispensable tool for optimizing your WHMCS sales efficiency and revenue growth.

Configuration

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Enabled - Enabling or disabling all custom functions of this extension affects the automation and visibility of its features in the client area. When extension disabled, the automation capabilities and related features provided by the extension will not be active or visible to clients. However, as an administrator, you will still have access to configure and utilize the extension's functionalities through the administration interface. This gives you the flexibility to control the visibility and automation aspects of the extension based on your specific needs and preferences.

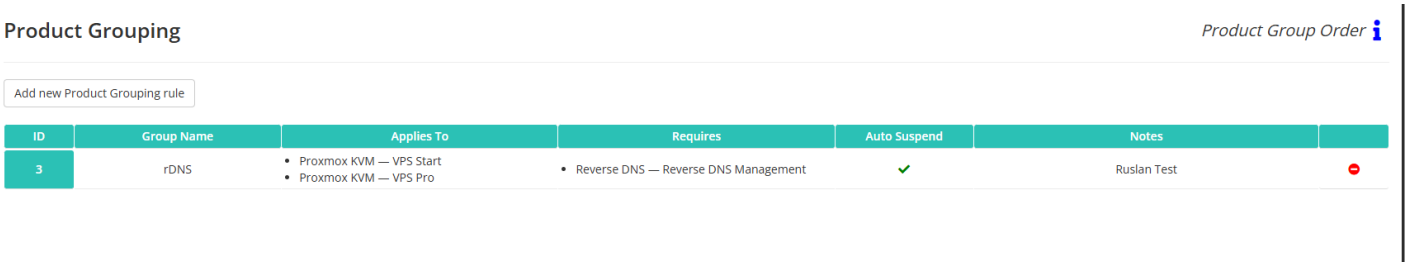
Default Payment Method — The payment method used by default when orders are created automatically. You can choose any of the payment gateways configured in WHMCS. This ensures newly created orders are immediately linked to the correct payment method, with no additional manual changes required.

Product Grouping

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Rules list

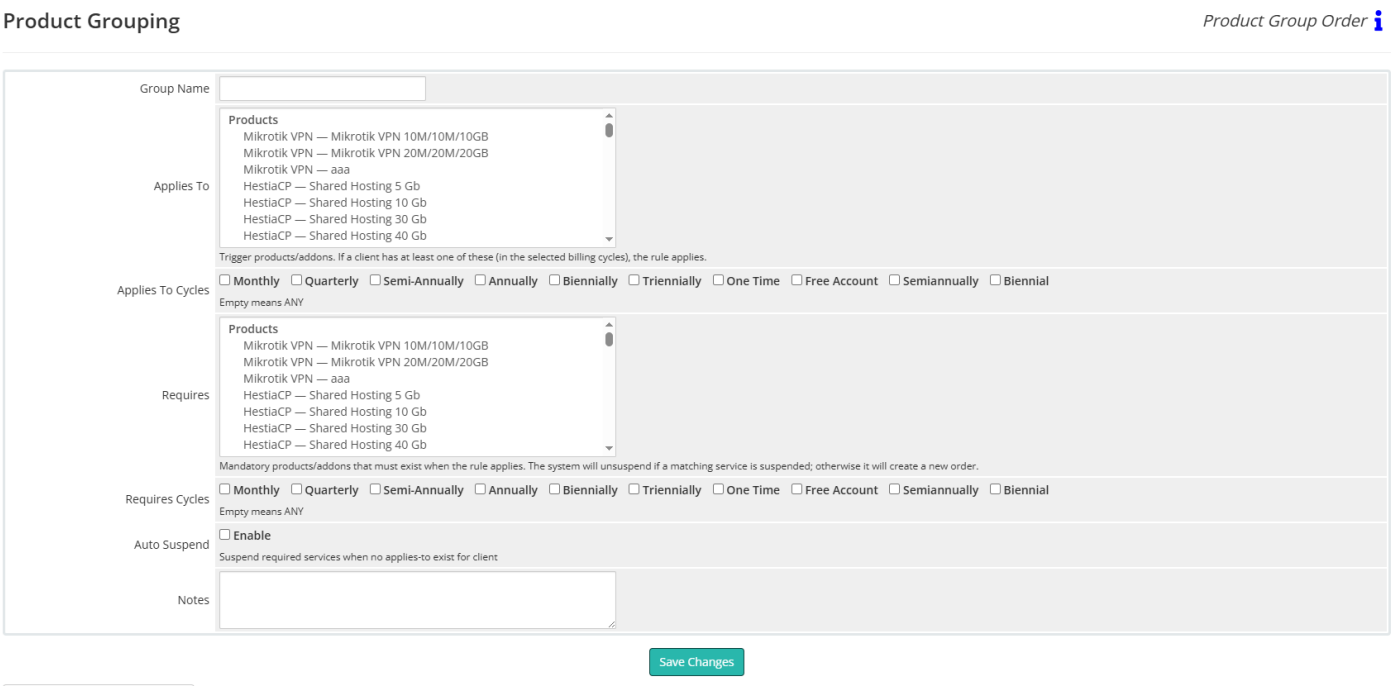


Top button: **Add new Product Grouping rule**.
Table columns:

- **ID** — rule identifier
- **Group Name** — rule name
- **Applies To** — trigger items
- **Requires** — mandatory items
- **Auto Suspend** — whether autosuspend is enabled
- **Notes** — admin notes
- — delete rule

Click **Group Name** to edit a rule.

Create / Edit a rule



Group Name

A friendly name for the rule.

Applies To (Products/Addons)

Select **trigger** products/addons.
Meaning: if a client has **at least one** of these items **in the selected billing cycles**, the rule **applies**.
Below the list, use **Applies To Cycles** checkboxes.

Leaving all cycles unchecked means **ANY** cycle.

Requires (Products/Addons)

Select the **mandatory** products/addons that must exist when the rule applies.
Below the list, use **Requires Cycles** (existing/new service cycle; empty = ANY).

Runtime behavior when the rule applies:

- If a matching required service **already exists but is Suspended**, the system will **unsuspend** it.
- If a required service **does not exist**, the system will **create a new order** via WHMCS Local API using one of the allowed cycles and your **Default Payment Method**.

Auto Suspend → Enable

If enabled and the client **no longer has any** of the *Applies To* triggers, the module will **suspend** the services listed in *Requires*.

If disabled, no suspension is performed.

Notes

Internal notes for administrators.

Save Changes

Saves the rule.

Example (from screenshots)

Group Name: rDNS
Applies To: Proxmox KVM — VPS Start; Proxmox KVM — VPS Pro
Requires: Reverse DNS — Reverse DNS Management
Auto Suspend: Enabled

Result:

- When the client has any listed VPS plan, the module ensures *Reverse DNS Management* exists (creates an order if missing, or unsuspends if suspended).
- If the client no longer has any of those VPS plans, the module suspends *Reverse DNS Management* (because **Auto Suspend** is enabled).

Tips

- Make sure **Default Payment Method** is set on the *Configuration* page so auto-created orders use the correct gateway.
- Test new rules on a small client set before broad use.