Service Data Archive

This functionality is designed to save all changes in the service configuration.

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Description

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Service Data Archive

The "Service Data Archive" extension provides a way to collect and store service information for clients. The extension runs on a cron job and gathers the following data:

Client: First name, last name, company name, email, address line 1, address line 2, city, state, postcode, country, phone number, tax ID.

Service: Package name, registration date, billing cycle, termination date, username, dedicated IP, assigned IPs, notes, custom fields, created date.

This data collection process is referred to as a "dump" because it gathers information about the client and their services in one place. This enables identification of the client even if they or their services have been deleted. The primary purpose of collecting service data is to control and preserve historical records of the client's services, such as the IP address. IP addresses often play a crucial role in cybercrimes committed by clients, and as a service provider, you may be obligated to provide your client's data to authorities in situations that require it. With this extension, finding a client based on the IP address associated with their service at a specific point in time becomes a seamless process.

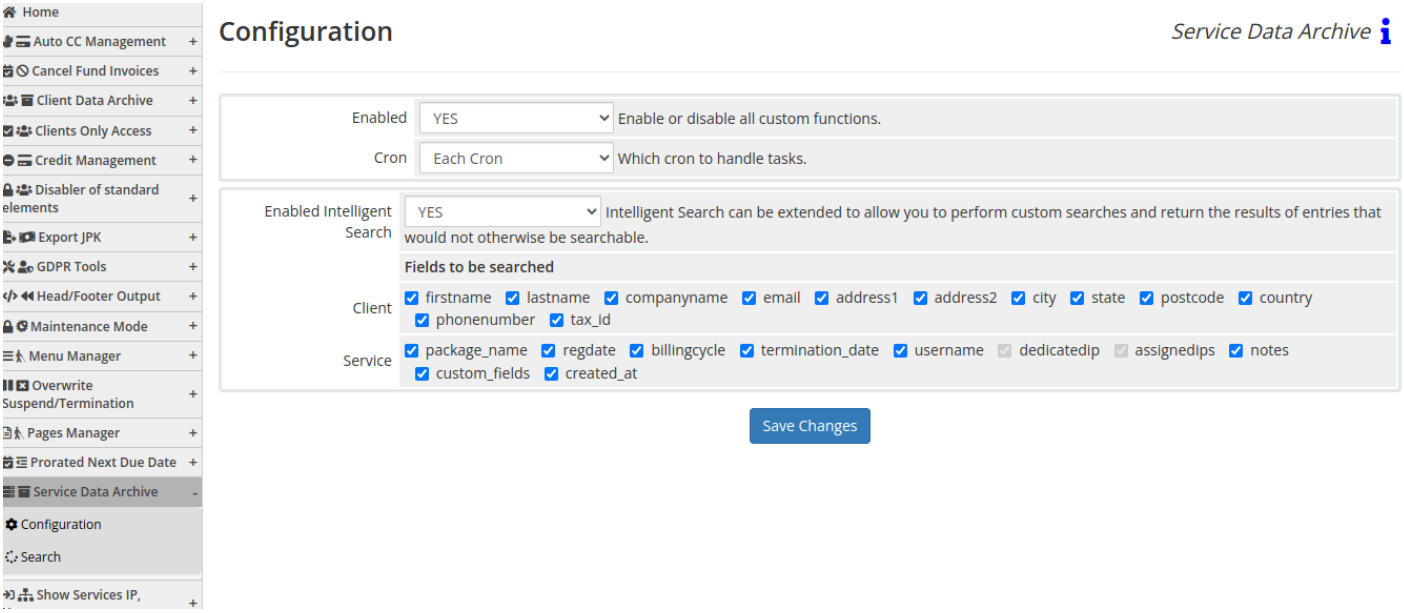
The extension also offers a convenient search feature using Client ID, Service ID, or a search term, allowing you to easily locate the desired data.

Overall, the **"Service Data Archive"** extension helps you maintain control over and preserve historical service data, ensuring compliance with legal obligations and facilitating efficient client data management.

Configuration

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Enabled - Enabling or disabling all custom functions of this extension affects the automation and visibility of its features in the client area. When extension disabled, the automation capabilities and related features provided by the extension will not be active or visible to clients. However, as an administrator, you will still have access to configure and utilize the extension's functionalities through the administration interface. This gives you the flexibility to control the visibility and automation aspects of the extension based on your specific needs and preferences.

Cron:

- Daily Cron: Selects the daily cron job to handle tasks.
- Each Cron: Selects the Each cron job to handle tasks.

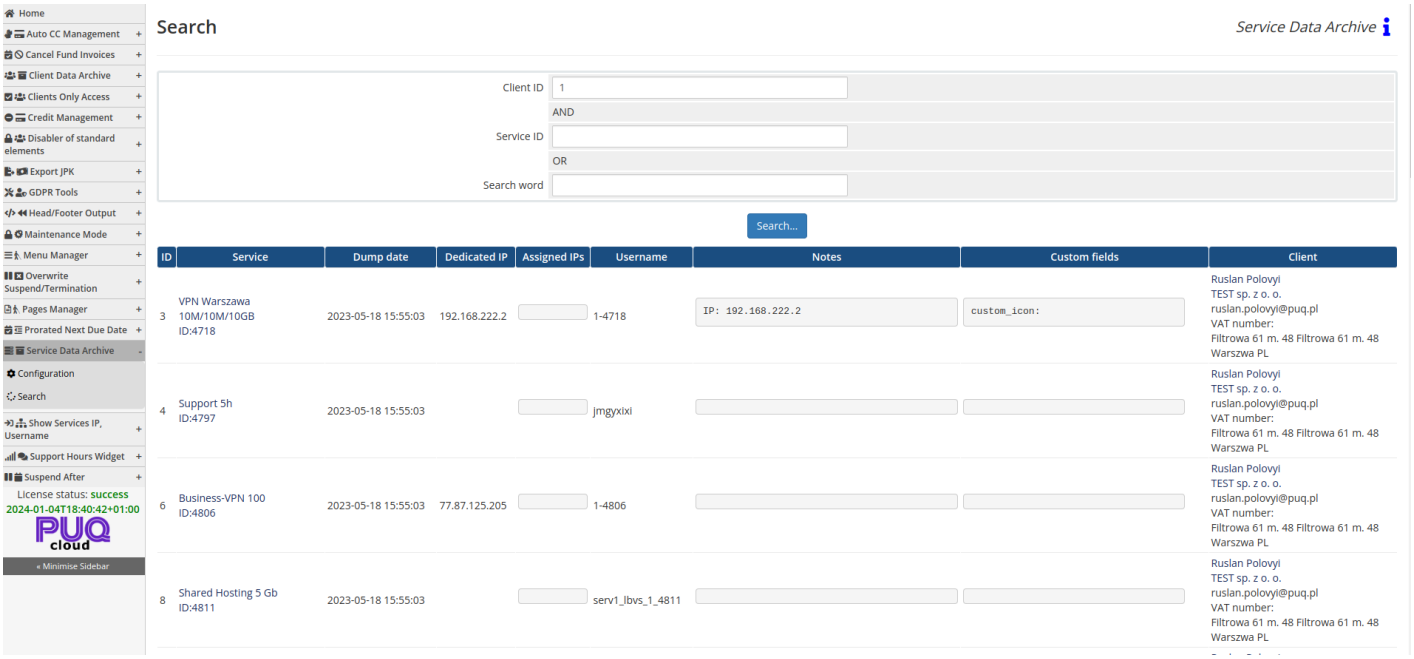
Enabled Intelligent Search - Enables the Intelligent Search feature, which extends the search capabilities to include custom searches and return results for entries that may not be searchable using standard search functions. (integrates smoothly with the WHMCS search system)

Next, there is a list with data fields that will participate in searches integrated into WHMCS. For a more precise search, select the required fields.

Search

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On the search page, you have the ability to search for service dumps using the following criteria: Client ID, Service ID, Search word.

After entering the search criteria, the resulting service dump entries will be displayed in a table with the following fields:

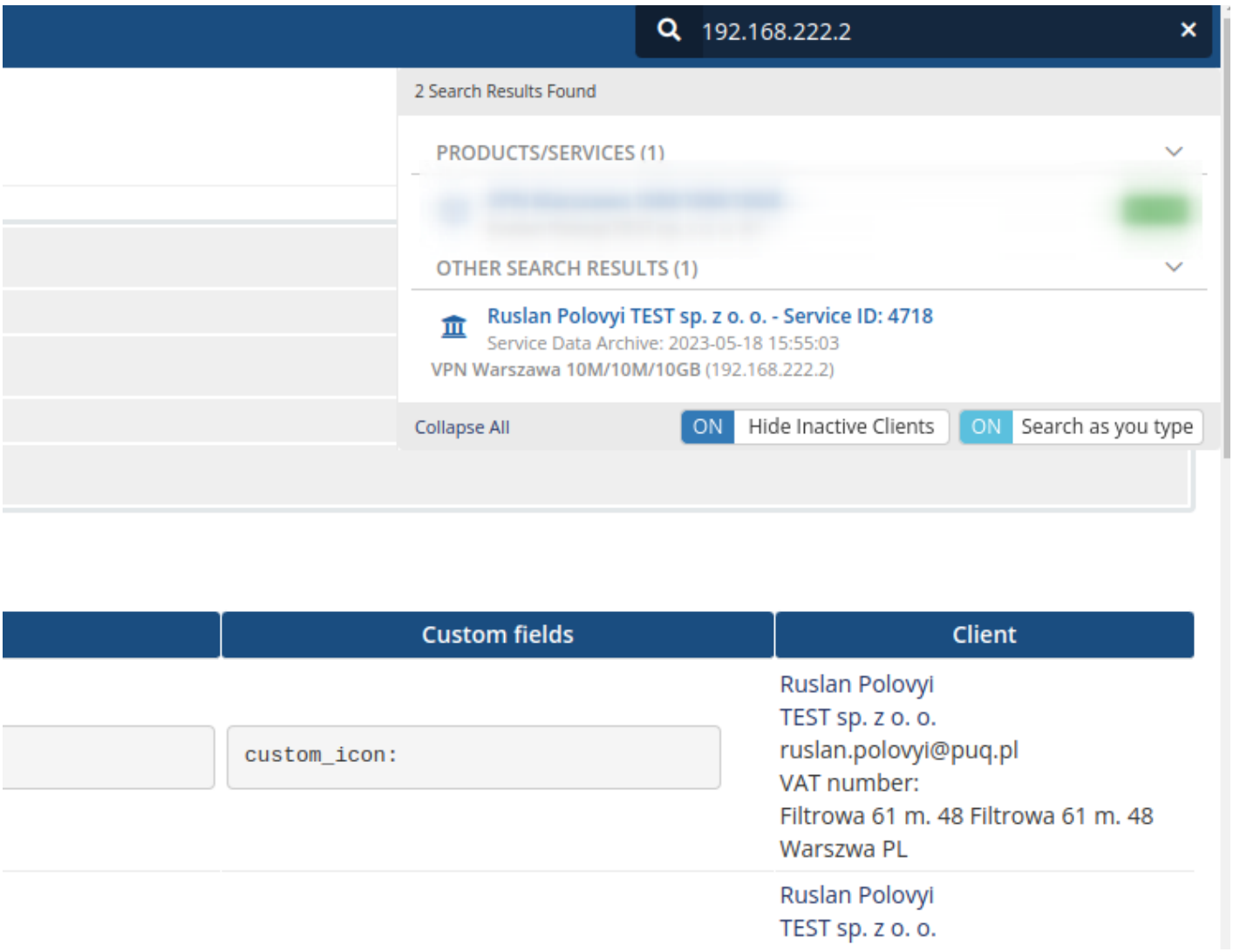
- Service: The name of the service.
- Dump date: The date when the dump was created.
- Dedicated IP: The dedicated IP address associated with the service (if available).
- Assigned IPs: The assigned IP addresses associated with the service (if available).
- Username: The username associated with the service.
- Notes: Any additional notes related to the service.
- Custom fields: Any custom fields associated with the service.
- Client: Client information, including first name, last name, email, and other details.

The table provides a convenient view of the search results, allowing you to easily review information about the found service dumps and facilitate the process of searching and managing data.

Intelligent Search

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Intelligent Search:
The Intelligent Search feature is integrated into the WHMCS search system. When you enter any word or phrase into the WHMCS search, it performs a search across the database using a matching search word method. The results are displayed in the "Other Search Results" section of the search interface. This feature proves to be very useful for conducting searches in your day-to-day WHMCS administration tasks.

The Intelligent Search functionality enhances the search capabilities within WHMCS, allowing you to quickly find relevant information by matching search terms against the recorded data. It

provides an efficient way to retrieve specific records or entries that match your search criteria, assisting you in efficiently managing your WHMCS system.