

# Configuration

## PUQ Customization module WHMCS

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Configuration

Blocking ticket for guests 

Enabled	<div>NO</div>	Enable or disable all custom functions.
Disable menu item	<div>NO</div>	Enable or disable menu item that is responsible for opening the ticket link.
URL	<div>https://puqcloud.com</div>	(By default, the redirect is to puqcloud.com) Enter here the address of the page to which the guest will be redirected if he gets to the link to open a new ticket.
Page Title	<div>Please login in</div>	Default. If you leave empty it will show (Please login in)
Action	<div>Link</div>	Select the desired mechanism, the action that will be performed after the guest goes to the link for opening a new ticket.
HTML text	<div>Custom page settings (applies if HTML text display is enabled)</div> <div>&lt;div style="margin:0 0 10px 0;padding:10px 35px;background-color:#ffffd2;color:#555;font-size:16px;text-align:center;"&gt;&lt;strong&gt;Attention!&lt;/strong&gt; Only registered users can open new support tickets. Please register or login to your account.&lt;/div&gt;</div>	

Save Changes

The "Blocking Ticket for Guests" extension configuration page, a part of the PUQ Customization WHMCS Addon, offers a robust set of options to enhance your WHMCS user experience:

- Enabled:** This control allows administrators to toggle the entire functionality of this extension, playing a critical role in WHMCS customization and user accessibility.
- Disable menu item:** This setting provides control over the availability of the ticket opening link in the menu, a feature that significantly impacts user navigation within WHMCS.
- URL:** This field allows redirection configuration for guests attempting to open a new ticket, an essential security measure in the WHMCS ticketing system.
- Page Title:** A customizable element for the login page title, this option also supports multilingual settings, contributing to international user friendliness of your WHMCS system.
- Action:** This selection lets administrators determine the action after a guest clicks the ticket opening link, a pivotal choice in the WHMCS user journey.
- HTML text:** This field allows the input of HTML text, providing an opportunity for

personalized messages on your WHMCS system in different languages.

At the end of the configuration process, the changes can be saved with a dedicated "Save Changes" button.

Optimize your WHMCS system with the "Blocking Ticket for Guests" extension, part of the PUQ Customization WHMCS Addon, to enhance user navigation, security, and overall experience. Remember, the actual labels on the buttons and fields may vary depending on the current interface language.

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