

Product Grouping

PUQ Customization module **WHMCS**

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Rules list

Product Grouping

Product Group Order 

Add new Product Grouping rule

ID	Group Name	Applies To	Requires	Auto Suspend	Notes	
3	rDNS	<ul style="list-style-type: none">Proxmox KVM — VPS StartProxmox KVM — VPS Pro	<ul style="list-style-type: none">Reverse DNS — Reverse DNS Management	✓	Ruslan Test	

Top button: **Add new Product Grouping rule.**

Table columns:

- **ID** — rule identifier
- **Group Name** — rule name
- **Applies To** — trigger items
- **Requires** — mandatory items
- **Auto Suspend** — whether autosuspend is enabled
- **Notes** — admin notes
- — delete rule

Click **Group Name** to edit a rule.

Create / Edit a rule

Group Name	<input type="text"/>
Applies To	<div style="border: 1px solid #ccc; padding: 2px;"> <p>Products</p> <ul style="list-style-type: none"> Mikrotik VPN — Mikrotik VPN 10M/10M/10GB Mikrotik VPN — Mikrotik VPN 20M/20M/20GB Mikrotik VPN — aaa HestiaCP — Shared Hosting 5 Gb HestiaCP — Shared Hosting 10 Gb HestiaCP — Shared Hosting 30 Gb HestiaCP — Shared Hosting 40 Gb </div> <p><small>Trigger products/addons. If a client has at least one of these (in the selected billing cycles), the rule applies.</small></p> <p> <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Semi-Annually <input type="checkbox"/> Annually <input type="checkbox"/> Biennially <input type="checkbox"/> Triennially <input type="checkbox"/> One Time <input type="checkbox"/> Free Account <input type="checkbox"/> Semiannually <input type="checkbox"/> Biennial </p>
Applies To Cycles	<p>Empty means ANY</p> <div style="border: 1px solid #ccc; padding: 2px;"> <p>Products</p> <ul style="list-style-type: none"> Mikrotik VPN — Mikrotik VPN 10M/10M/10GB Mikrotik VPN — Mikrotik VPN 20M/20M/20GB Mikrotik VPN — aaa HestiaCP — Shared Hosting 5 Gb HestiaCP — Shared Hosting 10 Gb HestiaCP — Shared Hosting 30 Gb HestiaCP — Shared Hosting 40 Gb </div> <p><small>Mandatory products/addons that must exist when the rule applies. The system will unsuspend if a matching service is suspended; otherwise it will create a new order.</small></p> <p> <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Semi-Annually <input type="checkbox"/> Annually <input type="checkbox"/> Biennially <input type="checkbox"/> Triennially <input type="checkbox"/> One Time <input type="checkbox"/> Free Account <input type="checkbox"/> Semiannually <input type="checkbox"/> Biennial </p>
Requires	<div style="border: 1px solid #ccc; padding: 2px;"> <p>Products</p> <ul style="list-style-type: none"> Mikrotik VPN — Mikrotik VPN 10M/10M/10GB Mikrotik VPN — Mikrotik VPN 20M/20M/20GB Mikrotik VPN — aaa HestiaCP — Shared Hosting 5 Gb HestiaCP — Shared Hosting 10 Gb HestiaCP — Shared Hosting 30 Gb HestiaCP — Shared Hosting 40 Gb </div> <p><small>Mandatory products/addons that must exist when the rule applies. The system will unsuspend if a matching service is suspended; otherwise it will create a new order.</small></p> <p> <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Semi-Annually <input type="checkbox"/> Annually <input type="checkbox"/> Biennially <input type="checkbox"/> Triennially <input type="checkbox"/> One Time <input type="checkbox"/> Free Account <input type="checkbox"/> Semiannually <input type="checkbox"/> Biennial </p>
Requires Cycles	<p>Empty means ANY</p> <p> <input type="checkbox"/> Enable </p>
Auto Suspend	<p><input type="checkbox"/> Enable</p> <p><small>Suspend required services when no applies-to exist for client</small></p>
Notes	<input type="text"/>

[Save Changes](#)

Group Name

A friendly name for the rule.

Applies To (Products/Addons)

Select **trigger** products/addons.

Meaning: if a client has **at least one** of these items **in the selected billing cycles**, the rule **applies**.

Below the list, use **Applies To Cycles** checkboxes.

Leaving all cycles unchecked means **ANY** cycle.

Requires (Products/Addons)

Select the **mandatory** products/addons that must exist when the rule applies.

Below the list, use **Requires Cycles** (existing/new service cycle; empty = ANY).

Runtime behavior when the rule applies:

- If a matching required service **already exists but is Suspended**, the system will **unsuspend** it.
- If a required service **does not exist**, the system will **create a new order** via WHMCS Local API using one of the allowed cycles and your **Default Payment Method**.

Auto Suspend → Enable

If enabled and the client **no longer has any** of the *Applies To* triggers, the module will **suspend** the services listed in *Requires*.

If disabled, no suspension is performed.

Notes

Internal notes for administrators.

Save Changes

Saves the rule.

Example (from screenshots)

Group Name: rDNS

Applies To: Proxmox KVM — VPS Start; Proxmox KVM — VPS Pro

Requires: Reverse DNS — Reverse DNS Management

Auto Suspend: Enabled

Result:

- When the client has any listed VPS plan, the module ensures *Reverse DNS Management* exists (creates an order if missing, or unsusponds if suspended).
- If the client no longer has any of those VPS plans, the module suspends *Reverse DNS Management* (because **Auto Suspend** is enabled).

Tips

- Make sure **Default Payment Method** is set on the *Configuration* page so auto-created orders use the correct gateway.
- Test new rules on a small client set before broad use.

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