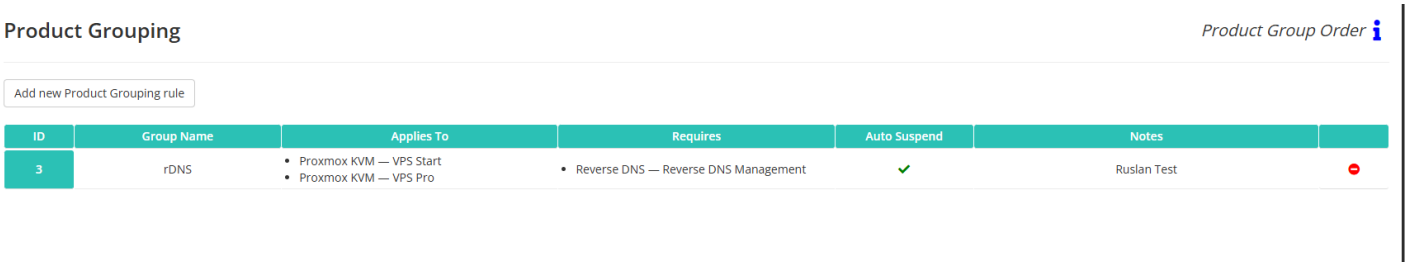
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Product Grouping

PUQ Customization module **WHMCS**

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Rules list

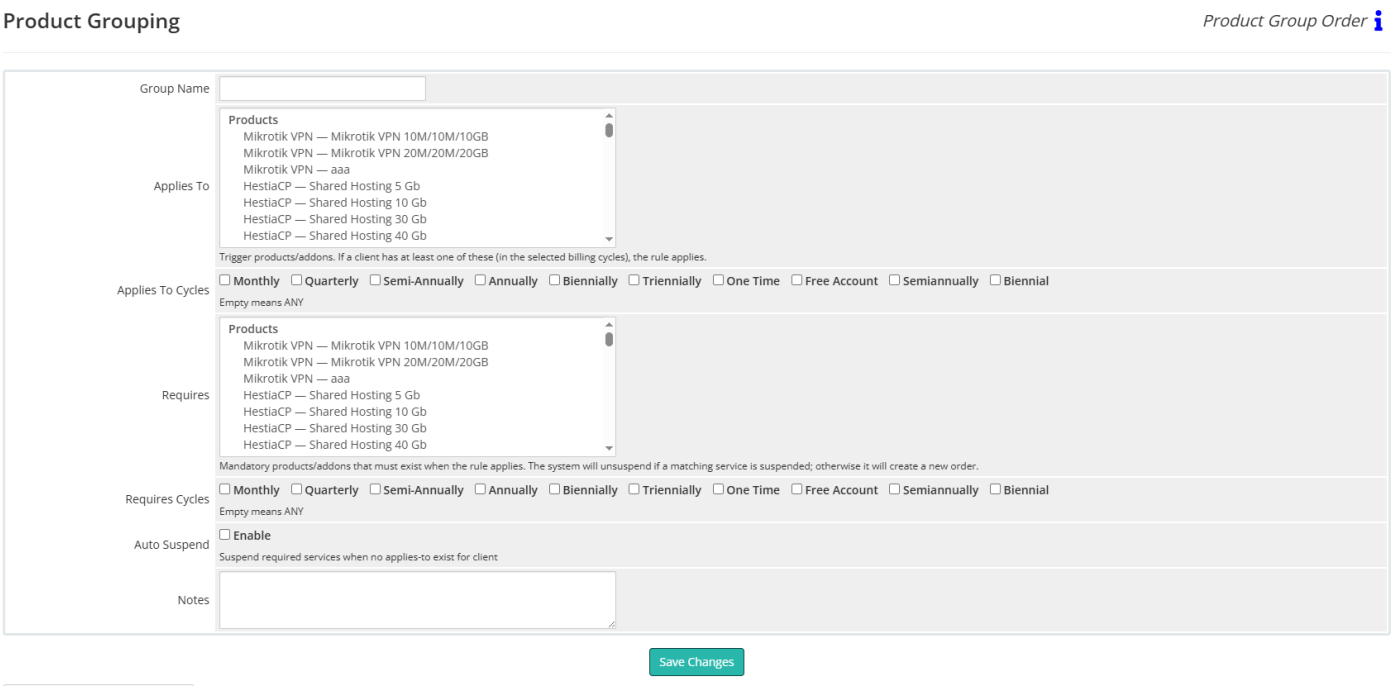


Top button: **Add new Product Grouping rule**.
Table columns:

- **ID** — rule identifier
- **Group Name** — rule name
- **Applies To** — trigger items
- **Requires** — mandatory items
- **Auto Suspend** — whether autosuspend is enabled
- **Notes** — admin notes
- — delete rule

Click **Group Name** to edit a rule.

Create / Edit a rule



Group Name

A friendly name for the rule.

Applies To (Products/Addons)

Select **trigger** products/addons.
Meaning: if a client has **at least one** of these items **in the selected billing cycles**, the rule **applies**.
Below the list, use **Applies To Cycles** checkboxes.

Leaving all cycles unchecked means **ANY** cycle.

Requires (Products/Addons)

Select the **mandatory** products/addons that must exist when the rule applies.
Below the list, use **Requires Cycles** (existing/new service cycle; empty = ANY).

Runtime behavior when the rule applies:

- If a matching required service **already exists but is Suspended**, the system will **unsuspend** it.
- If a required service **does not exist**, the system will **create a new order** via WHMCS Local API using one of the allowed cycles and your **Default Payment Method**.

Auto Suspend → Enable

If enabled and the client **no longer has any** of the *Applies To* triggers, the module will **suspend** the services listed in *Requires*.

If disabled, no suspension is performed.

Notes

Internal notes for administrators.

Save Changes

Saves the rule.

Example (from screenshots)

Group Name: rDNS
Applies To: Proxmox KVM — VPS Start; Proxmox KVM — VPS Pro
Requires: Reverse DNS — Reverse DNS Management
Auto Suspend: Enabled

Result:

- When the client has any listed VPS plan, the module ensures *Reverse DNS Management* exists (creates an order if missing, or unsuspends if suspended).
- If the client no longer has any of those VPS plans, the module suspends *Reverse DNS Management* (because **Auto Suspend** is enabled).

Tips

- Make sure **Default Payment Method** is set on the *Configuration* page so auto-created orders use the correct gateway.
- Test new rules on a small client set before broad use.

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