

Clients: Manage Clients Overview

PUQcloud Panel

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Key Features:

- Dashboard
- Manage Clients
- Manage Users
- Products
- Monitoring
- SETTINGS
 - Staff
 - Automation
 - Email & Notifications
 - General
 - Add-ons
- CUSTOMIZATION
 - Admin Template
 - PUQ Sample Plugin

Owner	Client	Status	Located	Created
bernita06@example.org Mervin Terry	Mervin Terry (OWN) 56565656756	ACTIVE	Algeria Kutis	16-01-2025 09:47:02
demarco14@exam4ple.org Dandre Deckow	Dandre Deckow (Super Company) 4435677876	ACTIVE	Bahamas Okas	16-01-2025 09:45:57
cwiegand@ex2ample.org Stacey Kirlin	Stacey Kirlin (Best Company) 345533344554	ACTIVE	Aland Islands sdds	16-01-2025 09:44:35
dmytro.kravchenko@puq.pl Dmytro Kravchenko	Dmytro Kravchenko (ihostmi) 999999999999	ACTIVE	Ukraine Oleksandria	15-01-2025 11:06:21

Showing 1 to 4 of 4 entries

Pagination and Display Options:

- **Entries Display:** A dropdown menu to select how many clients are displayed per page (e.g., 10, 25, 50).
- **Pagination:** Allows navigation between multiple pages of clients.

Client Dashboard

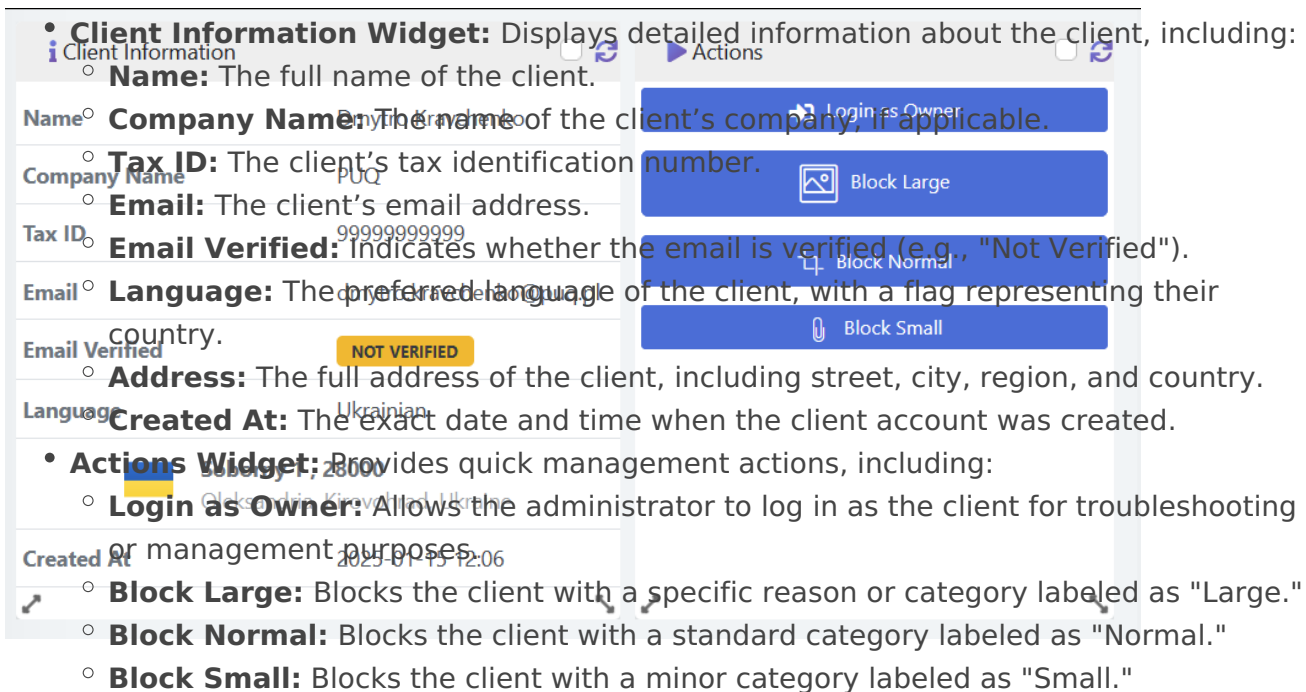
Once a client is selected, the system opens a dedicated dashboard that provides detailed

information and management options for the client. The dashboard is built with widgets, which administrators can customize.

Customization Features:

- **Widget Management:** Widgets can be toggled on or off by clicking the gear icon in the bottom-right corner of the page. This allows administrators to personalize their view.
- **Drag and Drop:** Widgets can be rearranged by dragging them to a desired position on the page.
- **Resizable Widgets:** Each widget can be resized to better fit the administrator's workflow.
- **Personalized Layouts:** Widget settings and layouts are saved individually for each administrator, enabling personalized dashboards.

Widgets:



• **Client Information Widget:** Displays detailed information about the client, including:

- **Name:** The full name of the client.
- **Company Name:** The name of the client's company, if applicable.
- **Tax ID:** The client's tax identification number.
- **Email:** The client's email address.
- **Email Verified:** Indicates whether the email is verified (e.g., "Not Verified").
- **Language:** The preferred language of the client, with a flag representing their country.
- **Address:** The full address of the client, including street, city, region, and country.
- **Created At:** The exact date and time when the client account was created.

• **Actions Widget:** Provides quick management actions, including:

- **Login as Owner:** Allows the administrator to log in as the client for troubleshooting or management purposes.
- **Block Large:** Blocks the client with a specific reason or category labeled as "Large."
- **Block Normal:** Blocks the client with a standard category labeled as "Normal."
- **Block Small:** Blocks the client with a minor category labeled as "Small."

Tabs:

The client dashboard includes the following tabs for comprehensive management:

- **Summary:** Displays an overview of the client's information and recent activity.
- **Profile:** Allows viewing and editing of the client's personal details and preferences. Administrators can edit the client's first name, last name, company name, tax ID, account status, preferred language, and currency. Additional notes for internal use can also be added in the "Admin Notes" field.
- **Address Management:** Administrators can manage multiple addresses associated with the client, including billing, shipping, and service addresses. Each address displays details like name, contact information, and full address. Administrators can add, edit, or delete addresses with the options available next to each entry.

- **Users:** Lists all users associated with the client account.
- **Services:** Shows all active, suspended, or pending services related to the client.
- **Domains:** Displays a list of domains owned by the client.
- **Invoices:** Provides access to all invoices, including paid, unpaid, and overdue statuses.
- **Transactions:** Details all financial transactions related to the client.
- **Tickets:** Lists support tickets submitted by the client, along with their statuses.
- **Notifications:** Displays all system notifications sent to the client.
- **Session Log:** Records recent logins and actions performed by the client for auditing and monitoring purposes.

Usage:

This section is essential for efficiently managing individual client accounts, monitoring their status, and performing quick actions. The flexible dashboard ensures a tailored experience for administrators, improving overall management efficiency.

Users Tab

The **Users** tab allows administrators to manage all users associated with the client account. Features include:

- **User List:** Displays a list of users linked to the account, including their roles and permissions.
- **Add User:** Provides an option to add new users to the account with specific roles (e.g., admin, editor).
- **Edit User:** Allows administrators to modify existing user details such as name, email, and access permissions.
- **Remove User:** Enables the deletion of users no longer associated with the account.
- **Search and Filter:** Includes a search bar and filtering options to easily locate specific users based on criteria like name, email, or role.

This tab streamlines user management by offering comprehensive tools to customize access levels and ensure account security.

The screenshot displays the 'Users' tab interface. At the top, there's a user profile for 'PUQ' with an 'ACTIVE' status and a '+ Associate User' button. Below this is a breadcrumb trail: 'Dashboard / Clients / 74c78ad5-b4a0-4b7e-90df-b9c7b6d5076b / Users'. A navigation menu includes 'Summary', 'Profile', 'Users' (highlighted), 'Services', 'Domains', 'Invoices', 'Transactions', 'Tickets', 'Notifications', and 'Session Log'. The main content area shows a table with a search bar and a 'Show 10 entries' dropdown. The table has columns for 'Name', 'Contacts', and 'Created'. Two users are listed:

Name	Contacts	Created
Dmytro Kravchenko ACTIVE OWNER	dmytro.kravchenko@puq.pl +38067 661 2712	15-01-2025 11:06:21
Stacey Kirlin ACTIVE	cwiegand@ex2ample.org +16604049191	17-01-2025 10:16:25

At the bottom left, it says 'Showing 1 to 2 of 2 entries'. At the bottom right, there is a blue button with the number '1'.

The screenshot shows a web interface for editing a client profile. At the top, there are input fields for Email (dmytro.kravchenko@puq.pl), Firstname (Dmytro), Lastname (Kravchenko), Phone Number (+380 67 661 2712), Language (Ukrainian (Українська)), and Owner (On). Below these is a large text area for Admin Notes. A section titled 'PERMISSIONS' contains a grid of nine toggle switches, all currently turned 'On':

Permission	Description	Status
Modify Master Account Profile	Allows modifying the main account profile information	On
Manage Users	Allows viewing and managing Users	On
Manage Services	Allows viewing and managing services	On
Manage Domains	Allows modifying domain settings, including DNS and WHOIS information	On
Manage Invoices	Allows viewing and making payments on invoices	On
View & Open Support Tickets	Allows viewing and managing support tickets	On
Manage Affiliate	Allows managing affiliate accounts linked to the main account	On
Place New Orders/Upgrades/Cancellations	Allows placing new orders, upgrades, or cancellations	On

At the bottom right, there are 'Close' and 'Save' buttons.

Profile Tab

The **Profile** tab allows administrators to view and edit the client's profile details. Key features include:

- **Edit Personal Details:** Administrators can update the client's first and last name, company name, tax ID, and account status.
- **Language and Currency Settings:** Adjust the client's preferred language and default currency.
- **Admin Notes:** Internal notes for tracking specific details about the client.
- **Multiple Addresses:** Administrators can manage multiple addresses categorized as billing, shipping, and service. Each address includes fields for name, street, city, state, country, and contact information. Options to add, edit, or delete addresses are available for enhanced flexibility.

This tab ensures comprehensive management of client details, providing the flexibility to handle diverse scenarios and requirements.

PUQ ACTIVE

Dashboard / Clients / 74c78ad5-b4a0-4b7e-90df-b9c7b6d5076b / Profile

Summary Profile Users Services Domains Invoices Transactions Tickets Notifications Session Log

Firstname: Dmytro Lastname: Kravchenko

Company Name: PUQ

Tax ID: 9999999999 Status: Active

Language: Ukrainian (Українська) Currency: USD

Admin Notes

Show 10 entries

Name	Contact	Address
Default billing	Dmytro Kravchenko dmytro.kravchenko@puq.pl +38067 661 2712	Soborny 1, 28000 Oleksandria, Kirovohrad, Ukraine
Dmytro Kravchenko service	Dmytro Kravchenko dmytro.kravchenko.live@gmail.com	Soborny 3, 28000 Oleksandria, Kirovohrad, Ukraine
Dmytro Kravchenko shipping	Dmytro Kravchenko dmytro.kravchenko.live@gmail.com	Soborny 2, 28000 Oleksandria, Kirovohrad, Ukraine

Showing 1 to 3 of 3 entries

PUQ ACTIVE

Dashboard / Clients / 74c78ad5-b4a0-4b7e-90df-b9c7b6d5076b / Profile

Summary Profile Users Services Domains Invoices Transactions Tickets Notifications Session Log

Firstname: Dmytro Lastname: Kravchenko

Company Name: PUQ

Tax ID: 9999999999 Status: Active

Language: Ukrainian (Українська) Currency: USD

Admin Notes

Edit

Type: Billing Name: Default

Contact: Dmytro Kravchenko Phone Number: +380 67 661 2712

Email: dmytro.kravchenko@puq.pl

Address 1: Soborny 1

Address 2:

City: Oleksandria Postcode: 28000

Country: Ukraine

State/Region: Kirovohrad

Close Save

Revision #12

Created 16 January 2025 14:31:41 by Dmytro Kravchenko

Updated 28 October 2025 15:13:15 by Yuliia Noha