Create and Manage a Product

PUQcloud Panel

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This guide explains how to create, configure, and maintain **Products** in the PUQcloud Panel, including pricing, attributes, options, and module settings.

Overview

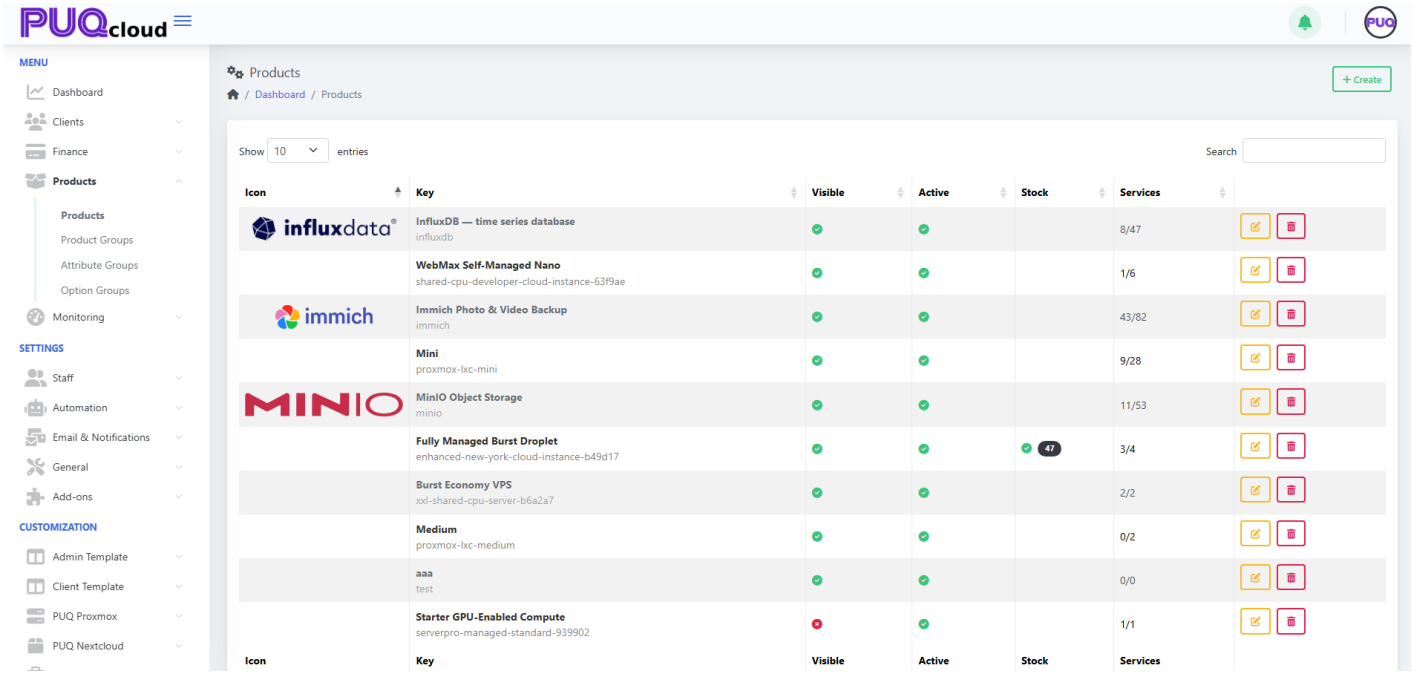
- **Path: Menu → Products → Products**
- **You can:** Create products, edit details, upload images, add prices, link attributes & option groups, choose a module, and control visibility/availability.
- **Who:** Admins with product management permissions.

> A **Product** is what your customers buy. Prices, options, and the provisioning **module** all live under the product.

Products List

From **Products → Products** you'll see: Icon, **Key**, **Visible**, **Active**, **Stock**, **Services**, and actions (**Edit**, **Delete**). Use **Search** to filter.

(Screenshot reference: Products list view)



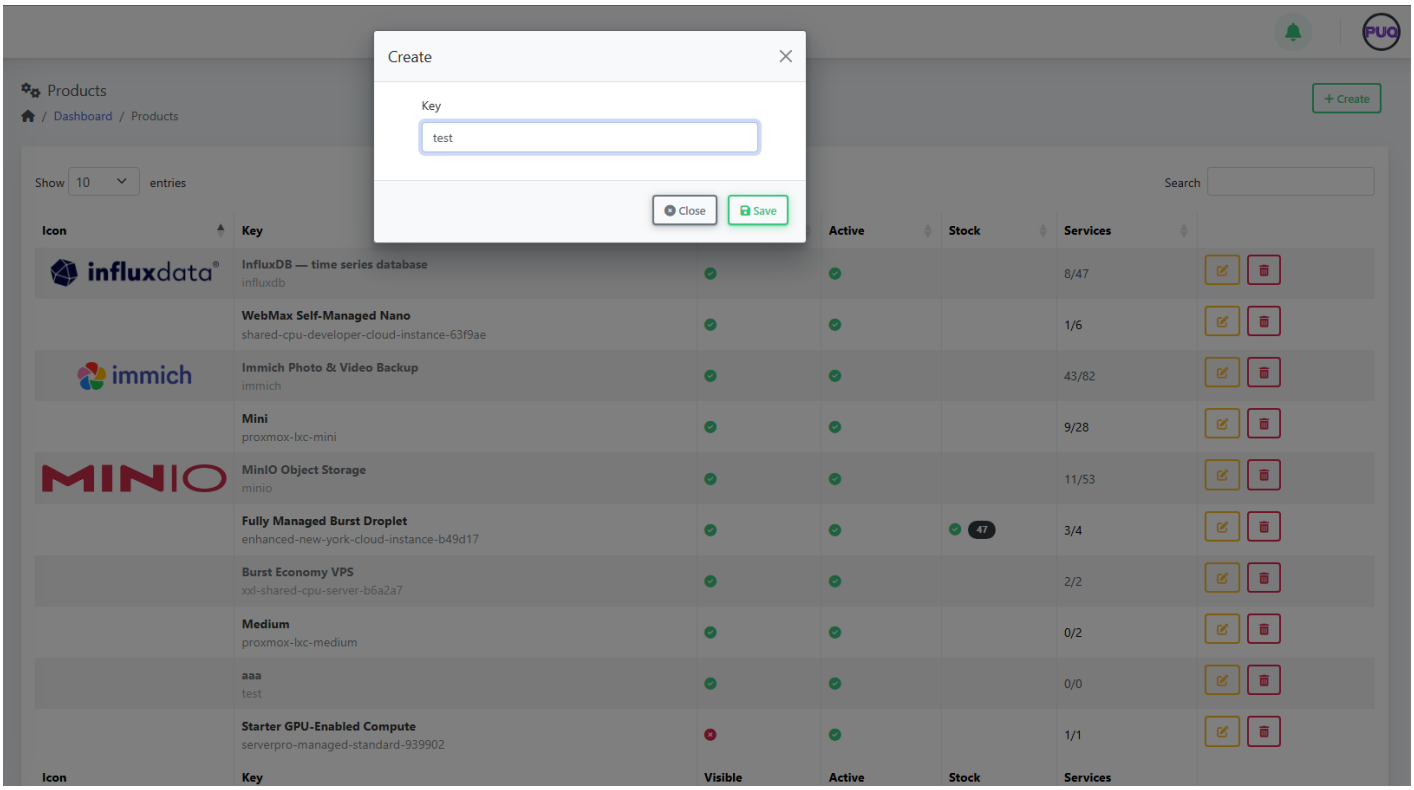
Actions

- **+ Create** — start a new product.
- **Edit** — open the product tabs (General, Images, Pricing, Attributes, Options, Module).
- **Delete** — remove the product (does not remove existing services already provisioned).

Create a Product

1. Click **+ Create**.
2. Enter a unique **Key** (e.g., `influxdb`).
3. Click **Save** — the product opens on the **General** tab for further setup.

(Screenshots: Create Product modal → Product General tab)



Configure the Product

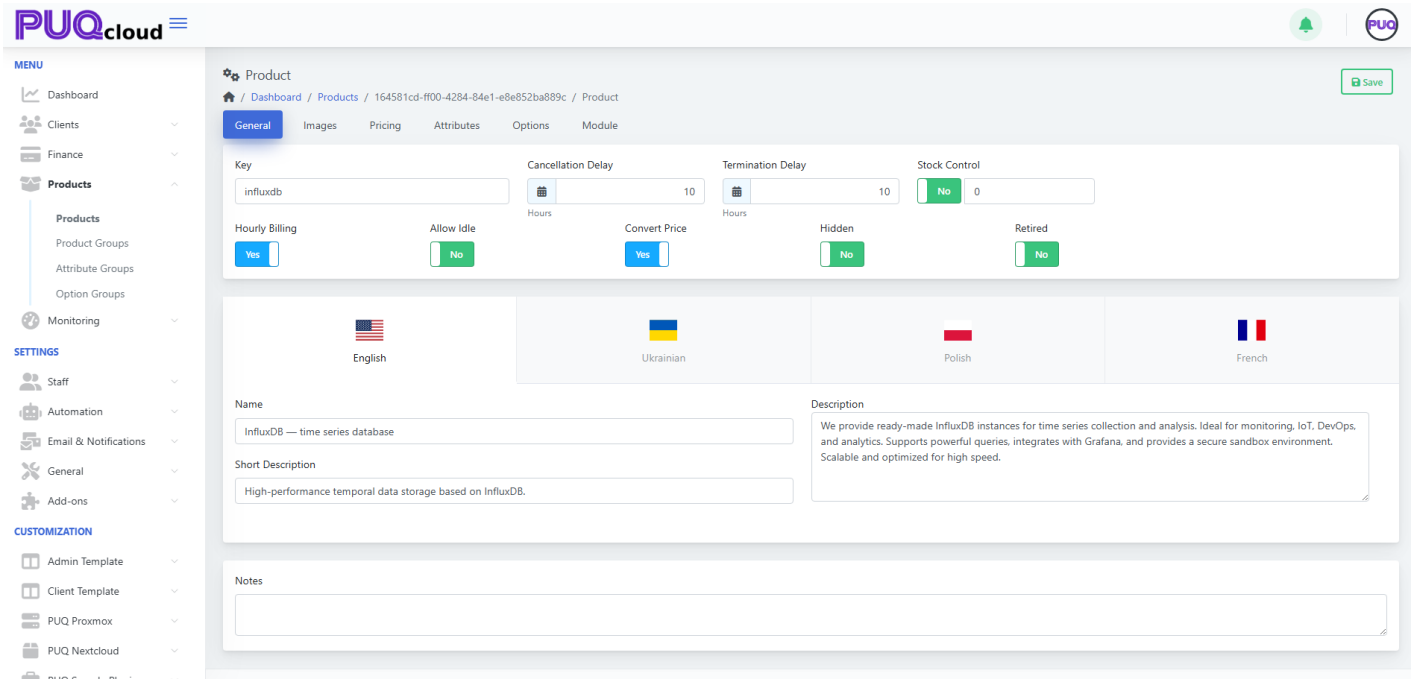
Use the tabs across the top to complete setup.

1) General

Fields you'll see:

- **Key** — internal identifier (read-only after creation).
- **Hourly Billing** — enable if the product can be charged hourly.
- **Allow Idle** — allow an "idle" price tier.
- **Convert Price** — auto-convert base currency rates to other currencies.
- **Cancellation Delay** / **Termination Delay (Hours)** — grace windows before cancel/terminate executes.
- **Stock Control** — enable and set quantity to track stock.
- **Hidden** — hide from storefront/catalog.
- **Retired** — prevent new purchases while keeping existing services.
- **Localized content** — **Name**, **Short Description**, **Description** per language.
- **Notes** — internal notes for admins.
  Click **Save**.

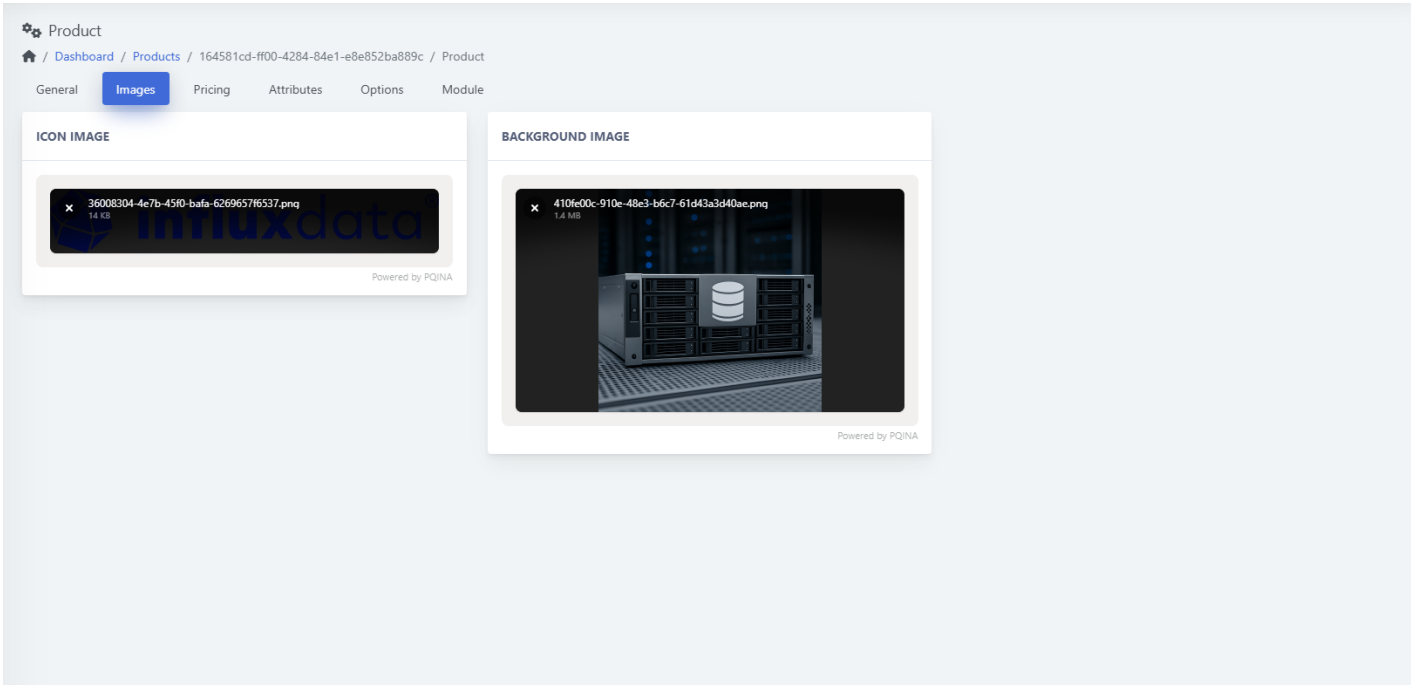
(Screenshot reference: Product → General tab)



2) Images

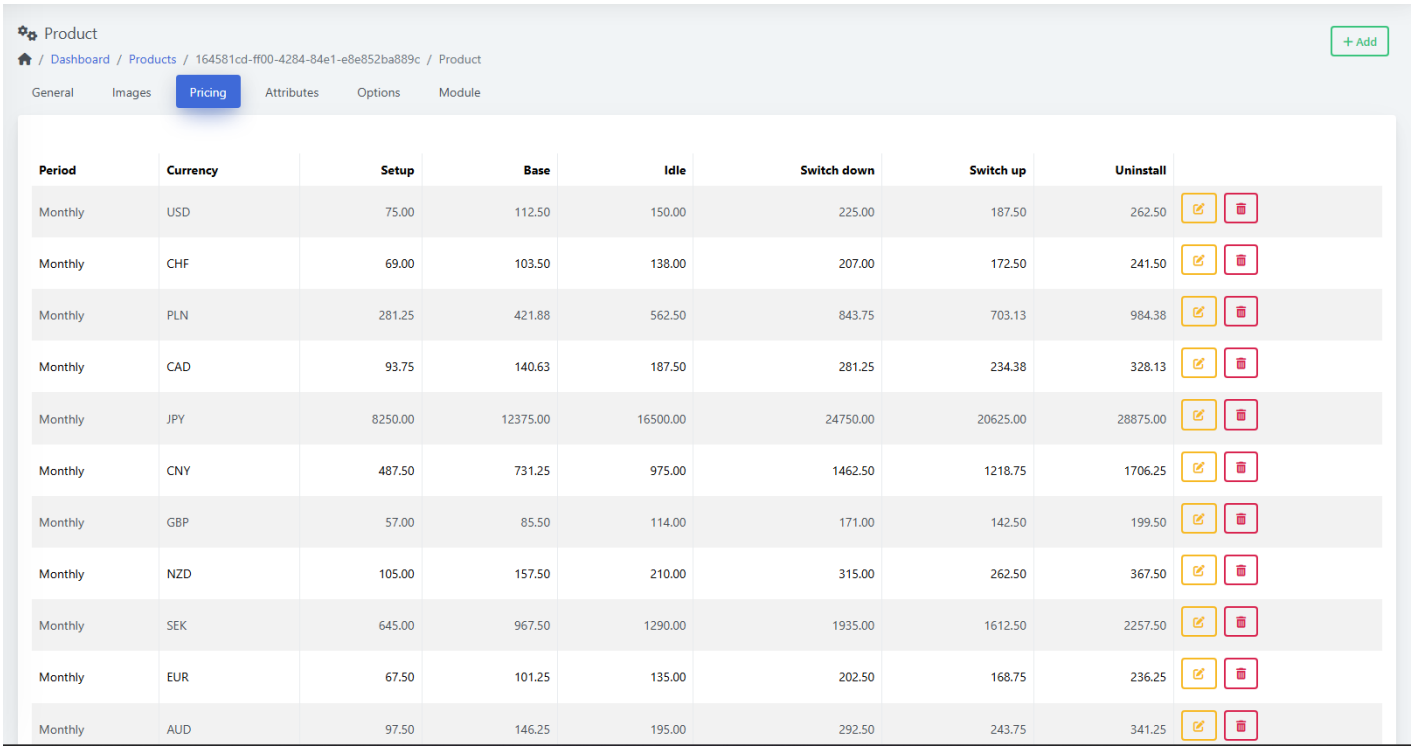
- **Icon image** — small logo shown in listings.
- **Background image** — larger visual used on product pages/cards.
  Drag & drop or click to upload, then **Save**.

(Screenshot reference: Product → Images tab)



3) Pricing

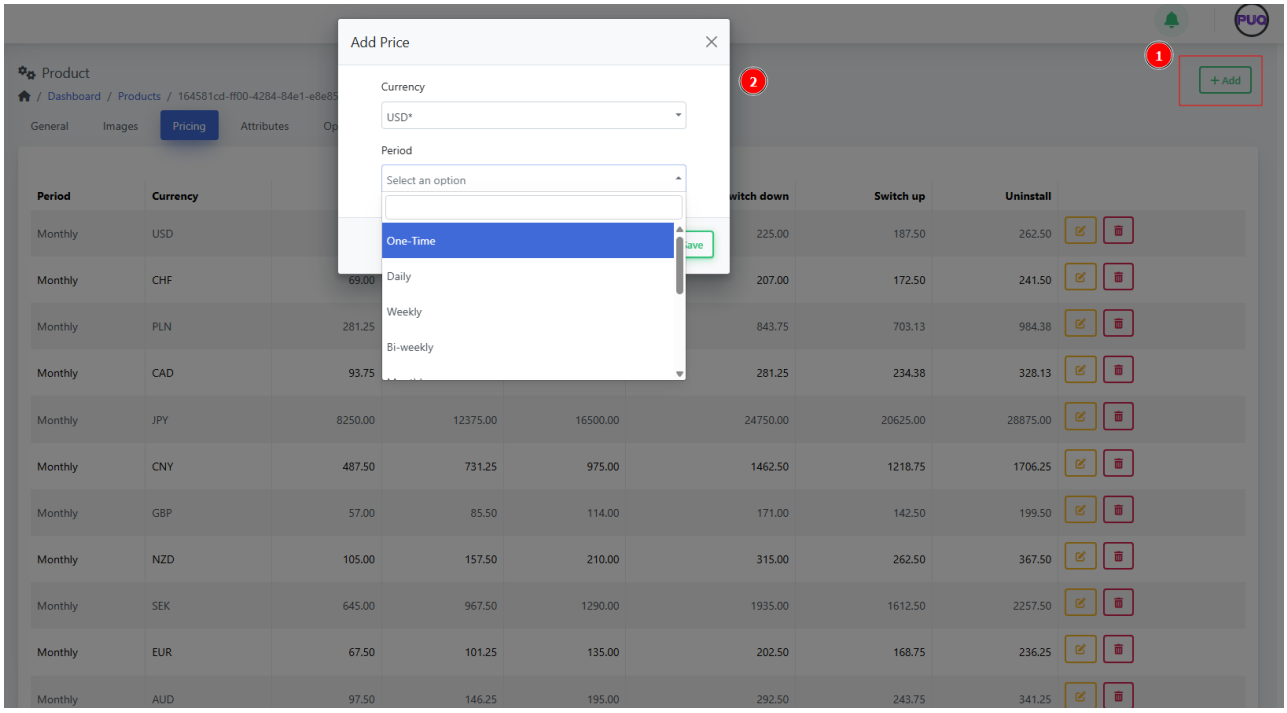
The table shows **Period**, **Currency**, **Setup**, **Base**, **Idle**, **Switch down**, **Switch up**, **Uninstall**with **Edit/Delete** actions.



Period	Currency	Setup	Base	Idle	Switch down	Switch up	Uninstall
Monthly	USD	75.00	112.50	150.00	225.00	187.50	262.50
Monthly	CHF	69.00	103.50	138.00	207.00	172.50	241.50
Monthly	PLN	281.25	421.88	562.50	843.75	703.13	984.38
Monthly	CAD	93.75	140.63	187.50	281.25	234.38	328.13
Monthly	JPY	8250.00	12375.00	16500.00	24750.00	20625.00	28875.00
Monthly	CNY	487.50	731.25	975.00	1462.50	1218.75	1706.25
Monthly	GBP	57.00	85.50	114.00	171.00	142.50	199.50
Monthly	NZD	105.00	157.50	210.00	315.00	262.50	367.50
Monthly	SEK	645.00	967.50	1290.00	1935.00	1612.50	2257.50
Monthly	EUR	67.50	101.25	135.00	202.50	168.75	236.25
Monthly	AUD	97.50	146.25	195.00	292.50	243.75	341.25

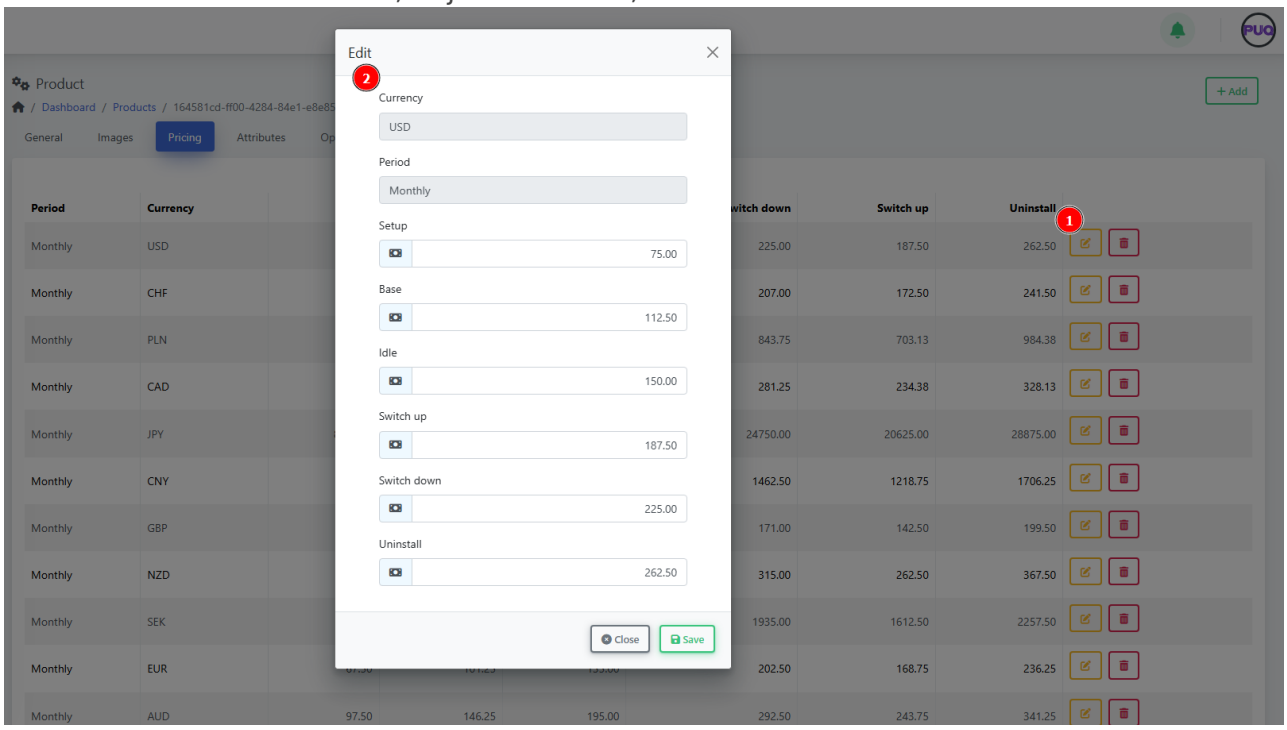
Add a price

1. Click **+ Add**.
2. Choose **Currency** and **Period** (One-Time, Daily, Weekly, Bi-weekly, Monthly, etc.).
3. Enter amounts as needed (Setup, Base, Idle, Switch up/down, Uninstall).
4. **Save**.



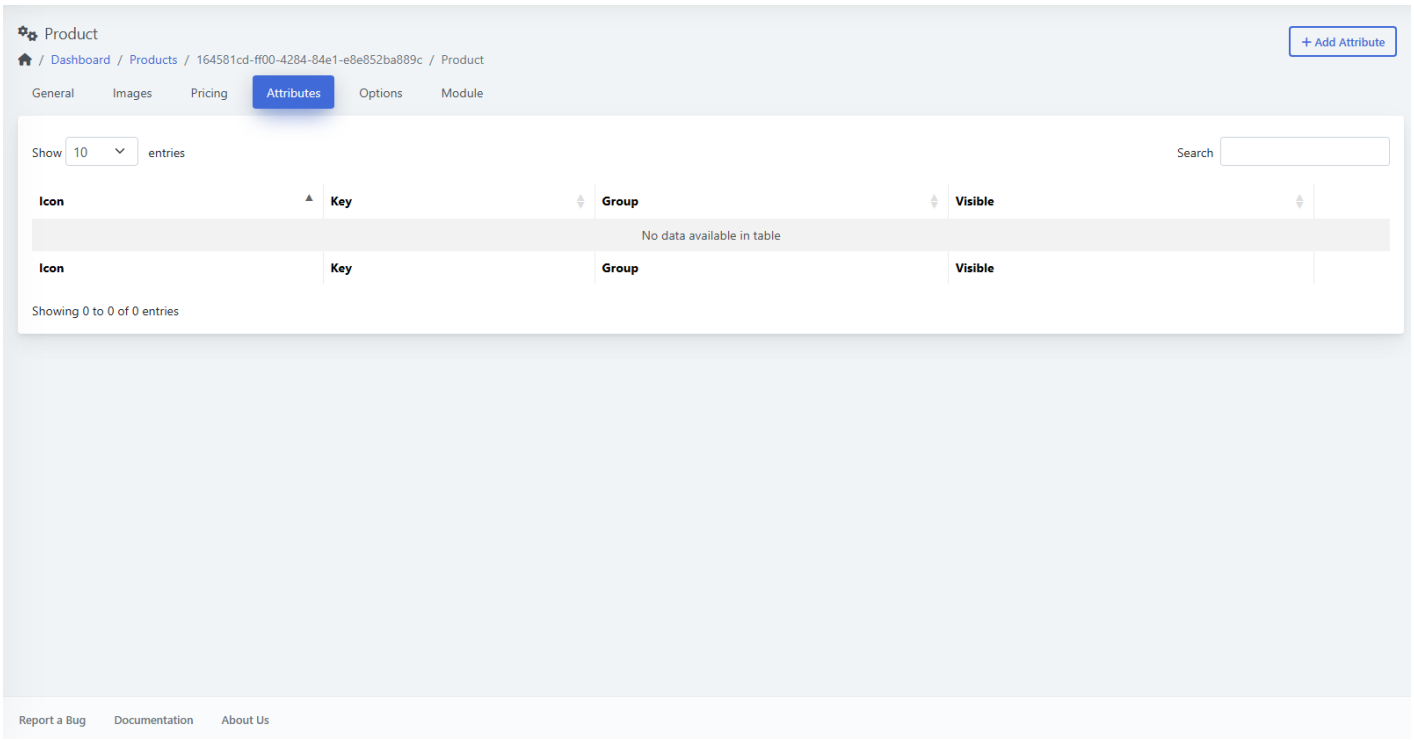
Edit a price

- Click the **Edit** icon on a row, adjust amounts, **Save**.



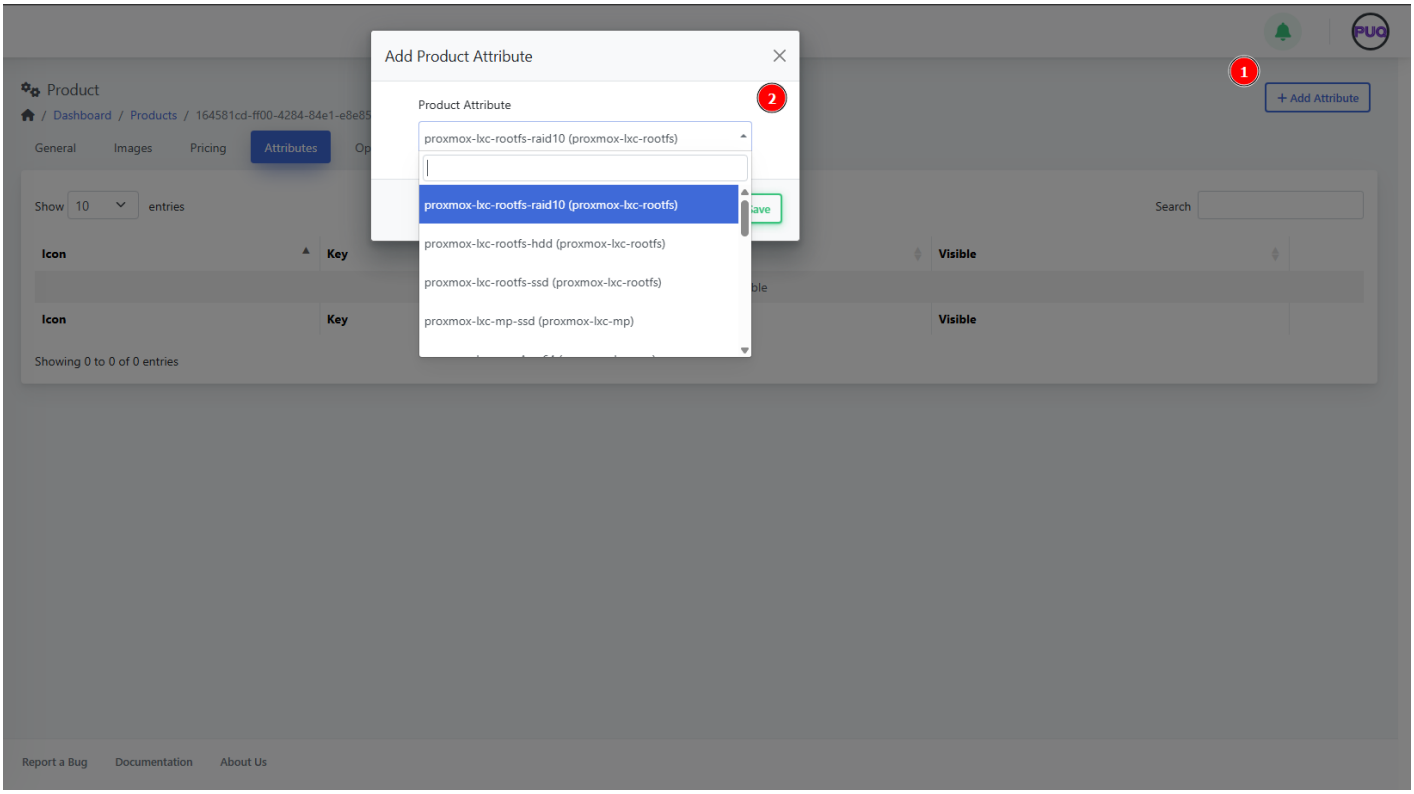
4) Attributes

Attach predefined **attributes** that describe or parameterize the product (often used by modules or displayed to customers).



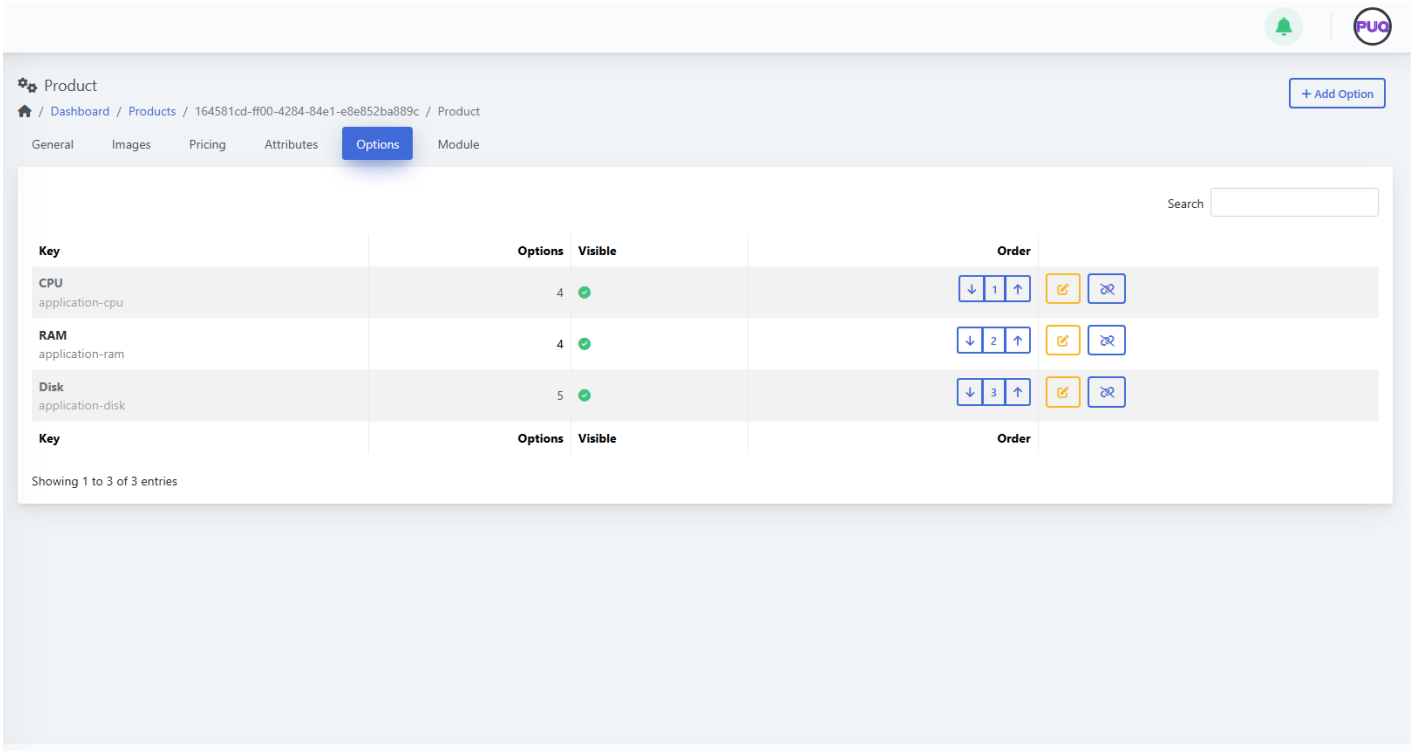
Add an attribute

1. Open **Attributes** and click **+ Add Attribute**.
2. Pick an item from the dropdown list (e.g., `proxmox-lxc-rootfs-raid10`).
3. **Save**.



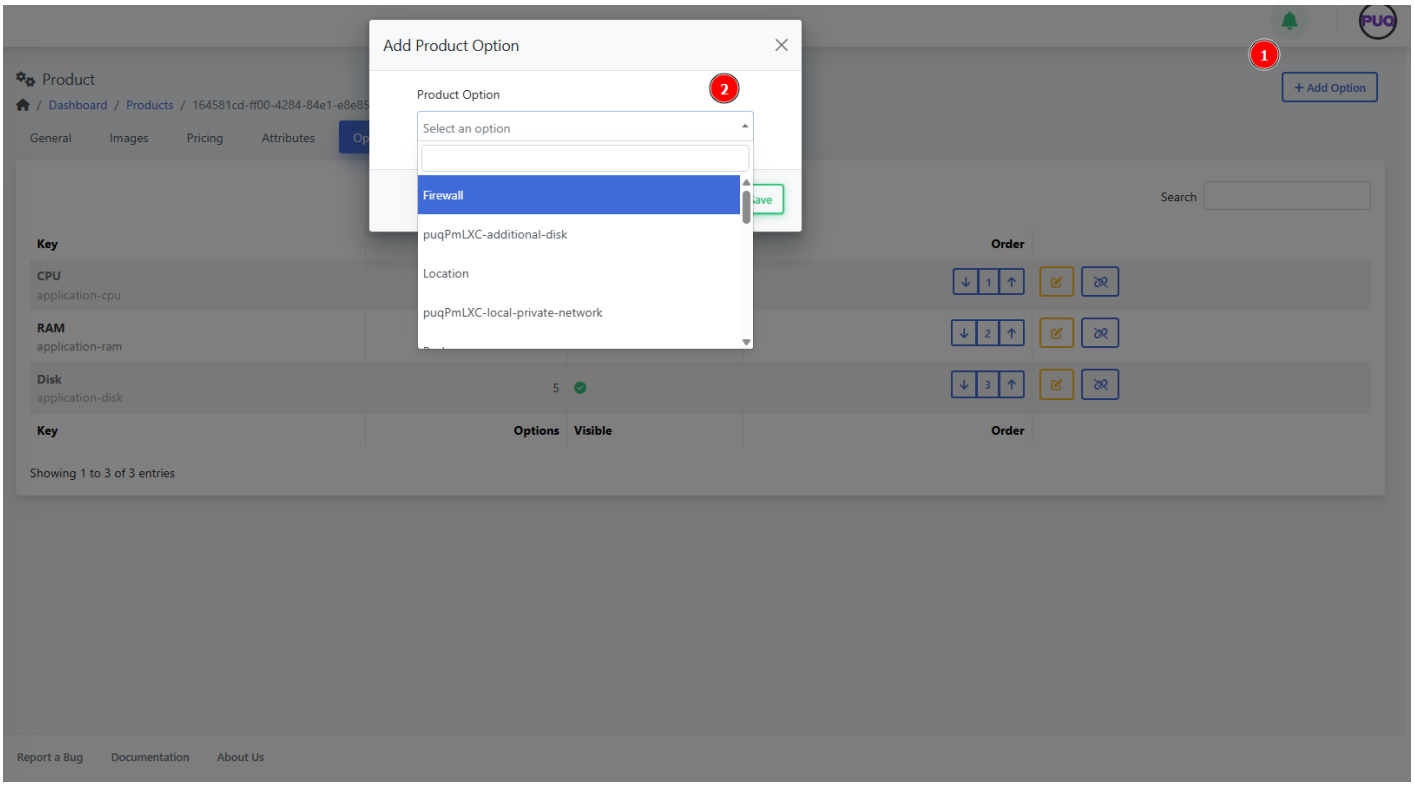
5) Options

Link **option groups** like CPU, RAM, Disk to let customers configure variants during order.



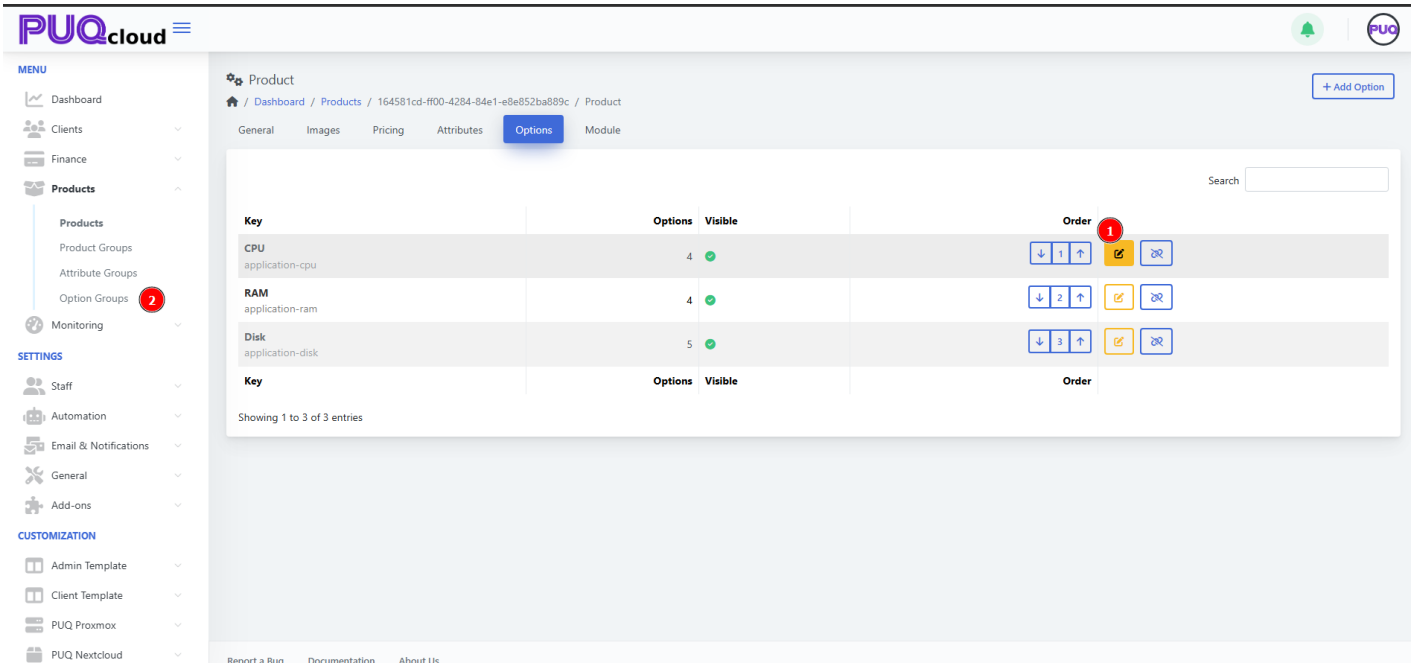
Add an option group

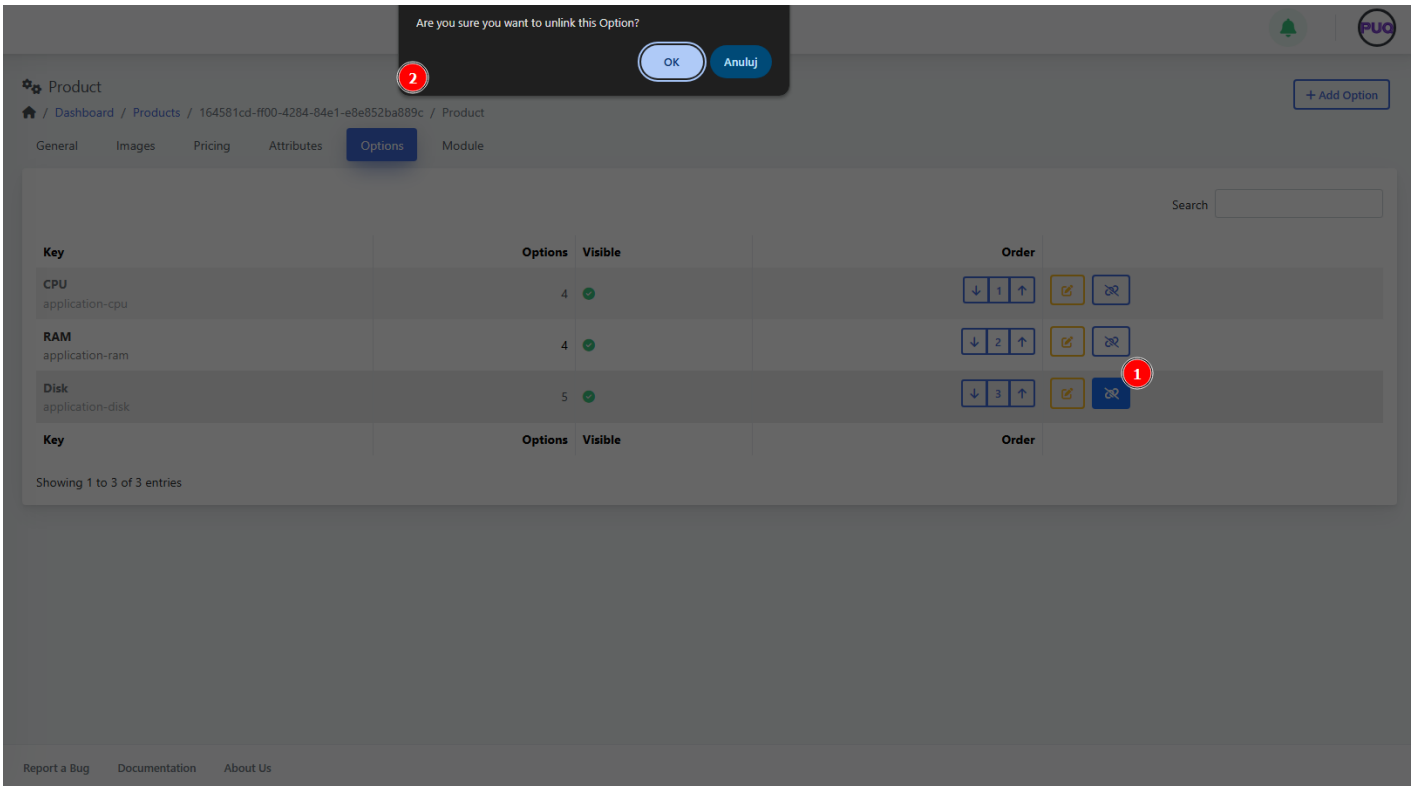
1. Open **Options** and click **+ Add Option**.
2. Select a group (e.g., **Firewall**, **Location**, **Additional Disk**) and **Save**.



Manage option groups

- **Order** — use the up/down arrows to change display order.
- **Edit** — open the option group editor.
- **Hide/Show** — toggle visibility for this product.
- **Unlink** — detach the group from this product (confirm in the dialog).



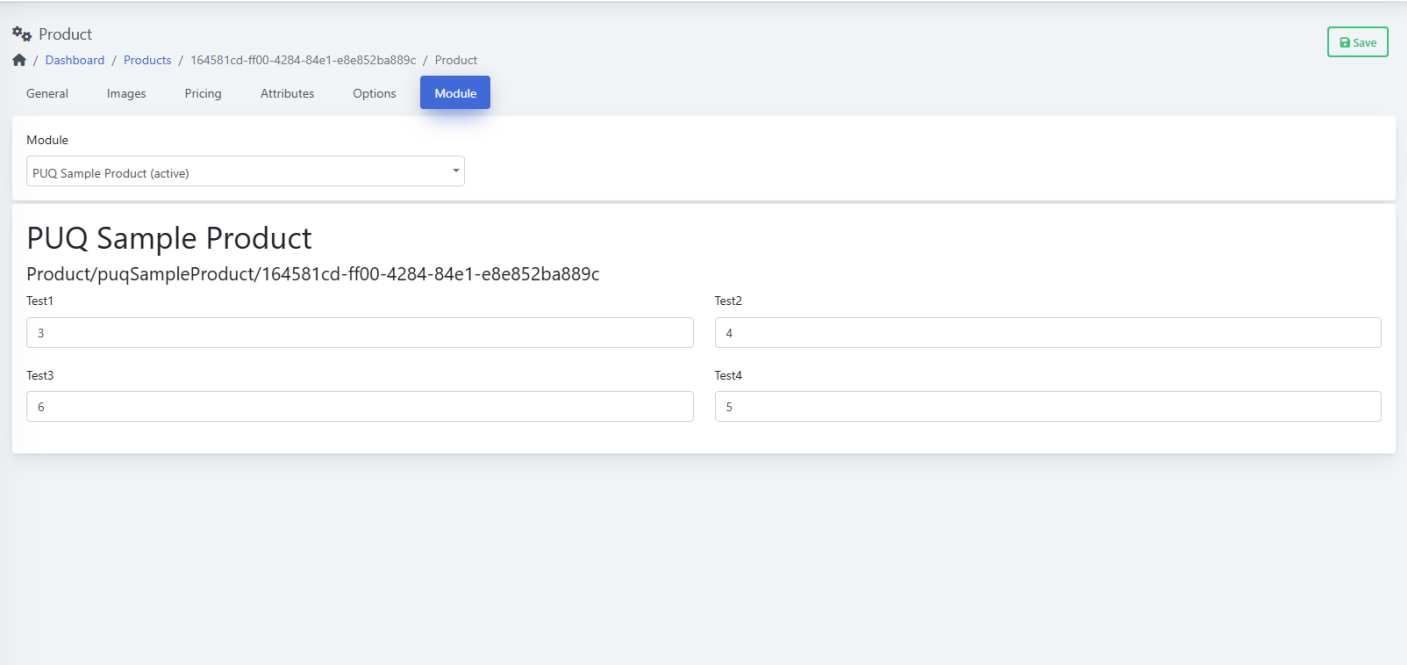


6) Module

Choose the **provisioning module** and fill in any required fields. Each module exposes its own parameters.

1. Go to **Module**.
2. Pick the **Module** from the dropdown (e.g., *PUQ Sample Product (active)*).
3. Complete the module fields.
4. Click **Save**.

(Screenshot reference: Module tab)



Manage Visibility & Lifecycle

- Set **Hidden = On** to keep the product out of public listings while you work.
- Use **Retired = On** to stop new sales but keep existing services intact.
- Control **Stock** to cap new orders when capacity is limited.

Best Practices

- Start with **Hidden** while configuring; unhide only after pricing and module are ready.
- Use clear, multilingual **Name/Descriptions** for customer understanding.
- Keep **Pricing** consistent across currencies (use **Convert Price** if appropriate).
- Keep option groups organized; put common groups (CPU/RAM/Disk) at the top.
- Test a full order path with a sandbox client before going live.

Troubleshooting

- **Product not visible on site** → Check **Hidden** and **Retired** toggles; ensure at least one **Price** exists.
- **Options missing at checkout** → Verify the groups are **linked** and **visible** for this product.
- **Provisioning fails** → Confirm **Module** is selected and all required fields are filled; review module logs.
- **Wrong currency shown** → Check the **Pricing** table and **Convert Price** setting.

Revision #3

Created 3 September 2025 05:33:40 by Yuliia Noha
Updated 28 October 2025 09:32:19 by Yuliia Noha