

# Description

## PUQcloud Panel

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## Preface

PUQcloud is ideal for businesses looking to offer a range of services, such as cloud hosting, SaaS, IT support, and hardware repair management, all while keeping costs low with its open-source model.

## Technologies Used:

- **Framework:** Laravel
- **Programming Languages:** PHP, JavaScript
- **Frontend:** HTML, CSS, JavaScript
- **Database:** MySQL
- **Queue Management:** Redis
- **API Integration:** RESTful APIs
- **Version Control:** Git

## Key Features:

- **Fully Modular Design:** The platform allows the easy addition of custom modules to extend functionality.
- **Multitenancy Support:** PUQcloud supports multiple businesses (or “companies”) under one installation, making it ideal for resellers or agencies.
- **Automated Billing and Invoicing:** Automate invoicing, payment processing, and service deployment.
- **Cloud Services Deployment:** Seamlessly deploy cloud services, manage customers, and scale services across different infrastructures.
- **Helpdesk and Remote Support:** Integrate support for remote hands, helpdesk systems, and ticketing, enhancing customer service and operational efficiency.
- **Multi-Language Support:** PUQcloud is available in multiple languages, helping

businesses serve global clients.

- **Advanced Taxation and Regulations:** With flexible tax rules, PUQcloud allows businesses to automatically apply local tax rates based on the client's location.
- **Elastic and Fast:** Thanks to its queue-based architecture, PUQcloud is designed for speed and elasticity, ensuring high performance even with large-scale deployments.

## Features for Service Providers:

- **Cloud Management:** Provision, manage, and automate the entire lifecycle of cloud services.
- **Client Dashboard:** Provide clients with an intuitive, self-service portal where they can view and manage their subscriptions, tickets, and usage.
- **User and Access Management:** Advanced user permissions and role management for service teams and clients.
- **Analytics and Reporting:** Real-time data and reporting to help businesses monitor performance, usage statistics, and financial metrics.
- **Custom Modules:** Build custom modules for unique service offerings or integrate with third-party services.
- **Support for Hardware Repair Services:** Manage repair services for electronic devices, offering clients an integrated service from IT support to hardware repairs.

## Advantages of PUQcloud:

- **Open Source:** Free and open-source, making it accessible to anyone, with the ability to customize the codebase.
- **Modular and Flexible:** Add or remove modules as your business grows or your needs evolve.
- **Free to Use:** Unlike other cloud management systems, PUQcloud is free, lowering the cost for businesses starting out in the IT services market.
- **Scalable:** PUQcloud is built to scale, supporting businesses from small IT startups to large cloud service providers.
- **Reliability:** Built with best practices for high availability, PUQcloud is designed for mission-critical environments.
- **Global Community:** Collaborate with developers from all around the world, contributing to and benefiting from a vibrant open-source ecosystem.

## Who is PUQcloud For?

- **IT Service Providers:** Automate and manage your client's IT services from cloud hosting to software-as-a-service (SaaS).
- **Cloud Resellers:** Offer scalable cloud hosting solutions to clients with seamless billing and support.
- **Managed Service Providers:** Provide remote support, hardware repair services, and

other managed IT services.

- **Startups and Entrepreneurs:** Start a cloud service business with a low-cost, reliable system.

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