Monitoring: Notification History Overview

PUQcloud Panel

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The **Notification History** section in the PUQ Cloud Panel provides a comprehensive log of all notifications sent through the system. This section is essential for tracking communication activities, ensuring transparency, and diagnosing any notification-related issues.

Key Features:

- **Filtering Options:** Administrators can filter the notification logs by specific time ranges, types of notifications, or delivery statuses to pinpoint specific entries quickly.
- **Detailed Notification Entries:** Each log entry includes the following information:
  - **Date:** The exact timestamp when the notification was sent.
  - **Recipient:** The user or system component that received the notification.
  - **Type:** Specifies the type of notification, such as email, system message, or SMS.
  - **Status:** Indicates whether the notification was successfully delivered, failed, or pending.
  - **Message Preview:** A short snippet of the notification content for quick reference.
  - **Additional Details:** Metadata associated with the notification, including priority level and system tags.
- **Search Functionality:** A search bar allows administrators to locate specific notifications by keywords, recipient names, or message content.
- **Pagination:** The system divides the notification history into pages, enabling efficient navigation through extensive logs.
- **Real-Time Updates:** Notifications can be monitored live with automatic refresh settings to ensure administrators have the latest information.

Viewing Notification Details:

Clicking on a specific notification entry expands a detailed view, revealing the full message content, associated metadata, and any error messages or logs related to delivery failures. This helps administrators identify and resolve issues efficiently.

Usage:

The **Notification History** section is critical for maintaining system reliability and ensuring successful communication with users. By providing a clear and detailed log of all notifications, it helps administrators:

- Verify the delivery of important messages.
- Investigate and troubleshoot failed notifications.
- Maintain a historical record of communication activities for auditing purposes.

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