

# Product Configuration

## ReverseDNS module **WHMCS**

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### Add new product to WHMCS

System Settings->Products/Services->Create a New Product

In the **Module settings** section, select the "**PUQ ReverseDNS**" module

Module Name:

Server Group:

License key:

success: 2025-08-11T19:48:33+02:00

[+ Create Zone](#)

Show  entries Search:

Zone	Server	Action
1.168.192.in-addr.arpa	https://pdns.puq.pl:443	<a href="#">Test</a> <a href="#">Delete</a>
2.168.192.in-addr.arpa	https://pdns.puq.pl:443	<a href="#">Test</a> <a href="#">Delete</a>
3.168.192.in-addr.arpa	https://pdns.puq.pl:443	<a href="#">Test</a> <a href="#">Delete</a>
4.168.192.in-addr.arpa	https://pdns.puq.pl:443	<a href="#">Test</a> <a href="#">Delete</a>
5.168.192.in-addr.arpa	https://pdns.puq.pl:443	<a href="#">Test</a> <a href="#">Delete</a>
8.b.d.0.1.0.0.2.ip6.arpa	https://pdns.puq.pl:443	<a href="#">Test</a> <a href="#">Delete</a>

Showing 1 to 6 of 6 entries Previous **1** Next

In the product settings, you must assign all rDNS zones that should be available for this product. It is strongly recommended to include all reverse zones for IP addresses that are used in your services — such as virtual machines, dedicated servers, or other offerings.

### Important:

If a reverse zone is not added to the product configuration, the client will not be able to manage rDNS records for IPs within that zone.

Those IP addresses will not even be visible in the client area.

In other words, clients can only manage rDNS records for IPs that belong to the zones explicitly added to the product settings. All other IPs will be hidden from view and unavailable for modification rDNS record.

The screenshot shows a management interface with a modal window titled "Add Reverse DNS Zone". The modal contains three input fields: "Zone" (with a placeholder "e.g. 0.168.192.in-addr.arpa" and a note "Enter the reverse DNS zone (PTR format)."), "Server" (with a placeholder "https://api.example.com:8081" and a note "Enter the PowerDNS API server address with protocol and port."), and "API Key" (with a placeholder "PowerDNS API key"). Below the inputs are "Cancel" and "Save" buttons. The background shows a table of existing reverse DNS zones with columns for Zone, Server, and Action (Test, Delete).

Zone	Server	Action
1.168.192.in-addr.arpa	https://pdns.puq.pl:443	Test Delete
2.168.192.in-addr.arpa	https://pdns.puq.pl:443	Test Delete
3.168.192.in-addr.arpa	https://pdns.puq.pl:443	Test Delete
4.168.192.in-addr.arpa	https://pdns.puq.pl:443	Test Delete
5.168.192.in-addr.arpa	https://pdns.puq.pl:443	Test Delete
8.b.d.0.1.0.0.2.ip6.arpa	https://pdns.puq.pl:443	Test Delete

To add a new rDNS zone, click the **"Add Zone"** button. A popup window will appear where you can enter the required zone details.

### Fields to fill:

- **Zone**

For IPv4, enter the reverse zone in the format:

`1.168.192.in-addr.arpa` — this corresponds to a /24 subnet.

For IPv6, enter the zone in /64 format like:

8. b. d. 0. 1. 0. 0. 2. ip6. arpa

- **Server**

Enter the hostname or IP address of the PowerDNS server or Admin PowerDNS panel.

- **API Key**

Provide the API key used to authenticate with the PowerDNS server.

These settings allow the module to connect and manage the specified reverse DNS zone.

Zone Test Result

Zone Test Success  
Zone: 1.168.192.in-addr.arpa.

Zone	Type	TTL	Content	Disabled
1.168.192.in-addr.arpa.	PTR	3600	fgh.	No
1.168.192.in-addr.arpa.	PTR	3600	cvb.	No
1.168.192.in-addr.arpa.	PTR	3600	xcvxcv.	No
1.168.192.in-addr.arpa.	PTR	3600	uuuuuuuuuuuuuu.	No
1.168.192.in-addr.arpa.	PTR	3600	cvb.	No
1.168.192.in-addr.arpa.	PTR	3600	dsfdf.	No
1.168.192.in-addr.arpa.	PTR	3600	dupa.romana.pl.	No
1.168.192.in-addr.arpa.	PTR	3600	test1.puqcloud.com.	No
1.168.192.in-addr.arpa.	PTR	3600	gdfgdfgdfg.	No
1.168.192.in-addr.arpa.	PTR	3600	fffffffff.	No
1.168.192.in-addr.arpa.	PTR	3600	dddd.puqcloud.com.	No
1.168.192.in-addr.arpa.	PTR	3600	sdfsdfsdf.	No
1.168.192.in-addr.arpa.	PTR	3600	test1.puqcloud.com.	No
1.168.192.in-addr.arpa.	PTR	3600	hfh.	No

To verify the availability of a zone and the connection to the PowerDNS server, use the **"Test"** button.

When clicked, a modal window will appear displaying the result:

- If the connection is successful, the modal will show a list of records retrieved from the specified zone.
- If there is an error, the modal will display detailed error information, helping you diagnose connectivity or configuration issues.

Products/Services

Changes Saved Successfully!  
Your changes have been saved.

Details Pricing Module Settings

Module Settings

Server

License key  success: 2025-08-11T19:48:33+02:00

Create Zone

Show 100 entries

Zone	Server	Action
1.168.192.in-addr.arpa	https://pdns.puq.pl:443	<a href="#">Test</a> <a href="#">Delete</a>
2.168.192.in-addr.arpa	https://pdns.puq.pl:443	<a href="#">Test</a> <a href="#">Delete</a>
3.168.192.in-addr.arpa	https://pdns.puq.pl:443	<a href="#">Test</a> <a href="#">Delete</a>
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Showing 1 to 6 of 6 entries

Zone Test Result

Error

Unexpected error occurred with HTTP code 403

Close

Revision #3

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