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# Client profile panel & verification

## PUQ Sanctions Checker module **WHMCS**

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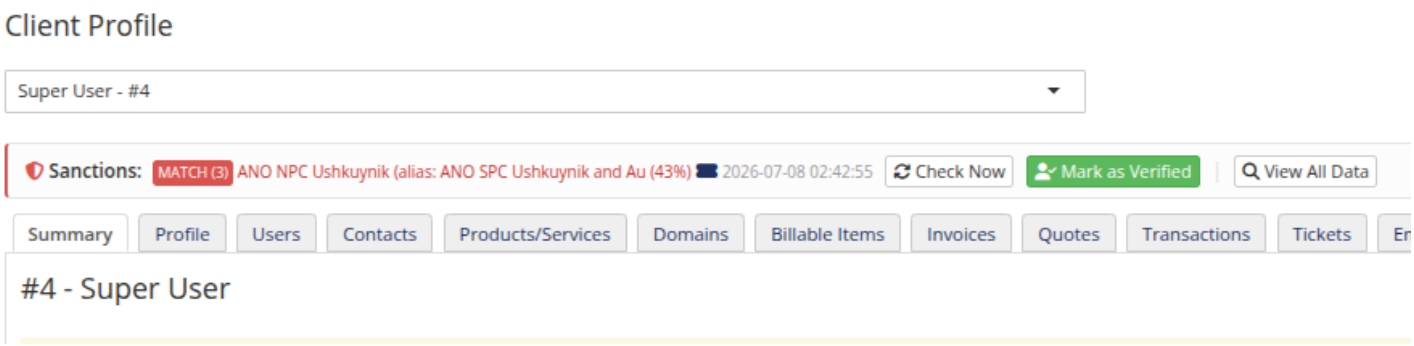
On every admin client page (Summary, Profile, Services, Invoices, …) the module injects a compact panel with the current screening state. Everything on it works via AJAX — no page reloads.

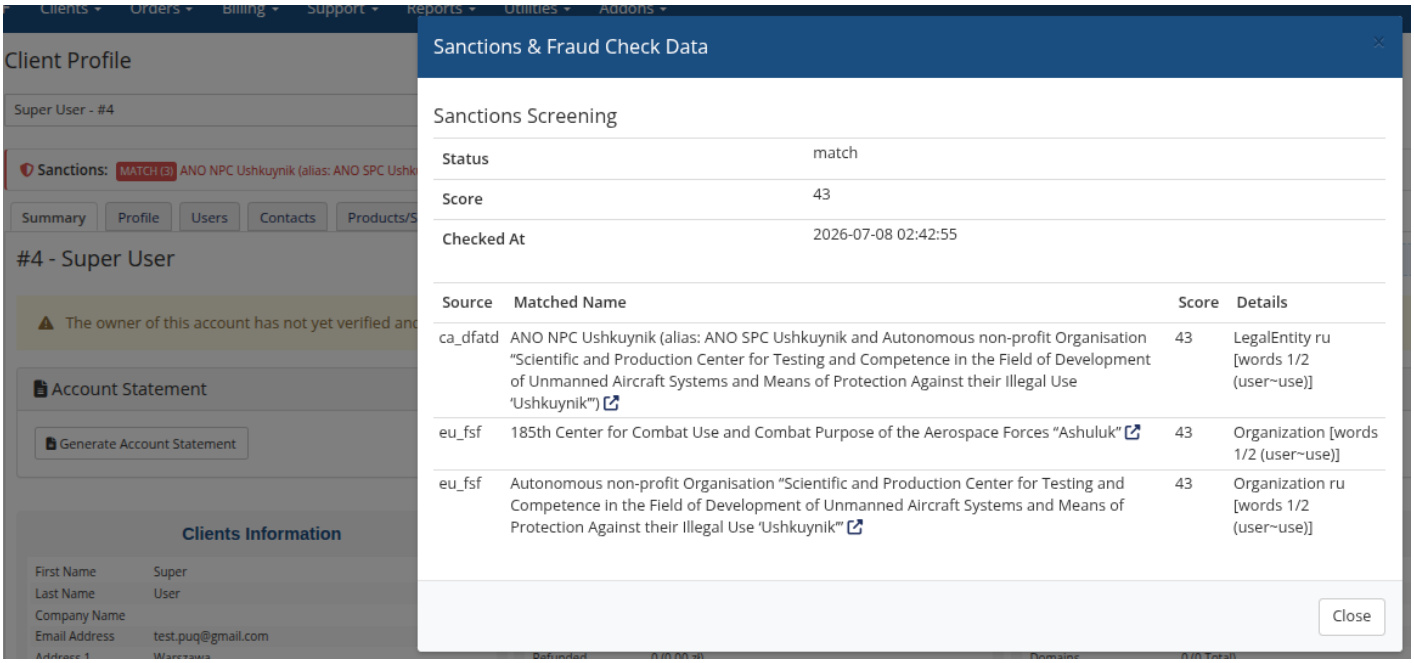
# When the client matches




The panel shows the `MATCH` badge with the number of matches, the **best-scoring matched name with its percent**, a link to the opened ticket, and the check time.

- **Check Now** — re-screens the client immediately; when matches are found, the details modal opens automatically.
- **Mark as Verified** — the false-positive workflow (see below).
- **View All Data** — the full details modal.

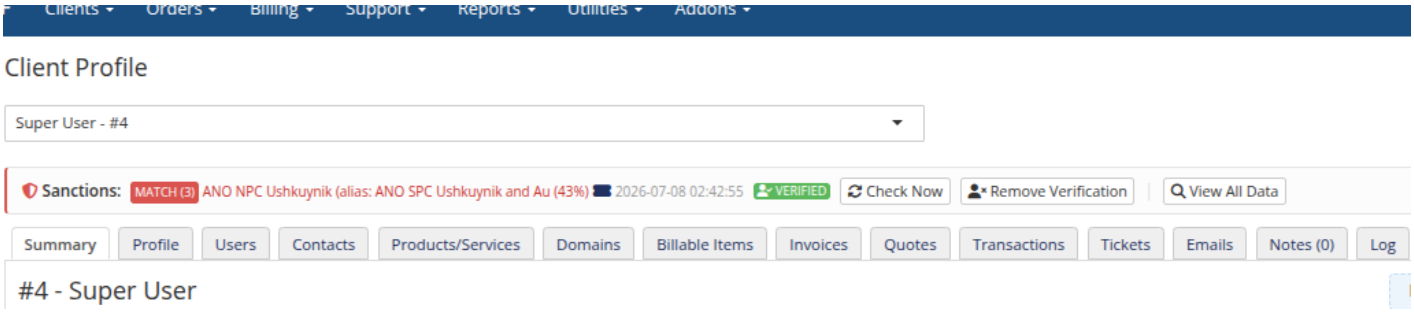
# View All Data




Each local-list match links to its **OpenSanctions entity profile** (aliases, birth dates, sanction programs) — open it to visually confirm whether your client is really the listed person. When Fraud Check is enabled, the same modal also shows the raw FraudRecord / IPQualityScore data.

# Verification (false positives)

A clean client can share a surname with a listed person and would be flagged on every re-check. After reviewing the details, click **Mark as Verified**:

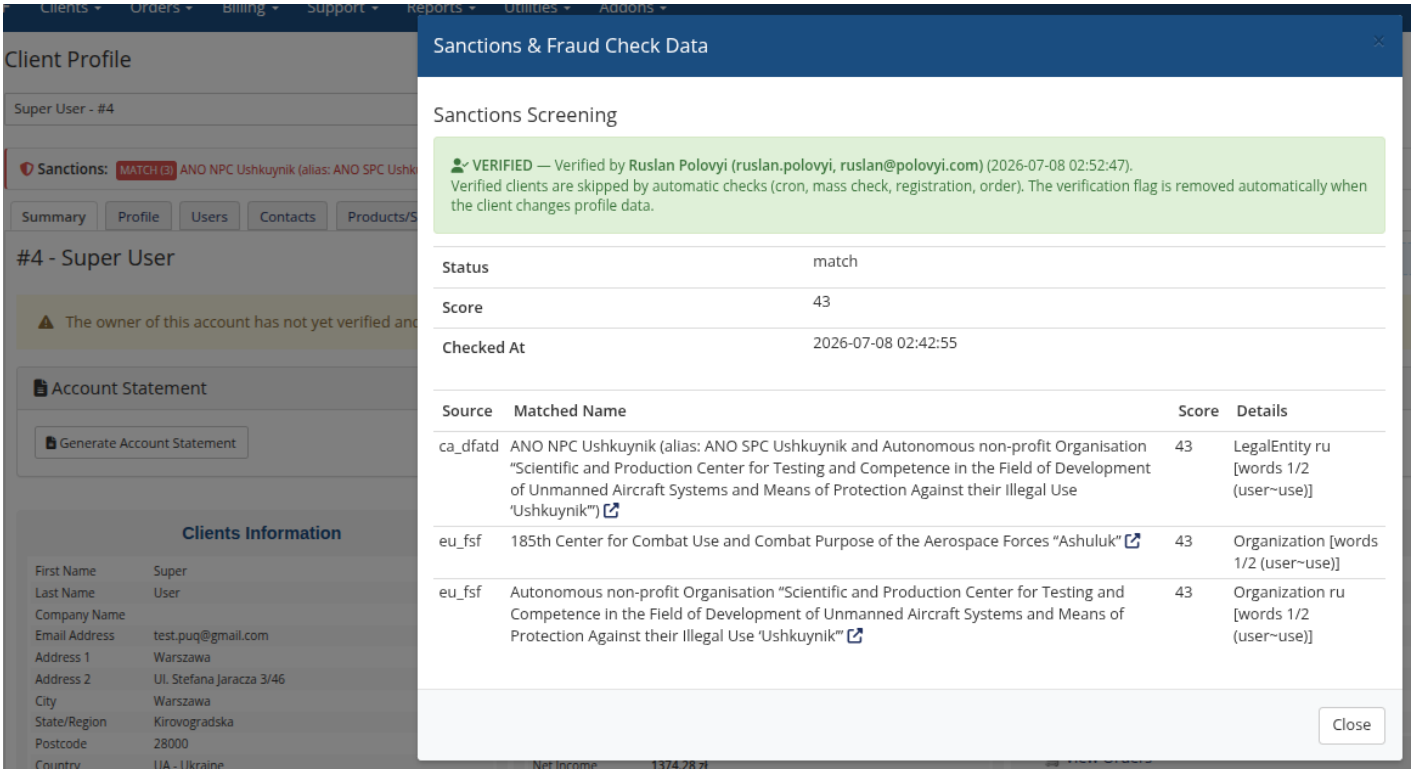



A verified client:

- is **skipped by all automatic checks** — cron, mass check, registration, and order triggers;
- gets **no tickets, status changes, or group moves**, even from a manual re-check;
- can still be re-checked manually at any time;
- **loses the verification automatically when the client changes profile data** — the check then runs again in full.

The module records **who** verified the client — first name, last name, login, and email of the admin are stored as a snapshot (not a reference), so the information survives even if the admin account

is later deleted:




**Remove Verification** puts the client back under automatic screening. Every verify/unverify action is written to the module log and the WHMCS activity log.

# Fraud Check on the panel

With Fraud Check enabled the same panel shows the FraudRecord score, IP fraud score, and email leak status with their own **Fraud Check Now** and **Send Report** buttons — see Configuration → Fraud Check.

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Revision #7
Created 11 July 2026 21:31:59 by Ruslan
Updated 15 July 2026 23:51:15 by Ruslan