

Configuration — Check triggers & queue

PUQ Sanctions Checker module **WHMCS**

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PUQ Sanctions Checker

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Configuration

How it works: Local sanctions lists (EU, Canada) are stored in your database and synchronized daily by the WHMCS cron. The US CSL is queried in real time via API. Checks run automatically on the selected triggers, on a schedule, or manually from the client profile. When a match is found the module opens a support ticket (without duplicates) and can change the client status or move the client to a group. Review all findings on the Clients page. [Documentation](#)

Sanctions sources

Check triggers

Actions on match

Fraud Check

Automatic checks cover new registrations, profile updates, and order checkouts. The periodic mass check re-screens your whole client base via the WHMCS system cron — sanctions lists change constantly, so a weekly or monthly re-check is recommended. You can also check any client manually: use the panel on the admin client profile or the Recheck button on the Clients page.

Check triggers

☒ Check on client registration

☒ Check on client profile update

☒ Check on order checkout

☒ Run trigger checks on the next cron (queue)

Applies to the triggers above ONLY (registration, profile update, order checkout): instead of checking during the client's request — which can be slow and cause timeouts when external APIs are enabled — the client is added to the queue and checked by the WHMCS cron within a few minutes. Manual checks always run in real time.

Periodic mass check (cron)

Periodic mass check (cron)

Daily

Re-checks all clients on the WHMCS daily cron with the selected frequency

Clients to check in mass check

All clients

☒ Queue the mass check (process on cron)

The mass check (the button on the Home page and the schedule above) adds the clients to the queue instead of checking them immediately; the cron processes the queue in portions on every tick. Recommended for large client bases.

Queue items processed per cron run

50

How many queued checks one cron tick performs (default 50). Lower this if the CSL API is enabled and cron runs get too long.

Save Changes

Check triggers

 Check triggers

☒ Check on client registration

☒ Check on client profile update

☒ Check on order checkout

☒ Run trigger checks on the next cron (queue)

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Setting	Description
Check on client registration	Screen every new client (<code> ClientAdd </code>).
Check on client profile update	Re-screen when the client changes profile data (<code> ClientEdit </code>). This also drops the <i>Verified</i> flag — see verification .
Check on order checkout	Screen on every order checkout.
Run trigger checks on the next cron (queue)	Applies to the three triggers above ONLY. Instead of checking during the client's request — which can be slow and cause timeouts when external APIs are enabled — the client is added to the queue and checked by the cron within a few minutes. Manual checks always run in real time.

Periodic mass check

⌚ Periodic mass check (cron)

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Queue items processed per cron run

50

How many queued checks one cron tick performs (default 50). Lower this if the CSL API is enabled and cron runs get too long.

Setting	Default	Description
Periodic mass check (cron)	Disabled	Disabled / Daily / Weekly / Monthly re-check of the client base. Sanctions lists change constantly — a weekly or monthly re-check is recommended.
Clients to check in mass check	Active only	Active clients only, or all clients.
Queue the mass check	on	The mass check (Home-page button and the schedule) adds clients to the queue; the cron drains it in portions. Recommended for large client bases.
Queue items processed per cron run	50	Portion size per cron tick (~5 minutes). Lower it when the CSL API is enabled.

Verified clients are excluded from the mass check automatically. How the queue works internally is described in [Cron automation & check queue](#).