Installation and Update

Service Label Designer addon **WHMCS**

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System Requirements

Requirement	Minimum
PHP	8.1, 8.2 or newer
WHMCS	8.x, 9.x or newer
ionCube Loader	v13 or newer (v14, v15)

> **Note:** The module uses ionCube encoding. Make sure ionCube Loader is installed and active on your server.

Download

The module can be ordered and downloaded from PUQ Cloud:

- **Order / Download:** https://puqcloud.com/store/whmcs-addon-modules
- **FAQ:** https://community.puqcloud.com/
- **Direct download links:**

PHP 8.1:

```
wget https://download.puqcloud.com/WHMCS/addons/PUQ_WHMCS-Service-Label-Designer/php81/PUQ_WHMCS-Service-Label-Designer-latest.zip
```

PHP 8.2+:

```
wget https://download.puqcloud.com/WHMCS/addons/PUQ_WHMCS-Service-Label-Designer/php82/PUQ_WHMCS-Service-Label-Designer-latest.zip
```

> All versions are available at: https://download.puqcloud.com/WHMCS/addons/PUQ_WHMCS-Service-Label-Designer/

After downloading, extract the archive:

```
unzip PUQ_WHMCS-Service-Label-Designer-latest.zip
```

Installation

Step 1: Upload Files

Extract the module archive and upload the `puq_service_label_designer` directory to the WHMCS addons directory:

```
/your-whmcs/modules/addons/puq_service_label_designer/
```

Directory structure after upload:

```
modules/addons/puq_service_label_designer/
    puq_service_label_designer.php
    hooks.php
    whmcs.json
    version
    logo.png
    lib/
        puqServiceLabelDesigner.php
    lang/
        english.php
    templates/
```

```
...
```

Step 2: Activate the Module

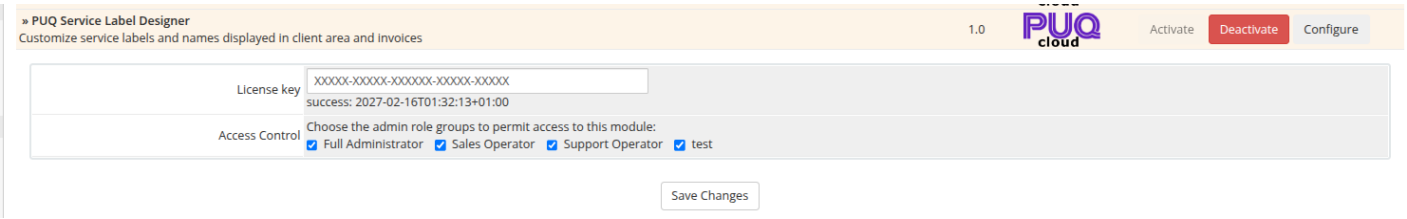
1. Log in to the WHMCS admin panel
2. Go to **Setup** > **Addon Modules**
3. Find **PUQ Service Label Designer** in the list
4. Click **Activate**

> On activation, the module creates two database tables: `puq_service_label_designer_config` and `puq_service_label_designer_overwrite`.

Step 3: Configure the License Key

1. After activation, click **Configure** next to the module
2. Enter your license key in the **License key** field
3. Select admin role groups that should have access to the module
4. Click **Save Changes**

After saving, a verification status will appear below the license key field (e.g., `success: 2027-02-16T01:32:13+01:00`).



01-addon-config-license.png

Step 4: Access the Module

Go to **Addons** > **PUQ Service Label Designer** to access the dashboard.

Update

Step 1: Backup

Before updating, we recommend backing up:

- Your WHMCS database
- Module files in `modules/addons/puq_service_label_designer/`

Step 2: Upload New Files

Extract the new version and overwrite all files in:

```
/your-whmcs/modules/addons/puq_service_label_designer/
```

Step 3: Re-activate (if needed)

If the update adds new database columns, deactivate and re-activate the module:

1. Go to **Setup** > **Addon Modules**
2. Click **Deactivate**, then **Activate** again

> This is safe — the module only creates tables/columns if they don't already exist. Your settings and templates are preserved.

Step 4: Verify

1. Go to **Addons** > **PUQ Service Label Designer**
2. Check the version number in the top-right corner of the navigation bar (e.g., `v1.0`)

Deactivation

1. Go to **Setup** > **Addon Modules**
2. Click **Deactivate** next to PUQ Service Label Designer
3. Confirm the deactivation

> **Warning:** Deactivation drops the module's database tables (`puq_service_label_designer_config` and `puq_service_label_designer_overwrite`). All your templates and settings will be lost. Export your settings before deactivating if you want to preserve them.

License

The module requires an active license for full functionality. The license is verified through the PUQ Cloud license server.

How License Verification Works

- The module periodically checks license validity at `https://license.puqcloud.com/`
- Verification results are cached in the database for 5 days
- If the license server is temporarily unreachable, the module uses the last cached result

Without an Active License

- **Dashboard** (Home page) remains fully accessible
- **All other pages** (Config, Designer) display a license required page
- **All AJAX controllers** (except Dashboard) return a 403 error

After Activating a License

1. The warning banner disappears
2. All pages and features become accessible
3. Enter your license key in **Setup** > **Addon Modules** > **PUQ Service Label Designer** > **Configure**

Purchase a License

https://puqcloud.com/store/whmcs-addon-modules

For license-related questions, please contact us via the ticket system:

https://puqcloud.com/submitticket.php

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