

# Installation and Update

## Service Label Designer addon **WHMCS**

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## System Requirements

Requirement	Minimum
PHP	8.1, 8.2 or newer
WHMCS	8.x, 9.x or newer
ionCube Loader	v13 or newer (v14, v15)

“ **Note:** The module uses ionCube encoding. Make sure ionCube Loader is installed and active on your server.

## Download

The module can be ordered and downloaded from PUQ Cloud:

- **Order / Download:** <https://puqcloud.com/store/whmcs-addon-modules>
- **FAQ:** <https://community.puqcloud.com/>
- **Direct download links:**

PHP 8.1:

```
wget https://download.puqcloud.com/WHMCS/addons/PUQ_WHMCS-Service-Label-Designer/php81/PUQ_WHMCS-Service-Label-Designer-latest.zip
```

PHP 8.2+:

```
wget https://download.puqcloud.com/WHMCS/addons/PUQ_WHMCS-Service-Label-Designer/php82/PUQ_WHMCS-Service-Label-Designer-latest.zip
```

“ All versions are available at:

[https://download.puqcloud.com/WHMCS/addons/PUQ\\_WHMCS-Service-Label-Designer/](https://download.puqcloud.com/WHMCS/addons/PUQ_WHMCS-Service-Label-Designer/)

After downloading, extract the archive:

```
unzip PUQ_WHMCS-Service-Label-Designer-latest.zip
```

# Installation

## Step 1: Upload Files

Extract the module archive and upload the `puq_service_label_designer` directory to the WHMCS addons directory:

```
/your-whmcs/modules/addons/puq_service_label_designer/
```

Directory structure after upload:

```
modules/addons/puq_service_label_designer/  
  puq_service_label_designer.php  
  hooks.php  
  whmcs.json  
  version  
  logo.png  
  lib/  
    puqServiceLabelDesigner.php  
  lang/  
    english.php  
  templates/
```

## Step 2: Activate the Module

1. Log in to the WHMCS admin panel
2. Go to **Setup > Addon Modules**
3. Find **PUQ Service Label Designer** in the list
4. Click **Activate**

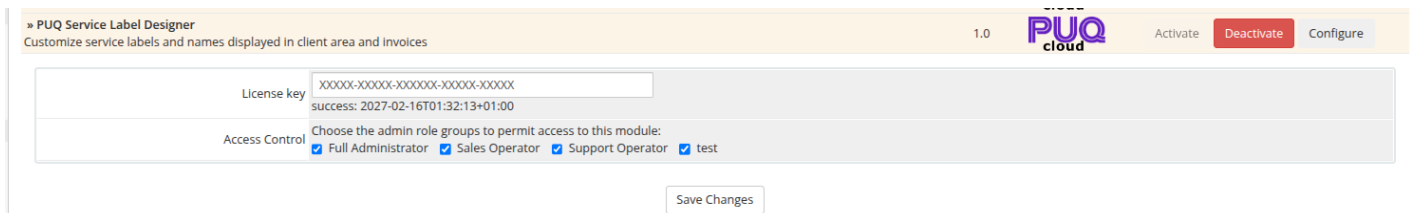
“ On activation, the module creates two database tables:

`|puq_service_label_designer_config|` and `|puq_service_label_designer_overwrite|`.

## Step 3: Configure the License Key

1. After activation, click **Configure** next to the module
2. Enter your license key in the **License key** field
3. Select admin role groups that should have access to the module
4. Click **Save Changes**

After saving, a verification status will appear below the license key field (e.g., `|success: 2027-02-16T01:32:13+01:00|`).



» PUQ Service Label Designer  
Customize service labels and names displayed in client area and invoices

1.0 **PUQ** cloud Activate Deactivate Configure

License key   
success: 2027-02-16T01:32:13+01:00

Access Control Choose the admin role groups to permit access to this module:  
 Full Administrator  Sales Operator  Support Operator  test

Save Changes

01-addon-config-license.png

## Step 4: Access the Module

Go to **Addons > PUQ Service Label Designer** to access the dashboard.

## Update

# Step 1: Backup

Before updating, we recommend backing up:

- Your WHMCS database
- Module files in `modules/addons/puq_service_label_designer/`

# Step 2: Upload New Files

Extract the new version and overwrite all files in:

```
/your-whmcs/modules/addons/puq_service_label_designer/
```

# Step 3: Re-activate (if needed)

If the update adds new database columns, deactivate and re-activate the module:

1. Go to **Setup > Addon Modules**
2. Click **Deactivate**, then **Activate** again

“ This is safe — the module only creates tables/columns if they don't already exist. Your settings and templates are preserved.

# Step 4: Verify

1. Go to **Addons > PUQ Service Label Designer**
2. Check the version number in the top-right corner of the navigation bar (e.g., `v1.0`)

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# Deactivation

1. Go to **Setup > Addon Modules**
2. Click **Deactivate** next to PUQ Service Label Designer
3. Confirm the deactivation

⚠ **Warning:** Deactivation drops the module's database tables ( `|puq_service_label_designer_config|` and `|puq_service_label_designer_overwrite|`). All your templates and settings will be lost. Export your settings before deactivating if you want to preserve them.

# License

The module requires an active license for full functionality. The license is verified through the PUQ Cloud license server.

## How License Verification Works

- The module periodically checks license validity at `|https://license.puqcloud.com/|`
- Verification results are cached in the database for 5 days
- If the license server is temporarily unreachable, the module uses the last cached result

## Without an Active License

- **Dashboard** (Home page) remains fully accessible
- **All other pages** (Config, Designer) display a license required page
- **All AJAX controllers** (except Dashboard) return a 403 error

## After Activating a License

1. The warning banner disappears
2. All pages and features become accessible
3. Enter your license key in **Setup > Addon Modules > PUQ Service Label Designer > Configure**

## Purchase a License

<https://puqcloud.com/store/whmcs-addon-modules>

For license-related questions, please contact us via the ticket system:

<https://puqcloud.com/submitticket.php>

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Revision #2

Created 15 February 2026 19:28:25 by Ruslan

Updated 15 February 2026 19:28:39 by Ruslan