

Client Area

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Home screen

Support by Time module **WHMCS**

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The customer's home page has the following information

- Hours of support in the package
- Hours used this month
- Hours left this month
- Price per hour of support outside the package
- Hours outside package
- How much to pay this month
- All tickets and their service time

- ★ Overview ^
- i Information
- 🕒 History

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**Support 5h
Support**

ACTIVE

Registration Date
Thursday, September 22nd, 2022

Recurring Amount
0.00\$

Billing Cycle
Free Account

Next Due Date
-

Payment Method
Bank Transfer

Manage

🕒	Hours of support in the package	5 Hours
🕒	Hours used this month	8.5 Hours
🕒	Hours left this month	0 Hour(s)
🕒💰	Price per hour of support outside the package	4 \$/Hour
🕒	Hours outside package	3.5 Hour(s)
💰	How much to pay this month	14 \$

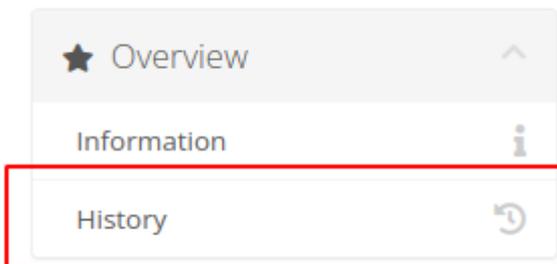
Ticket (Title)	Time (Hour(s))	Date
#187816 Install WHMCS	3	2023-03-21
#901793 Module problem	5.5	2023-03-21

History

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In order to go to the page with the history of tickets and the time spent on them, go to the HISTORY tab



The history page will show the history of all tickets, the time spent on them, and the invoice in which the item was added.

There are also buttons by clicking on which information of the selected month will be displayed.

- ★ Overview
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- 2023-02
- 2023-01
- 2022-09
- 2022-08
- 2022-07

	Hours of support in the package	5 Hours
	Hours used this month	8.5 Hours
	Hours left this month	0 Hour(s)
	Price per hour of support outside the package	4 \$/Hour
	Hours outside package	3.5 Hour(s)
	How much to pay this month	14 \$

Ticket (Title)	Time (Hour(s))	Date	Paid	Invoice
#237434 Install WordPress	6	2023-02-21	Paid	305
#383819 Configuracion DNS Server	2.5	2023-02-21	Paid	305

★ Overview ^

i Information

🕒 History

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2023-02

2023-01

2022-09

2022-08

2022-07

🕒	Hours of support in the package	5 Hours
🕒	Hours used this month	7.25 Hours
🕒	Hours left this month	0 Hour(s)
🕒💰	Price per hour of support outside the package	4 \$/Hour
🕒	Hours outside package	2.25 Hour(s)
💰	How much to pay this month	9 \$

Ticket (Title)	Time (Hour(s))	Date	Paid	Invoice
#050728 TEST OLD	7.25	2022-07-26	Unpaid	