

# Client Area

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# Home screen

## Support by Time module **WHMCS**


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The customer's home page has the following information

- Hours of support in the package
- Hours used this month
- Hours left this month
- Price per hour of support outside the package
- Hours outside package
- How much to pay this month
- All tickets and their service time

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Support 5h  
Support

ACTIVE

Registration Date

Thursday, September 22nd, 2022

Recurring Amount

0.00\$

Billing Cycle

Free Account

Next Due Date

-

Payment Method

Bank Transfer

Manage

🕒	Hours of support in the package	5 Hours
🕒	Hours used this month	8.5 Hours
🕒	Hours left this month	0 Hour(s)
💳🕒	Price per hour of support outside the package	4 \$/Hour
🕒	Hours outside package	3.5 Hour(s)
💳	How much to pay this month	14 \$

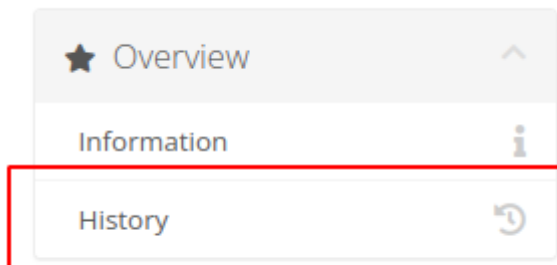
Ticket (Title)	Time (Hour(s))	Date
#187816 Install WHMCS	3	2023-03-21
#901793 Module problem	5.5	2023-03-21

# History

## Support by Time module **WHMCS**

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In order to go to the page with the history of tickets and the time spent on them, go to the HISTORY tab



The history page will show the history of all tickets, the time spent on them, and the invoice in which the item was added.

There are also buttons by clicking on which information of the selected month will be displayed.

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2023-02

2023-01

2022-09

2022-08

2022-07

⌚	Hours of support in the package	5 Hours
⌚	Hours used this month	8.5 Hours
⌚	Hours left this month	0 Hour(s)
💵⌚	Price per hour of support outside the package	4 \$/Hour
⌚	Hours outside package	3.5 Hour(s)
💵	How much to pay this month	14 \$

Ticket (Title)	Time (Hour(s))	Date	Paid	Invoice
<a href="#">#237434</a> Install WordPress	6	2023-02-21	Paid	<a href="#">305</a>
<a href="#">#383819</a> Configuracion DNS Server	2.5	2023-02-21	Paid	<a href="#">305</a>

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2023-02 2023-01 2022-09 2022-08 2022-07

⌚	Hours of support in the package	5 Hours
⌚	Hours used this month	7.25 Hours
⌚	Hours left this month	0 Hour(s)
💵⌚	Price per hour of support outside the package	4 \$/Hour
⌚	Hours outside package	2.25 Hour(s)
💵	How much to pay this month	9 \$

Ticket (Title)	Time (Hour(s))	Date	Paid	Invoice
#050728 TEST OLD	7.25	2022-07-26	Unpaid	