

# Client Area

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# Home screen

## Support by Time module **WHMCS**


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The customer's home page has the following information

- Hours of support in the package
- Hours used this month
- Hours left this month
- Price per hour of support outside the package
- Hours outside package
- How much to pay this month
- All tickets and their service time

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Support 5h  
Support

ACTIVE

Registration Date  
Thursday, September 22nd, 2022

Recurring Amount  
0.00\$

Billing Cycle  
Free Account

Next Due Date  
-

Payment Method  
Bank Transfer

Manage

|    |   |             |
|----|---|-------------|
| 🕒  | Hours of support in the package               | 5 Hours     |
| 🕒  | Hours used this month                         | 8.5 Hours   |
| 🕒  | Hours left this month                         | 0 Hour(s)   |
| 💳🕒 | Price per hour of support outside the package | 4 \$/Hour   |
| 🕒  | Hours outside package                         | 3.5 Hour(s) |
| 💳  | How much to pay this month                    | 14 \$       |

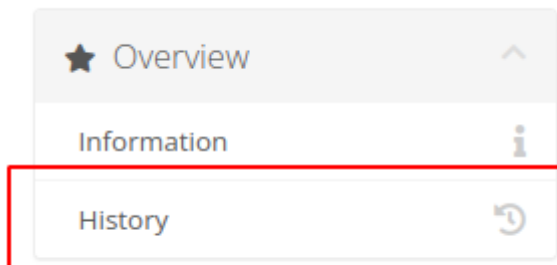
| Ticket (Title)            | Time (Hour(s)) | Date       |
|---------------------------|----------------|------------|
| #187816<br>Install WHMCS  | 3              | 2023-03-21 |
| #901793<br>Module problem | 5.5            | 2023-03-21 |

# History

## Support by Time module **WHMCS**

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In order to go to the page with the history of tickets and the time spent on them, go to the HISTORY tab



The history page will show the history of all tickets, the time spent on them, and the invoice in which the item was added.

There are also buttons by clicking on which information of the selected month will be displayed.

## ★ Overview

## i Information

## 🕒 History

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2023-02

2023-01

2022-09

2022-08

2022-07



Hours of support in the package

5 Hours



Hours used this month

8.5 Hours



Hours left this month

0 Hour(s)



Price per hour of support outside the package

4 \$/Hour



Hours outside package

3.5 Hour(s)



How much to pay this month

14 \$

| Ticket (Title)                                      | Time (Hour(s)) | Date       | Paid | Invoice             |
|---|----------------|------------|------|---------------------|
| <a href="#">#237434</a><br>Install WordPress        | 6              | 2023-02-21 | Paid | <a href="#">305</a> |
| <a href="#">#383819</a><br>Configuracion DNS Server | 2.5            | 2023-02-21 | Paid | <a href="#">305</a> |

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2023-02 2023-01 2022-09 2022-08 2022-07

|    |   |              |
|----|---|--------------|
| ⌚  | Hours of support in the package               | 5 Hours      |
| ⌚  | Hours used this month                         | 7.25 Hours   |
| ⌚  | Hours left this month                         | 0 Hour(s)    |
| 💵⌚ | Price per hour of support outside the package | 4 \$/Hour    |
| ⌚  | Hours outside package                         | 2.25 Hour(s) |
| 💵  | How much to pay this month                    | 9 \$         |

| Ticket (Title)      | Time (Hour(s)) | Date       | Paid   | Invoice |
|---------------------|----------------|------------|--------|---------|
| #050728<br>TEST OLD | 7.25           | 2022-07-26 | Unpaid |         |