# Installation and configuration guide

- WHMCS setup(install/update)
- Product Configuration

# WHMCS setup(install/update)

# Support by Time module WHMCS

# Order now | Download | FAQ

#### Module is coded ionCube v13

Supported php version:

- php 7.4 WHMCS 8.11.0 -
- php 8.1 WHMCS 8.11.0 +
- php 8.2 WHMCS 8.11.0 +

To install and update a module, you must perform one and the same action.

## 1. Download the latest version of the module.

#### PHP 8.2

wget http://download.puqcloud.com/WHMCS/servers/PUQ\_WHMCS-Support-by-time/php82/PUQ\_WHMCS-Support-by-time-latest.zip

#### PHP 8.1

wget http://download.puqcloud.com/WHMCS/servers/PUQ\_WHMCS-Support-by-time/php81/PUQ\_WHMCS-Support-by-time-latest.zip

#### PHP 7.4

wget http://download.puqcloud.com/WHMCS/servers/PUQ\_WHMCS-Support-by-time/php74/PUQ\_WHMCS-Support-by-time-latest.zip All versions are available via link: http://download.puqcloud.com/WHMCS/servers/PUQ\_WHMCS-Support-by-time/

# 2. Unzip the archive with the module.

unzip PUQ\_WHMCS-Support-by-time-latest.zip

# Сору

3. Copy and Replace "puqSupportByTime" from "PUQ\_WHMCS-Supportby-time" to "WHMCS\_WEB\_DIR/modules/servers/"

# **Product Configuration**

# Support by Time module WHMCS

# Order now | Download | FAQ

#### **Purpose:**

This module supports both One Time and Recurring billing cycles for services.

### **One Time Billing:**

If you choose the One Time billing option, the service will remain active until the end of the purchased support hours package.

#### **Recurring Billing:**

If you choose the Recurring billing option, the support hours will be calculated on a monthly cycle basis.

# Add new product to WHMCS

System Settings->Products/Services->Create a New Product

#### In the Module settings section, select the "PUQ Support by Time" module

#### Products/Services

#### Edit Product Details Pricing Module Settings Custom Fields Configurable Options Upgrades Free Domain Cross-sells Other Links Module Name PUQ Support by time $\sim$ Server Group None ~ CVYCC9--XUTDSW License key Success: 2022-10-22T08:35:35+02:00 Price per hour of support Support package setup EUR: 1 FUR Hours per month: 9 h PLN: 2 zł. Price per hour Support package setup Invoice on Next daily Cron Invoice Action: UAH: 3 How the invoice for the month of support will be issued. USD: 4 \$

# License key

A pre-purchased license key for the "*PUQ Support by time*" module. For the module to work correctly, the key must be active

License key	CVYCC9-	
	success: 2022-10-22T08:35:35+02:00	

## Support package setup

Hours per month - Indicates the number of hours that are included in the paid service package

Invoice Action - How WHMCS will create an invoice to the customer

- **Don't invoice for now** Keep it in the client's account as an unbilled item.
- **Invoice on Next Cron Run** Generate an invoice for it the next time your daily cron job runs.
- Add to User's Next Invoice Add it to the next automated recurring renewal invoice that the system generates for products and services.

Support package setup				
Hours per month:	9	h		
Invoice Action:	Invoice on Next daily Cron		~	
	How the invoic	e for the month of support	will be issued.	

## Price per hour

In this section, you set the price per hour of support in all currencies that you have in the WHMCS system.

