

# Installation and configuration guide

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# WHMCS setup(install/update)

## Support by Time module **WHMCS**

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**Module is coded ionCube v13**

Supported php version:

- php 7.4 WHMCS 8.11.0 -
- php 8.1 WHMCS 8.11.0 +
- php 8.2 WHMCS 8.11.0 +

To install and update a module, you must perform one and the same action.

### 1. Download the latest version of the module.

PHP 8.2

```
wget http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/php82/PUQ_WHMCS-Support-by-time-latest.zip
```

PHP 8.1

```
wget http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/php81/PUQ_WHMCS-Support-by-time-latest.zip
```

PHP 7.4

```
wget http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/php74/PUQ_WHMCS-Support-by-time-latest.zip
```

All versions are available via link:

[http://download.puqcloud.com/WHMCS/servers/PUQ\\_WHMCS-Support-by-time/](http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/)

## 2. Unzip the archive with the module.

```
unzip PUQ_WHMCS-Support-by-time-latest.zip
```

## Copy

## 3. Copy and Replace "puqSupportByTime" from "PUQ\_WHMCS-Support-by-time" to "WHMCS\_WEB\_DIR/modules/servers/"

# Product Configuration

## Support by Time module **WHMCS**

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### Purpose:

This module supports both One Time and Recurring billing cycles for services.

### One Time Billing:

If you choose the One Time billing option, the service will remain active until the end of the purchased support hours package.

### Recurring Billing:

If you choose the Recurring billing option, the support hours will be calculated on a monthly cycle basis.

## Add new product to WHMCS

System Settings->Products/Services->Create a New Product

In the **Module settings** section, select the "**PUQ Support by Time**" module

Products/Services

Edit Product

Details	Pricing	Module Settings	Custom Fields	Configurable Options	Upgrades	Free Domain	Cross-sells	Other	Links
Module Name		PUQ Support by time							
Server Group		None							
License key		CVYCC9-XXXXXXXXXX-XUTDSW success: 2022-10-22T08:35:35+02:00							
Support package setup		<div>Support package setup</div> <div>Hours per month: <input type="text" value="9"/> h</div> <div>Invoice Action: <input type="text" value="Invoice on Next daily Cron"/> How the invoice for the month of support will be issued.</div>							
		<div>Price per hour of support</div> <div>EUR : <input type="text" value="1"/> EUR</div> <div>PLN : <input type="text" value="2"/> zł.</div> <div>UAH : <input type="text" value="3"/></div> <div>USD : <input type="text" value="4"/> \$</div>							

## License key

A pre-purchased license key for the "*PUQ Support by time*" module. For the module to work correctly, the key must be active

License key	<div>CVYCC9-<span style="background-color: red; color: black;">XXXXXXXXXX</span>XUTDSW</div> <div>success: 2022-10-22T08:35:35+02:00</div>
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## Support package setup

**Hours per month** - Indicates the number of hours that are included in the paid service package

**Invoice Action** - How WHMCS will create an invoice to the customer

- **Don't invoice for now** — Keep it in the client's account as an unbilled item.
- **Invoice on Next Cron Run** — Generate an invoice for it the next time your daily cron job runs.
- **Add to User's Next Invoice** — Add it to the next automated recurring renewal invoice that the system generates for products and services.

**Support package setup**

**Hours per month:**  h

**Invoice Action:**

Invoice on Next daily Cron ▼

How the invoice for the month of support will be issued.

## Price per hour

In this section, you set the price per hour of support in all currencies that you have in the WHMCS system.

Price per hour of support

EUR :  EUR

PLN :  zł.

UAH :

USD :  \$