# Installation and configuration guide

- 1. WHMCS setup(install/update)
- 2. Product Configuration

## WHMCS setup(install/update)

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To install and update a module, you must perform one and the same action.

#### 1. Download the latest version of the module.

#### PHP 8.1

wget http://download.puqcloud.com/WHMCS/servers/PUQ\_WHMCS-Support-by-time/PUQ\_WHMCS-Support-by-time-latest.zip

#### PHP 7.4

wget http://download.puqcloud.com/WHMCS/servers/PUQ\_WHMCS-Support-by-time/php74/PUQ\_WHMCS-Support-by-time-latest.zip

All versions are available via link:

http://download.puqcloud.com/WHMCS/servers/PUQ WHMCS-Support-by-time/

#### 2. Unzip the archive with the module.

unzip PUQ WHMCS-Support-by-time-latest.zip

#### Сору

3. Copy and Replace "puqSupportByTime" from "PUQ\_WHMCS-Supportby-time" to "WHMCS\_WEB\_DIR/modules/servers/"

### 2. Product Configuration

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#### **Purpose:**

This module supports both One Time and Recurring billing cycles for services.

#### **One Time Billing:**

If you choose the One Time billing option, the service will remain active until the end of the purchased support hours package.

#### **Recurring Billing:**

If you choose the Recurring billing option, the support hours will be calculated on a monthly cycle basis.

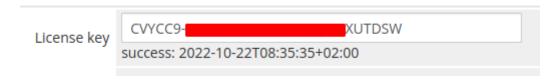
#### Add new product to WHMCS

System Settings->Products/Services->Create a New Product

In the Module settings section, select the "PUQ Support by Time" module

#### Products/Services Edit Product Details Pricing Module Settings Custom Fields Configurable Options Upgrades Free Domain Cross-sells Other Links Module Name PUQ Support by time License key success: 2022-10-22T08:35:35+02:00 Price per hour of support Support package setup Hours per month: 9 Support package setup Price per hour Invoice on Next daily Cron Invoice Action: Invoice on Next uany 2.70.. How the invoice for the month of support will be issued. UAH: 3 USD: 4 \$

A pre-purchased license key for the "PUQ Support by time" module. For the module to work correctly, the key must be active

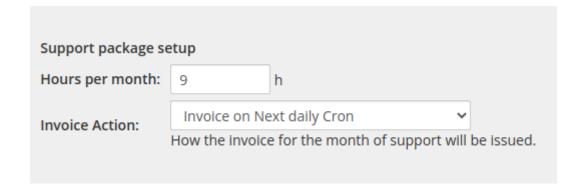


#### Support package setup

Hours per month - Indicates the number of hours that are included in the paid service package

**Invoice Action -** How WHMCS will create an invoice to the customer

- **Don't invoice for now** Keep it in the client's account as an unbilled item.
- **Invoice on Next Cron Run** Generate an invoice for it the next time your daily cron job runs.
- Add to User's Next Invoice Add it to the next automated recurring renewal invoice that the system generates for products and services.



#### Price per hour

In this section, you set the price per hour of support in all currencies that you have in the WHMCS system.

Price per hour of support		
EUR:	1	EUR
PLN:	2	zł.
UAH:	3	
USD:	4	\$