

Installation and configuration guide

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WHMCS setup(install/update)

Support by Time module **WHMCS**

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Module is coded ionCube v13

Supported php version:

- php 7.4 WHMCS 8.11.0 -
- php 8.1 WHMCS 8.11.0 +
- php 8.2 WHMCS 8.11.0 +

To install and update a module, you must perform one and the same action.

1. Download the latest version of the module.

PHP 8.2

```
wget http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/php82/PUQ_WHMCS-Support-by-time-latest.zip
```

PHP 8.1

```
wget http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/php81/PUQ_WHMCS-Support-by-time-latest.zip
```

PHP 7.4

```
wget http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/php74/PUQ_WHMCS-Support-by-time-latest.zip
```

All versions are available via link:

http://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/

2. Unzip the archive with the module.

```
unzip PUQ_WHMCS-Support-by-time-latest.zip
```

Copy

3. Copy and Replace "puqSupportByTime" from "PUQ_WHMCS-Support-by-time" to "WHMCS_WEB_DIR/modules/servers/"

Product Configuration

Support by Time module **WHMCS**

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Purpose:

This module supports both One Time and Recurring billing cycles for services.

One Time Billing:

If you choose the One Time billing option, the service will remain active until the end of the purchased support hours package.

Recurring Billing:

If you choose the Recurring billing option, the support hours will be calculated on a monthly cycle basis.

Add new product to WHMCS

System Settings->Products/Services->Create a New Product

In the **Module settings** section, select the "**PUQ Support by Time**" module

Products/Services

Edit Product

Details	Pricing	Module Settings	Custom Fields	Configurable Options	Upgrades	Free Domain	Cross-sells	Other	Links
Module Name		PUQ Support by time							
Server Group		None							
License key		CVYCC9-[REDACTED]XUTDSW success: 2022-10-22T08:35:35+02:00							
Support package setup		<div>Support package setup</div> <div>Hours per month: <input type="text" value="9"/> h</div> <div>Invoice Action: <input type="text" value="Invoice on Next daily Cron"/> How the invoice for the month of support will be issued.</div>							
		<div>Price per hour of support</div> <div>EUR : <input type="text" value="1"/> EUR</div> <div>PLN : <input type="text" value="2"/> zł.</div> <div>UAH : <input type="text" value="3"/></div> <div>USD : <input type="text" value="4"/> \$</div>							

License key

A pre-purchased license key for the "*PUQ Support by time*" module. For the module to work correctly, the key must be active

License key	<div>CVYCC9-XXXXXXXXXXXUTDSW</div> <div>success: 2022-10-22T08:35:35+02:00</div>
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Support package setup

Hours per month - Indicates the number of hours that are included in the paid service package

Invoice Action - How WHMCS will create an invoice to the customer

- **Don't invoice for now** — Keep it in the client's account as an unbilled item.
- **Invoice on Next Cron Run** — Generate an invoice for it the next time your daily cron job runs.
- **Add to User's Next Invoice** — Add it to the next automated recurring renewal invoice that the system generates for products and services.

Support package setup

Hours per month: h

Invoice Action:

Invoice on Next daily Cron ▼

How the invoice for the month of support will be issued.

Price per hour

In this section, you set the price per hour of support in all currencies that you have in the WHMCS system.

Price per hour of support

EUR : EUR

PLN : zł.

UAH :

USD : \$