

# Product Configuration

## Support by Time module **WHMCS**

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### Purpose:

This module supports both One Time and Recurring billing cycles for services.

### One Time Billing:

If you choose the One Time billing option, the service will remain active until the end of the purchased support hours package.

### Recurring Billing:

If you choose the Recurring billing option, the support hours will be calculated on a monthly cycle basis.

## Add new product to WHMCS

System Settings->Products/Services->Create a New Product

In the **Module settings** section, select the "**PUQ Support by Time**" module

Products/Services

Edit Product

| Details  | Pricing | Module Settings | Custom Fields | Configurable Options | Upgrades | Free Domain | Cross-sells | Other | Links |
|--|---------|-----------------|---------------|----------------------|----------|-------------|-------------|-------|-------|
| <div> <div>Module Name</div> <div>PUQ Support by time</div> </div> <div> <div>Server Group</div> <div>None</div> </div>  |         |                 |               |                      |          |             |             |       |       |
| <div> <div>License key</div> <div>CVYCC9-[REDACTED]-XUTDSW</div> <div>success: 2022-10-22T08:35:35+02:00</div> </div> <div> <div>Support package setup</div> <div> <div>Hours per month:</div> <div>9</div> <div>h</div> </div> <div> <div>Invoice Action:</div> <div>Invoice on Next daily Cron</div> <div>How the invoice for the month of support will be issued.</div> </div> </div> <div> <div>Price per hour of support</div> <div> <div>EUR :</div> <div>1</div> <div>EUR</div> </div> <div> <div>PLN :</div> <div>2</div> <div>zł.</div> </div> <div> <div>UAH :</div> <div>3</div> <div></div> </div> <div> <div>USD :</div> <div>4</div> <div>\$</div> </div> </div> |         |                 |               |                      |          |             |             |       |       |

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## License key

A pre-purchased license key for the "*PUQ Support by time*" module. For the module to work correctly, the key must be active

|             |  |
|-------------|--|
| License key | <div>CVYCC9-<span style="background-color: red; color: black;">XXXXXXXXXX</span>XUTDSW</div> <div>success: 2022-10-22T08:35:35+02:00</div> |
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## Support package setup

**Hours per month** - Indicates the number of hours that are included in the paid service package

**Invoice Action** - How WHMCS will create an invoice to the customer

- **Don't invoice for now** — Keep it in the client's account as an unbilled item.
- **Invoice on Next Cron Run** — Generate an invoice for it the next time your daily cron job runs.
- **Add to User's Next Invoice** — Add it to the next automated recurring renewal invoice that the system generates for products and services.

**Support package setup**

**Hours per month:**  h

**Invoice Action:**

Invoice on Next daily Cron ▼

How the invoice for the month of support will be issued.

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## Price per hour

In this section, you set the price per hour of support in all currencies that you have in the WHMCS system.

### Price per hour of support

EUR :  EUR

PLN :  zł.

UAH :

USD :  \$

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Revision #10

Created 27 September 2022 11:57:40 by Ruslan

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