

WHMCS Installation and Update

Support by Time module **WHMCS**

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System requirements

Requirement	Minimum
WHMCS	8.x+, 9.x+
PHP	7.4, 8.1, 8.2, 8.3, 8.4
ionCube Loader	v15+

“ **Note:** The module uses ionCube encoding. Make sure ionCube Loader is installed and active on your server.

Download

The module can be ordered and downloaded from PUQ Cloud:

- **Order / Download:** <https://puqcloud.com/whmcs-module-support-by-time.php>
- **Community:** <https://community.puqcloud.com/>
- **Direct download link for the latest version:**

```
wget https://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/PUQ_WHMCS-Support-
```

```
by-time-latest.zip
```

“ All versions can be found at this link:

https://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/

Older module versions for WHMCS 8 are available in the archive directory:

https://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Support-by-time/archive/

After downloading, extract the archive:

```
unzip PUQ_WHMCS-Support-by-time-latest.zip
```

Installation

Upload files

Extract the module archive and copy the `puqSupportByTime` directory to the WHMCS servers module directory:

```
WHMCS_WEB_DIR/modules/servers/puqSupportByTime
```

Once the files are uploaded, proceed to the [Product Configuration](#) guide to configure the product and support packages.

Update

The update procedure is the same as installation — replace the existing files with the new version:

1. Download the latest version as described in the Download section.
2. Unzip the archive.
3. Replace the existing `WHMCS_WEB_DIR/modules/servers/puqSupportByTime` directory with the new one.
4. Verify the version number in the module interface matches the new release.

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