

Setup guide: WHMCS setup

Synology module **WHMCS**

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Step 1: Add server in WHMCS

Navigate to:

System Settings -> Servers -> Add New Server

1. Enter the correct **Name** and **Hostname**

Servers

Edit Server

Name	redacted.pl
Hostname	redacted.pl
IP Address	
Assigned IP Addresses (One per line)	
Monthly Cost	0.00
Datacenter/NOC	
Maximum No. of Accounts	200
Server Status Address	To display this server on the server status page, enter the full path to the server status folder (required to be uploaded to each server you want to monitor) - eg. https://www.example.com/status/
Enable/Disable	☐ Tick to disable this server

10-add-server-1.png

- 2. In the **Server Details** section, select the **PUQ Synology** module and enter the correct **username** and **password** of the **Synology DSM** account.
- 3. Click **Test connection** to verify.

Server Details

Module	PUQ Synology ▼ Test Connection
	✓ Connection successful. Some values have been auto-filled.
Username	ruslan
Password	
Access Hash	
Secure	☒ Tick to use SSL Mode for Connections
Port	5001 ☐ Override with Custom Port

11-add-server-2.png

⚠ **Warning:** The **ACCESS HASH** field is used to store the server access key and is updated automatically — do not edit it manually.

For more details, see [Add server \(Synology NAS\)](#).

Step 2: Create product in WHMCS

Navigate to:

System Settings -> Products/Services -> Create a New Product

In the **Module Settings** section, select the **PUQ Synology** module and the **Server Group** that contains your Synology server, then click **Save Changes** to load the configuration panel.

Module Name	PUQ Synology
Server Group	DSM-7-2-2

License key	XXXX-XXXX-XXXX-XXXX-XXXX success: 2027-12-17T13:44:28+01:00
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Disk

Display only. The disk size/unit below are shown to the client in the client area (and used for the usage-percentage chart and notifications). They do not enforce a limit on Synology. The real quota/limits must be configured on the Synology **group** selected below (Control Panel → User & Group → Group → Quota).

Disk size

Disk space shown to the client (display only). 0 = Unlimited.

Disk unit

Unit for the displayed disk space

Synology group (enforces the real limits)

Pre-configured Synology group assigned to provisioned users (loaded from the server). Configure the actual disk quota / permission limits on this group in DSM.

Notifications

Notify at %

Threshold to notify the user about low disk space

Email template

Email template used for low disk space notifications

History

Save history (days)

Number of days to keep usage statistics in WHMCS

Client Area

Link to instruction

A link to the instruction will be reflected in the client area.

Show password

Defines how the password is displayed in the client area

User

Username rule

14-product-configuration-overview.png

Every setting in this panel (License key, Disk, Synology group, Notifications, History, Client Area and User rules) is described in detail on the [Product Configuration](#) page.

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