

WHMCS setup (install/update)

Synology module **WHMCS**

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System requirements

Requirement	Minimum version
PHP	7.4 or higher (7.4 / 8.1 / 8.2)
WHMCS	8.x or higher
ionCube Loader	v13 or newer (v14, v15)
Synology DSM	7.x or higher

“ **Note:** The module uses ionCube encoding. Make sure ionCube Loader is installed and active on your server.

Backward compatibility

This module supports older PHP versions and older WHMCS versions for maximum compatibility with existing hosting environments. PHP-version-specific builds are provided:

- **PHP 7.4** — for legacy WHMCS 8 installations running PHP 7.4
- **PHP 8.1** — for WHMCS 8 installations running PHP 8.1
- **PHP 8.2** — for WHMCS 8/9 installations running PHP 8.2

Each build is encoded with the appropriate ionCube version for the target PHP runtime.

Download

The module can be ordered and downloaded from PUQ Cloud:

- **Order / Download:** <https://puqcloud.com/whmcs-module-synology.php>
- **Community:** <https://community.puqcloud.com/>
- **Direct download links for the latest version:**

```
# PHP 7.4
wget https://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Synology/php74/PUQ_WHMCS-Synology-latest.zip

# PHP 8.1
wget https://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Synology/php81/PUQ_WHMCS-Synology-latest.zip

# PHP 8.2
wget https://download.puqcloud.com/WHMCS/servers/PUQ_WHMCS-Synology/php82/PUQ_WHMCS-Synology-latest.zip
```

After downloading, extract the archive:

```
unzip PUQ_WHMCS-Synology-latest.zip
```

Installation

Step 1: Upload files

Extract the module archive and copy the `|puqSynology|` directory to the WHMCS servers module directory:

Step 2: Add server

Navigate to **System Settings** → **Servers** → **Add New Server**:

1. Enter the correct **Name** and **Hostname**
2. In Server Details, select the **PUQ Synology** module
3. Enter valid Synology DSM credentials (username and password)
4. Click **Test connection** to verify

Step 3: Create product

Navigate to **System Settings** → **Products/Services** → **Create a New Product**:

1. Select the **PUQ Synology** module in the Module settings section
2. Configure the product parameters

Update

Step 1: Backup

Before updating, it is recommended to back up:

- WHMCS database
- Module files in `modules/servers/puqSynology/`

Step 2: Upload new files

Download and extract the new version, then overwrite all files in:

WHMCS_WEB_DIR/modules/servers/puqSynology/

Step 3: Verification

1. Log in to the WHMCS admin panel
2. Check the module is functioning correctly
3. Verify product settings

“ **Important (v3.0):** Product reconfiguration is required after updating to version 3.0.

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