

Backups, Cron & Logs

PUQ Web Hosting module **WHMCS**

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Three more self-service pages round out the client area.

Backups

Customers can take and restore their own snapshots, up to the product's web/mail backup quota.

The screenshot displays the 'Backups' page for a client named 'test.appuw.com'. It features a left-hand navigation menu with options like Overview, Information, Web settings, FTP, DNS Records, Databases, Mailboxes, Cron Jobs, Custom SSL, DNS verify, Backups, and Logs. The main content area is titled 'Backups — test.appuw.com' and includes a 'Back to overview' link. A blue informational box states: 'Backups are stored on the hosting server. Creating one takes a few minutes; restoring overwrites the current files with the snapshot's contents.'

There are two main sections for backups:

- Web hosting backups:** Shows 5 backups, all 1.00 MB in size, with a status of 'active'. The file names are in the format 'test-appuw-com-web.2026-06-03_05-10-17.tar'. The interface indicates 'Never synced', 'Refresh', '5 / 5', and 'Limit reached'.
- Mail backups:** Shows 2 backups, both 808 MB in size, with a status of 'active'. The file names are in the format 'test-appuw-com-mail.2026-06-03_05-10-32.tar'. The interface indicates 'Never synced', 'Refresh', '2 / 2', and 'Limit reached'.

FILE	SIZE / CREATED	STATUS	ACTIONS
test-appuw-com-web.2026-06-03_05-10-17.tar	1.00 MB 2026-06-03 08:09:42	active	Restore
test-appuw-com-web.2026-06-02_05-10-19.tar	1.00 MB 2026-06-02 08:02:37	active	Restore
test-appuw-com-web.2026-06-01_05-10-22.tar	1.00 MB 2026-06-01 23:56:16	active	Restore
test-appuw-com-web.2026-05-31_05-10-20.tar	1.00 MB 2026-06-01 23:56:16	active	Restore
test-appuw-com-web.2026-05-30_05-10-23.tar	1.00 MB 2026-06-01 23:56:16	active	Restore

FILE	SIZE / CREATED	STATUS	ACTIONS
test-appuw-com-mail.2026-06-03_05-10-32.tar	808 MB 2026-06-03 06:10:23	active	Restore
test-appuw-com-mail.2026-06-02_05-10-29.tar	808 MB 2026-06-02 06:02:34	active	Restore

- **Create** — schedules a snapshot on the server (asynchronous; the row shows a *creating* badge until the file appears).
- **Restore** — restores a snapshot; a typed **RESTORE** confirmation is required, and write

actions on the service are locked while the restore runs.

- **Delete** — removes a snapshot.

Web and mail snapshots are listed and quota-counted separately.

Cron

Customers manage scheduled jobs for their website, up to the cron-job limit.

The screenshot shows the 'Cron Jobs' management page for a test environment. On the left is a navigation sidebar with options like Overview, Information, Web settings, FTP, DNS Records, Databases, Mailboxes, Cron Jobs, Custom SSL, DNS verify, Backups, and Logs. The main content area has a breadcrumb 'Cron Jobs — test.appuw.com' and a 'Useful paths' table. Below this is a 'Scheduled jobs' section with a form to create a new job and a table for existing jobs.

What	Short (cron-friendly)	Full path
Your home directory	~	/home/test-appuw-com-web
Website document root	~/web/test.appuw.com/public_html	/home/test-appuw-com-web/web/test.appuw.com/public_html
Logs directory	~/web/test.appuw.com/logs	/home/test-appuw-com-web/web/test.appuw.com/logs
PHP CLI binary	/usr/bin/php — use specific version like /usr/bin/php8.2 if multiple installed	

Scheduled jobs Never synced Refresh 0 / 10 + Add cron job

Preset (optional): Every 15 minutes Schedule (min hour day month wday): */15 * * * *

Command: php /home/test-appuw-com-web/web/test.appuw.com/public_html/test.php

Buttons: Create Cancel

Schedule	Command	Status	Actions
No cron jobs yet. Click "Add cron job" to create one.			

Add a job with a schedule and command; it's queued (**Queued** badge) and goes **Active** once installed on the server:

- ★ Overview ^
- i Information
- 🌐 Web settings
- 📁 FTP
- 🌐 DNS Records
- 🗄️ Databases
- ✉️ Mailboxes
- 🕒 Cron Jobs
- 🔒 Custom SSL
- 🔍 DNS verify
- 📦 Backups
- 📄 Logs

← Back to overview
🕒 Cron jobs — test.appuw.com

📌 Useful paths
click any value to copy

What	Short (cron-friendly)	Full path
Your home directory	~	/home/test-appuw-com-web
Website document root	~/web/test.appuw.com/public_html	/home/test-appuw-com-web/web/test.appuw.com/public_html
Logs directory	~/web/test.appuw.com/logs	/home/test-appuw-com-web/web/test.appuw.com/logs
PHP CLI binary	/usr/bin/php — use specific version like /usr/bin/php8.2 if multiple installed	

💡 Cron runs commands as test-appuw-com-web with \$HOME=/home/test-appuw-com-web. Always use absolute paths for binaries (/usr/bin/php, /usr/bin/curl), but you can use ~ for files inside your home. Redirect output to a log file (>> ~/web/test.appuw.com/logs/cron.log 2>&1) so failures are visible.

☰ Scheduled jobs
Never synced
🔄 Refresh
1 / 10
+ Add cron job

Schedule	Command	Status	Actions
* / 15 * * * *	php /home/test-appuw-com-web/web/test.appuw.com/public_html/test.php	queued (create)	

- ★ Overview ^
- i Information
- 🌐 Web settings
- 📁 FTP
- 🌐 DNS Records
- 🗄️ Databases
- ✉️ Mailboxes
- 🕒 Cron Jobs
- 🔒 Custom SSL
- 🔍 DNS verify
- 📦 Backups
- 📄 Logs

← Back to overview
🕒 Cron jobs — test.appuw.com

📌 Useful paths
click any value to copy

What	Short (cron-friendly)	Full path
Your home directory	~	/home/test-appuw-com-web
Website document root	~/web/test.appuw.com/public_html	/home/test-appuw-com-web/web/test.appuw.com/public_html
Logs directory	~/web/test.appuw.com/logs	/home/test-appuw-com-web/web/test.appuw.com/logs
PHP CLI binary	/usr/bin/php — use specific version like /usr/bin/php8.2 if multiple installed	

💡 Cron runs commands as test-appuw-com-web with \$HOME=/home/test-appuw-com-web. Always use absolute paths for binaries (/usr/bin/php, /usr/bin/curl), but you can use ~ for files inside your home. Redirect output to a log file (>> ~/web/test.appuw.com/logs/cron.log 2>&1) so failures are visible.

☰ Scheduled jobs
Never synced
🔄 Refresh
1 / 10
+ Add cron job

Schedule	Command	Status	Actions
* / 15 * * * *	php /home/test-appuw-com-web/web/test.appuw.com/public_html/test.php	active	🗑️

Logs

The **Logs** page tails the website's real server logs (Apache/Exim/Dovecot as applicable), grep-filtered to the customer's own domain, with a size-capped download.

“ Every one of these pages is gated by the product's **Client permissions**, so you can expose exactly the feature set each plan should have.

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