

Backups, Cron & Logs

PUQ Web Hosting module **WHMCS**

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Three more self-service pages round out the client area.

Backups

Customers can take and restore their own snapshots, up to the product's web/mail backup quota.

The screenshot shows the 'Backups' page for 'test.appuw.com'. It features a left sidebar with navigation options: Overview, Information, Web settings, FTP, DNS Records, Databases, Mailboxes, Cron Jobs, Custom SSL, DNS verify, Backups, and Logs. The main content area is titled 'Backups — test.appuw.com' and includes a 'Back to overview' link. A blue information box states: 'Backups are stored on the hosting server. Creating one takes a few minutes; restoring overwrites the current files with the snapshot's contents.'

There are two main sections for backups:

- Web hosting backups:** Shows 5 backups, all 1.00 MB, with a 'Limit reached' warning. The files are:
 - test-appuw-com-web.2026-06-03_05-10-17.tar (Created: 2026-06-03 08:09:42)
 - test-appuw-com-web.2026-06-02_05-10-19.tar (Created: 2026-06-02 08:02:37)
 - test-appuw-com-web.2026-06-01_05-10-22.tar (Created: 2026-06-01 23:56:16)
 - test-appuw-com-web.2026-05-31_05-10-20.tar (Created: 2026-06-01 23:56:16)
 - test-appuw-com-web.2026-05-30_05-10-23.tar (Created: 2026-06-01 23:56:16)
- Mail backups:** Shows 2 backups, both 808 MB, with a 'Limit reached' warning. The files are:
 - test-appuw-com-mail.2026-06-03_05-10-32.tar (Created: 2026-06-03 06:10:23)
 - test-appuw-com-mail.2026-06-02_05-10-29.tar (Created: 2026-06-02 06:02:34)

- **Create** — schedules a snapshot on the server (asynchronous; the row shows a *creating* badge until the file appears).
- **Restore** — restores a snapshot; a typed **RESTORE** confirmation is required, and write

actions on the service are locked while the restore runs.

- **Delete** — removes a snapshot.

Web and mail snapshots are listed and quota-counted separately.

Cron

Customers manage scheduled jobs for their website, up to the cron-job limit.

The screenshot shows the 'Cron Jobs' management page for a test environment. On the left is a navigation sidebar with options like Overview, Information, Web settings, FTP, DNS Records, Databases, Mailboxes, Cron Jobs, Custom SSL, DNS verify, Backups, and Logs. The main content area is titled 'Cron Jobs — test.appuw.com' and includes a 'Back to overview' link. Below the title is a 'Useful paths' section with a table:

| What | Short (cron-friendly) | Full path |
|-----------------------|--|---|
| Your home directory | ~ | /home/test-appuw-com-web |
| Website document root | ~/web/test.appuw.com/public_html | /home/test-appuw-com-web/web/test.appuw.com/public_html |
| Logs directory | ~/web/test.appuw.com/logs | /home/test-appuw-com-web/web/test.appuw.com/logs |
| PHP CLI binary | /usr/bin/php — use specific version like /usr/bin/php8.2 if multiple installed | |

Below the table is a note: 'Cron runs commands as test-appuw-com-web with \$HOME=/home/test-appuw-com-web. Always use absolute paths for binaries (/usr/bin/php, /usr/bin/curl), but you can use ~ for files inside your home. Redirect output to a log file (>> ~/web/test.appuw.com/logs/cron.log 2>&1) so failures are visible.'

The 'Scheduled jobs' section shows 'Never synced', a 'Refresh' button, a '0 / 10' quota indicator, and an '+ Add cron job' button. A form for creating a job is visible, with 'Preset (optional)' set to 'Every 15 minutes' and 'Schedule (min hour day month wday)' set to '* / 15 * * * *'. The 'Command' field contains 'php /home/test-appuw-com-web/web/test.appuw.com/public_html/test.php'. 'Create' and 'Cancel' buttons are at the bottom of the form.

Below the form is a table with columns 'Schedule', 'Command', 'Status', and 'Actions'. The table is currently empty, with a message: 'No cron jobs yet. Click "Add cron job" to create one.'

Add a job with a schedule and command; it's queued (**Queued** badge) and goes **Active** once installed on the server:

- ★ Overview
- Information
- Web settings
- FTP
- DNS Records
- Databases
- Mailboxes
- Cron Jobs
- Custom SSL
- DNS verify
- Backups
- Logs

← Back to overview
Cron jobs — test.appuw.com

Useful paths click any value to copy

| What | Short (cron-friendly) | Full path |
|-----------------------|--|---|
| Your home directory | ~ | /home/test-appuw-com-web |
| Website document root | ~/web/test.appuw.com/public_html | /home/test-appuw-com-web/web/test.appuw.com/public_html |
| Logs directory | ~/web/test.appuw.com/logs | /home/test-appuw-com-web/web/test.appuw.com/logs |
| PHP CLI binary | /usr/bin/php — use specific version like /usr/bin/php8.2 if multiple installed | |

⚡ Cron runs commands as test-appuw-com-web with \$HOME=/home/test-appuw-com-web. Always use absolute paths for binaries (/usr/bin/php, /usr/bin/curl), but you can use ~ for files inside your home. Redirect output to a log file (>> ~/web/test.appuw.com/logs/cron.log 2>&1) so failures are visible.

☰ Scheduled jobs
Never synced
🔄 Refresh
1 / 10
+ Add cron job

| Schedule | Command | Status | Actions |
|----------------|--|-----------------|---------|
| * / 15 * * * * | php /home/test-appuw-com-web/web/test.appuw.com/public_html/test.php | queued (create) | |

- ★ Overview
- Information
- Web settings
- FTP
- DNS Records
- Databases
- Mailboxes
- Cron Jobs
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← Back to overview
Cron jobs — test.appuw.com

Useful paths click any value to copy

| What | Short (cron-friendly) | Full path |
|-----------------------|--|---|
| Your home directory | ~ | /home/test-appuw-com-web |
| Website document root | ~/web/test.appuw.com/public_html | /home/test-appuw-com-web/web/test.appuw.com/public_html |
| Logs directory | ~/web/test.appuw.com/logs | /home/test-appuw-com-web/web/test.appuw.com/logs |
| PHP CLI binary | /usr/bin/php — use specific version like /usr/bin/php8.2 if multiple installed | |

⚡ Cron runs commands as test-appuw-com-web with \$HOME=/home/test-appuw-com-web. Always use absolute paths for binaries (/usr/bin/php, /usr/bin/curl), but you can use ~ for files inside your home. Redirect output to a log file (>> ~/web/test.appuw.com/logs/cron.log 2>&1) so failures are visible.

☰ Scheduled jobs
Never synced
🔄 Refresh
1 / 10
+ Add cron job

| Schedule | Command | Status | Actions |
|----------------|--|--------|---------|
| * / 15 * * * * | php /home/test-appuw-com-web/web/test.appuw.com/public_html/test.php | active | 🗑️ |

Logs

The **Logs** page tails the website's real server logs (Apache/Exim/Dovecot as applicable), grep-filtered to the customer's own domain, with a size-capped download.

Overview

- Information
- Web settings
- FTP
- DNS Records
- Databases
- Mailboxes
- Cron Jobs
- Custom SSL
- DNS verify
- Backups
- Logs

← Back to overview Server logs — test.appuw.com

Live tail of your service's server logs. Auto-refresh is throttled server-side — minimum interval between calls is 5 seconds for log fetches.

Apache access 18.3 KB Apache error 3.0 KB Exim mainlog 43.9 KB

size 18.3 KB · offset 18785 Auto 10s Refresh Clear Download

```
34.10.110.48 - - [02/Jun/2026:08:03:09 +0000] "GET //site/wp-includes/wlmanifest.xml HTTP/1.1" 404 10121 "-" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
34.10.110.48 - - [02/Jun/2026:08:03:09 +0000] "GET //cms/wp-includes/wlmanifest.xml HTTP/1.1" 404 10121 "-" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
172.234.219.84 - - [02/Jun/2026:16:39:40 +0000] "GET / HTTP/1.1" 200 7355 "-" "Mozilla/5.0 (Linux; Android 10; ONEPLUS5900 Build/PPR1.190605.001; wv) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/80.0.3989.99 Mobile Safari/537.36"
172.239.200.12 - - [02/Jun/2026:16:39:40 +0000] "GET / HTTP/1.1" 200 3880 "http://test.appuw.com/" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
3.151.194.164 - - [02/Jun/2026:18:39:10 +0000] "GET / HTTP/1.1" 200 7355 "-" "visionheight.com/scan Mozilla/5.0 (Macintosh; Intel Mac OS X 10_15_7; rv:109.0) Gecko/20100101 Firefox/115.0"
34.21.160.125 - - [03/Jun/2026:03:19:50 +0000] "GET / HTTP/1.1" 200 7355 "http://test.appuw.com/" "curl/7.83.1"
91.92.42.182 - - [03/Jun/2026:05:07:17 +0000] "GET /app.js HTTP/1.1" 404 13596 "http://test.appuw.com/app.js" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:07:17 +0000] "GET /server.js HTTP/1.1" 404 13596 "http://test.appuw.com/server.js" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:07:17 +0000] "GET /appsettings.json HTTP/1.1" 404 13596 "http://test.appuw.com/appsettings.json" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:07:17 +0000] "GET /wp-config.php HTTP/1.1" 404 4045 "http://test.appuw.com/wp-config.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:07:17 +0000] "GET /config.php HTTP/1.1" 404 4045 "http://test.appuw.com/config.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:07:17 +0000] "GET /info.php HTTP/1.1" 404 4045 "http://test.appuw.com/info.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:07:17 +0000] "GET /phpinfo.php HTTP/1.1" 404 570 "http://test.appuw.com/phpinfo.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:08:24 +0000] "GET /web.config HTTP/1.1" 404 10121 "http://test.appuw.com/web.config" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:08:24 +0000] "GET /database.php HTTP/1.1" 404 570 "http://test.appuw.com/database.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:08:24 +0000] "GET /config.js HTTP/1.1" 404 13596 "http://test.appuw.com/config.js" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:08:24 +0000] "GET /docker-compose.yml HTTP/1.1" 404 10121 "http://test.appuw.com/docker-compose.yml" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:08:24 +0000] "GET /composer.json HTTP/1.1" 404 10121 "http://test.appuw.com/composer.json" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:08:24 +0000] "GET /db.php HTTP/1.1" 404 570 "http://test.appuw.com/db.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:08:24 +0000] "GET /application.yml HTTP/1.1" 404 10121 "http://test.appuw.com/application.yml" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:08:24 +0000] "GET /settings.php HTTP/1.1" 404 4045 "http://test.appuw.com/settings.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /settings.py HTTP/1.1" 404 10121 "http://test.appuw.com/settings.py" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /configuration.php HTTP/1.1" 404 570 "http://test.appuw.com/configuration.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /server_info.php HTTP/1.1" 404 570 "http://test.appuw.com/server_info.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /pinfo.php HTTP/1.1" 404 570 "http://test.appuw.com/pinfo.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /functions.php HTTP/1.1" 404 570 "http://test.appuw.com/functions.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /config/application.yml HTTP/1.1" 404 10121 "http://test.appuw.com/config/application.yml" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /app/config/parameters.yml HTTP/1.1" 404 10121 "http://test.appuw.com/app/config/parameters.yml" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /php_info.php HTTP/1.1" 404 570 "http://test.appuw.com/php_info.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /portal/phpinfo.php HTTP/1.1" 404 10121 "http://test.appuw.com/portal/phpinfo.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /phpinfo/info.php HTTP/1.1" 404 10121 "http://test.appuw.com/phpinfo/info.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /config.json HTTP/1.1" 404 10121 "http://test.appuw.com/config.json" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /test.php HTTP/1.1" 404 570 "http://test.appuw.com/test.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /index.php HTTP/1.1" 404 570 "http://test.appuw.com/index.php" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
91.92.42.182 - - [03/Jun/2026:05:09:21 +0000] "GET /config/parameters.yml HTTP/1.1" 404 10121 "http://test.appuw.com/config/parameters.yml" "Mozilla/5.0 (Windows NT 10.0; Win64; x64; rv:109.0) Gecko/20100101 Firefox/115.0"
77.87.125.211 - - [03/Jun/2026:09:02:46 +0000] "HEAD / HTTP/1.1" 200 4110 "-" "-"
93.123.109.52 - - [03/Jun/2026:20:33:58 +0000] "GET / HTTP/1.1" 200 7355 "http://test.appuw.com/" "Mozilla/5.0 (X11; Linux x86_64; rv:109.0) Gecko/20100101 Firefox/115.0"
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“ Every one of these pages is gated by the product's **Client permissions**, so you can expose exactly the feature set each plan should have.

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