

# DNS Records

## PUQ Web Hosting module **WHMCS**

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If the product includes the DNS role, customers manage their zone's records here, up to the product's record limit.

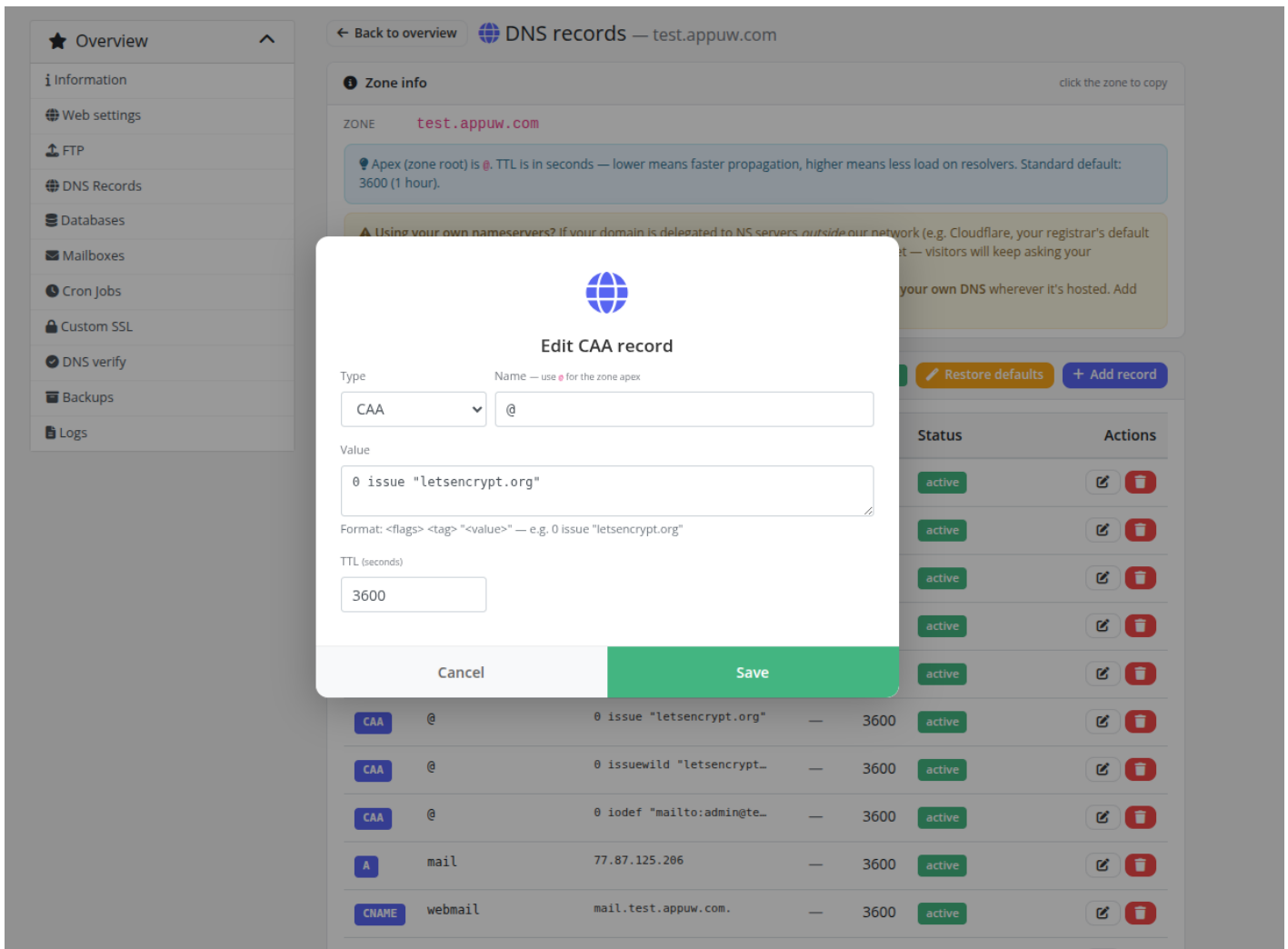
The screenshot shows the WHMCS interface for managing DNS records. On the left is a sidebar with navigation options: Overview, Information, Web settings, FTP, DNS Records, Databases, Mailboxes, Cron Jobs, Custom SSL, DNS verify, Backups, and Logs. The main content area is titled 'DNS records — test.appuw.com' and includes a 'Back to overview' link. Below the title is a 'Zone info' section for the zone 'test.appuw.com', which includes a note about the apex (zone root) and TTL, and a warning about using own nameservers. The 'Records' section shows a table of 25 records out of a 500 limit, with buttons for 'Restore defaults' and '+ Add record'. The table lists various record types such as NS, A, CNAME, and CAA with their respective names, values, priorities, TTLs, and statuses.

Type	Name	Value	Pri	TTL	Status	Actions
NS	@	isp-ns1-test.uuq.pl.	—	3600	active	[Edit] [Delete]
NS	@	isp-ns2-test.uuq.pl.	—	3600	active	[Edit] [Delete]
A	@	77.87.125.156	—	3600	active	[Edit] [Delete]
CNAME	www	test.appuw.com.	—	3600	active	[Edit] [Delete]
CNAME	ftp	test.appuw.com.	—	3600	active	[Edit] [Delete]
CAA	@	0 issue "letsencrypt.org"	—	3600	active	[Edit] [Delete]
CAA	@	0 issuewild "letsencrypt..."	—	3600	active	[Edit] [Delete]
CAA	@	0 iodef "mailto:admin@te..."	—	3600	active	[Edit] [Delete]
A	mail	77.87.125.206	—	3600	active	[Edit] [Delete]
CNAME	webmail	mail.test.appuw.com.	—	3600	active	[Edit] [Delete]

## Editing records

Add, edit or delete A / AAAA / CNAME / MX / TXT / SRV records. The editor validates the type/value

and shows the TTL within the configured min/max bounds.



Every change is fanned out to **all** DNS servers attached to the service's group (the active-active cluster), so records stay identical on every nameserver. See **Deployment & Segmentation → Server segmentation** for how the DNS pool works.

## External DNS

If the service was set up with **external DNS** (the customer keeps DNS elsewhere), this page instead shows the records they need to publish at their own provider, plus a **Verify** check that probes the live nameservers and confirms the records resolve:

- ★ Overview ^
- i Information
- Web settings
- FTP
- DNS Records
- Databases
- Mailboxes
- Cron Jobs
- Custom SSL
- DNS verify
- Backups
- Logs

← Back to overview
DNS verify — test.appuw.com

### DNS records to publish

This is the canonical record set for **test.appuw.com**. Publish these on your registrar's DNS panel, then click **Verify all** to confirm propagation.

i Our DNS — point your domain to the nameservers below; we publish the records.

**Nameservers** (only required if we manage DNS)

- isp-ns1-test.uuq.pl
- isp-ns2-test.uuq.pl

✔ Verify all records

Type	Name	Value (expected)	Priority / TTL	Live
NS	@	<span style="color: #c00000;">isp-ns1-test.uuq.pl.</span>	TTL:3600	(not checked)
NS	@	<span style="color: #c00000;">isp-ns2-test.uuq.pl.</span>	TTL:3600	(not checked)
A	@	<span style="color: #c00000;">77.87.125.156</span>	TTL:3600	(not checked)
CNAME	<span style="color: #c00000;">www</span>	<span style="color: #c00000;">test.appuw.com.</span>	TTL:3600	(not checked)
CNAME	<span style="color: #c00000;">ftp</span>	<span style="color: #c00000;">test.appuw.com.</span>	TTL:3600	(not checked)
CAA	@	<span style="color: #c00000;">0 issue "letsencrypt.org"</span>	TTL:3600	(not checked)
CAA	@	<span style="color: #c00000;">0 issuewild "letsencrypt.org"</span>	TTL:3600	(not checked)
CAA	@	<span style="color: #c00000;">0 iodef "mailto:admin@test.appuw.com"</span>	TTL:3600	(not checked)

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