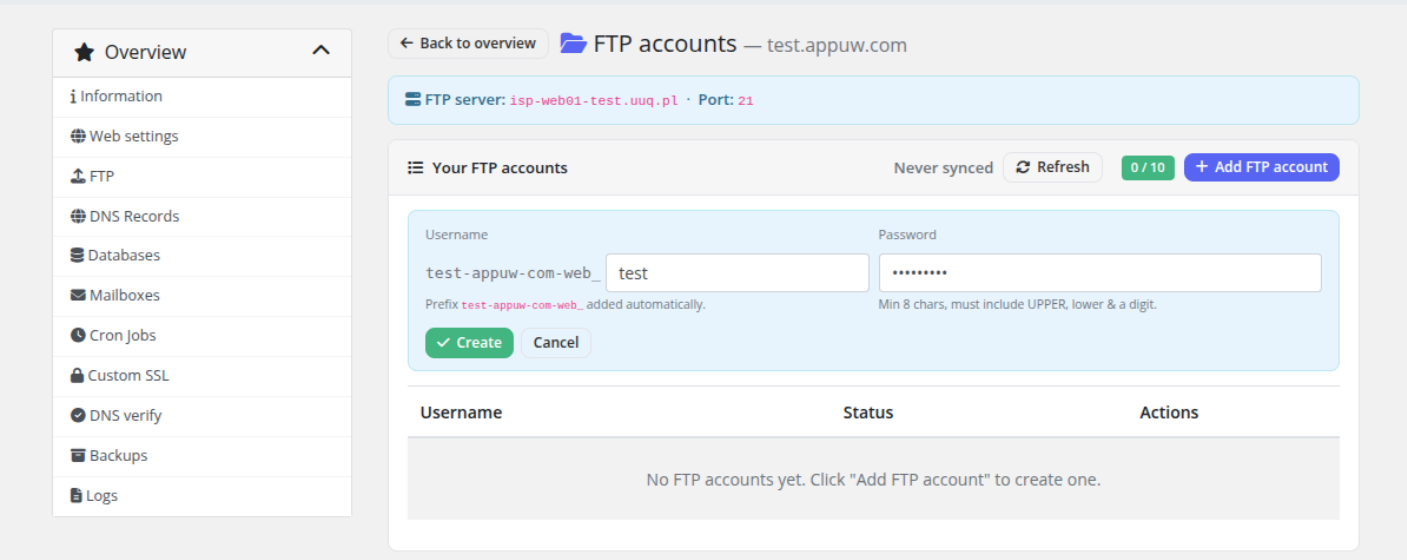
Image not found or type unknown

FTP Accounts

PUQ Web Hosting module **WHMCS**

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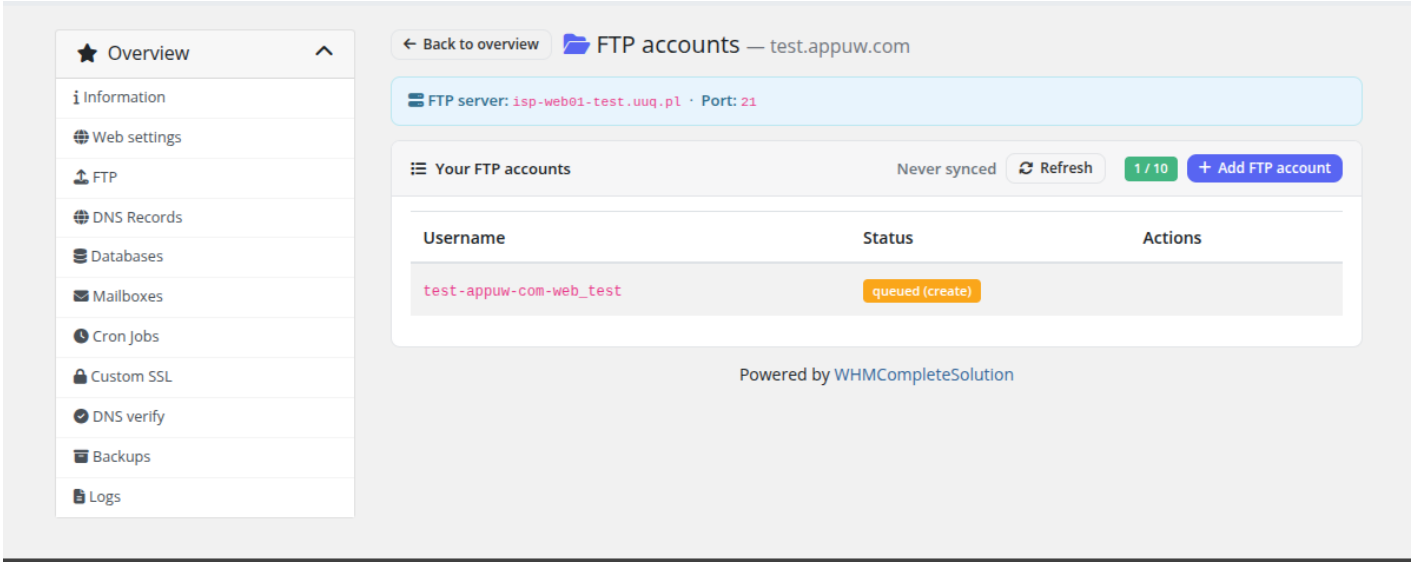
Customers manage their own FTP accounts here, up to the product's FTP-account limit.



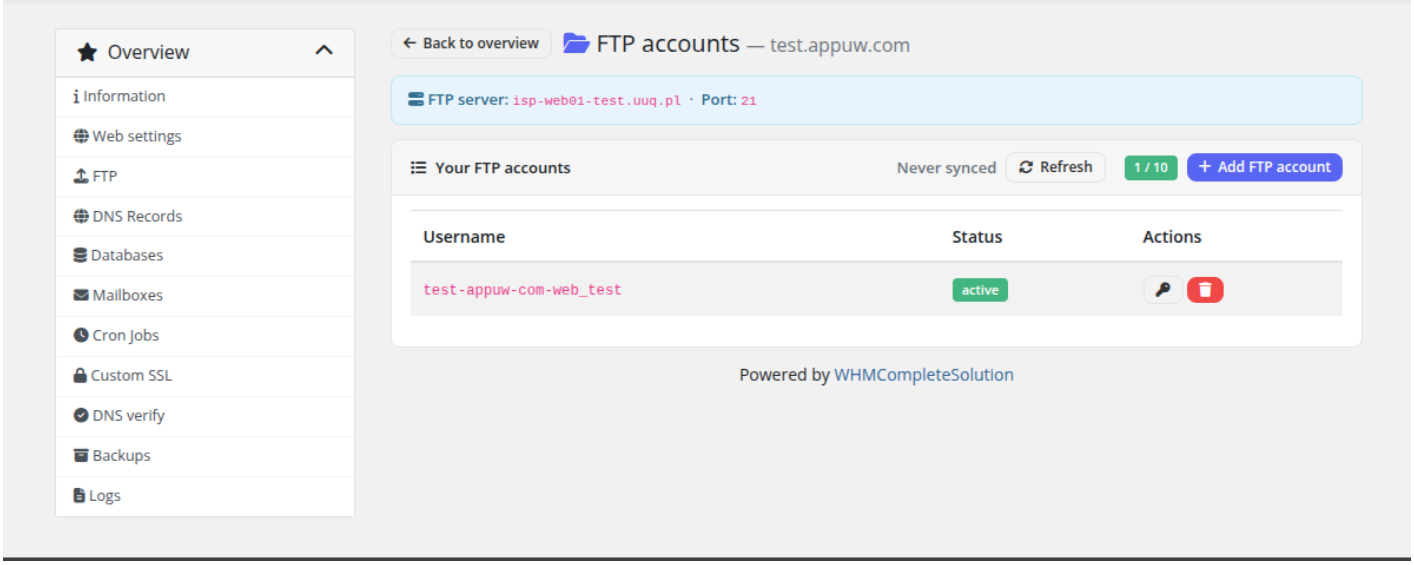
Creating an account

Enter a suffix and a password (or generate one) and submit. The real Hestia username is the main web user plus your suffix (`<webuser>_<suffix>`) — the page shows the **full** username so the customer knows exactly what to type into their FTP client. The home directory and shell are set by the **Provisioning** defaults (typically `nologin`, so FTP/SFTP only).

The action is queued, so the new row appears with a **Queued** badge first:



...and flips to **Active** once the worker has created it on the server:



> The suffix length is budget-aware: the module reserves enough characters so the combined username stays within Hestia's limit. If a suffix would overflow, it's rejected before submission.

Open the file manager (FileGator / net2ftp) from the dashboard quick actions for in-browser file access without a desktop FTP client.

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