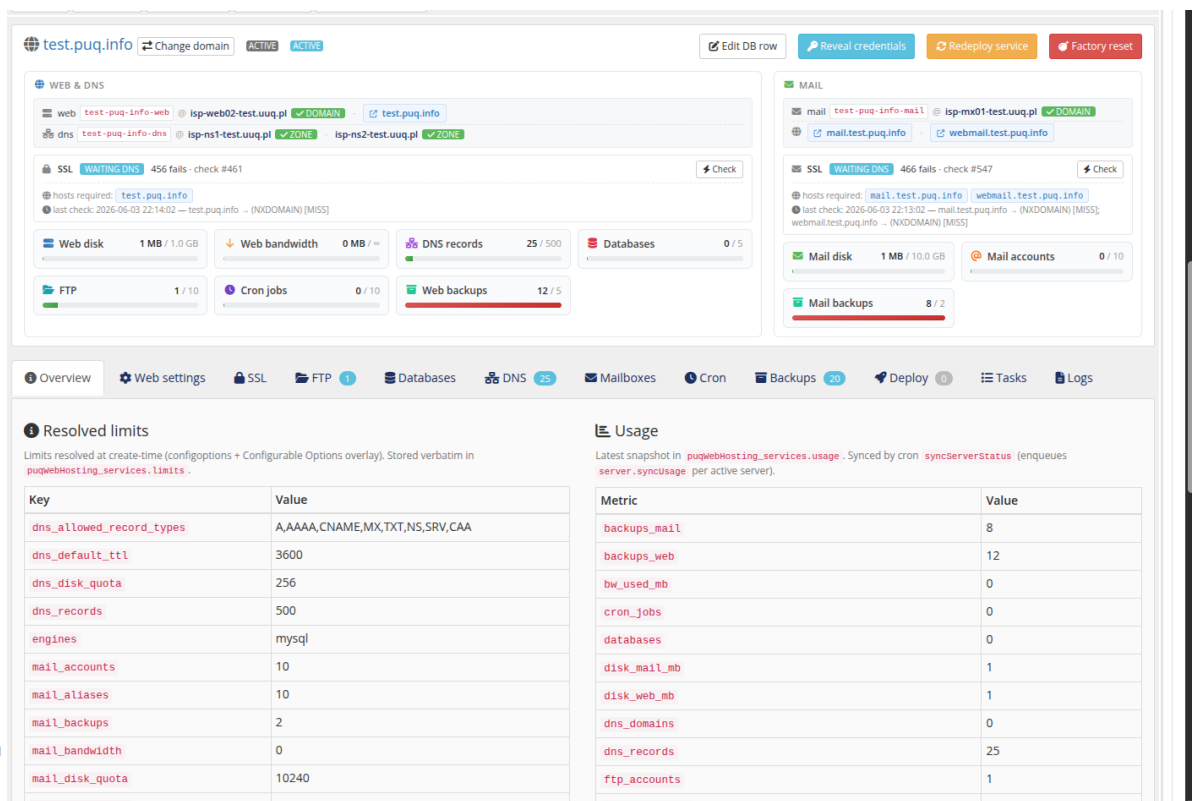


# Service Management

## PUQ Web Hosting module **WHMCS**

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Every hosting service is managed from inside its WHMCS service page. At the top you get the standard WHMCS editor with the Configurable-Option dropdowns and the **Module Commands** (Create / Suspend / Unsuspend / Terminate / Change Package):

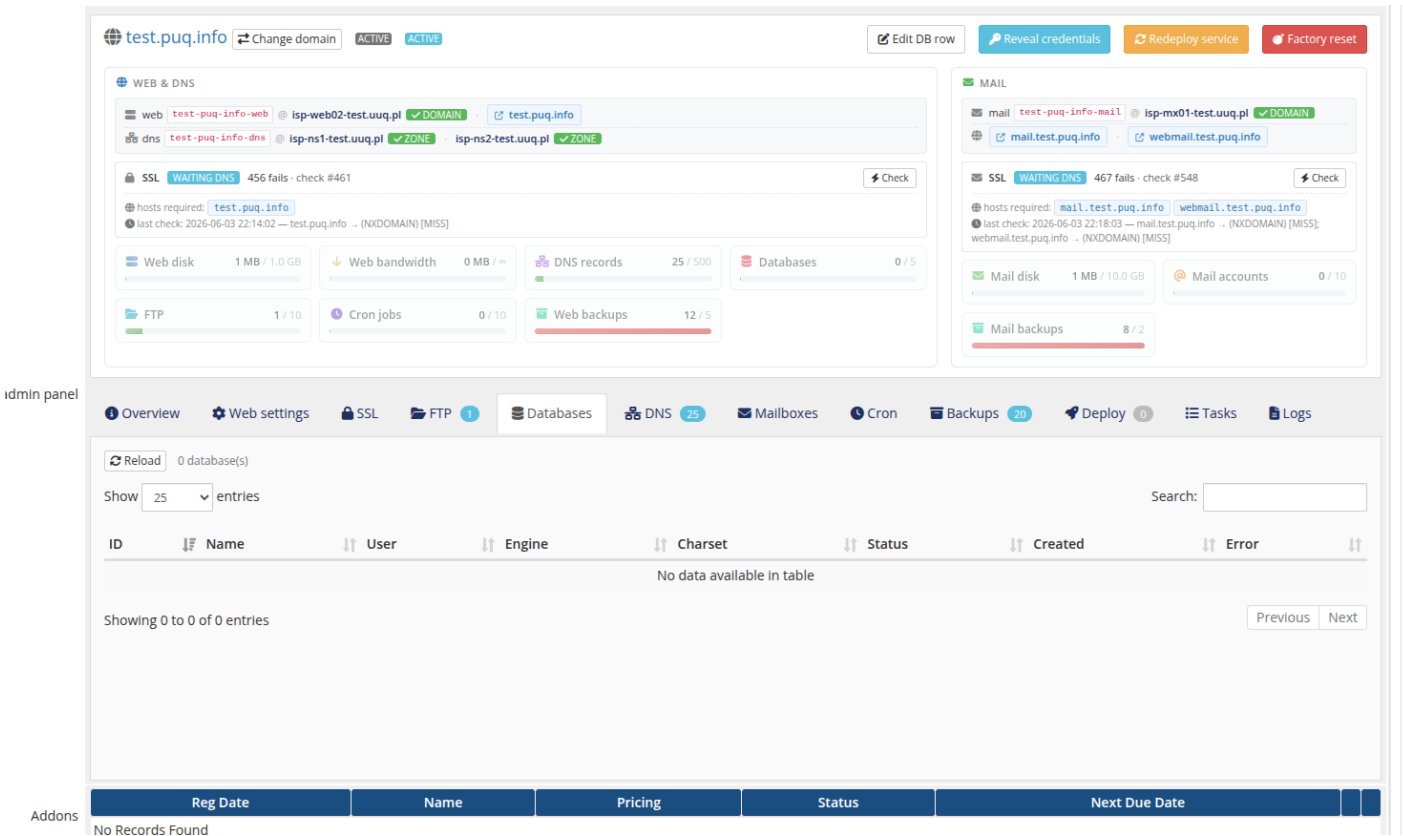


Below that, the module embeds a full **admin service panel** — your staff's day-to-day console for the service.

## Overview

The Overview shows two role cards. **Web & DNS** lists the web Hestia user, the DNS user and zones (with deploy badges) and the website usage gauges; **Mail** lists the mail user, mail/webmail

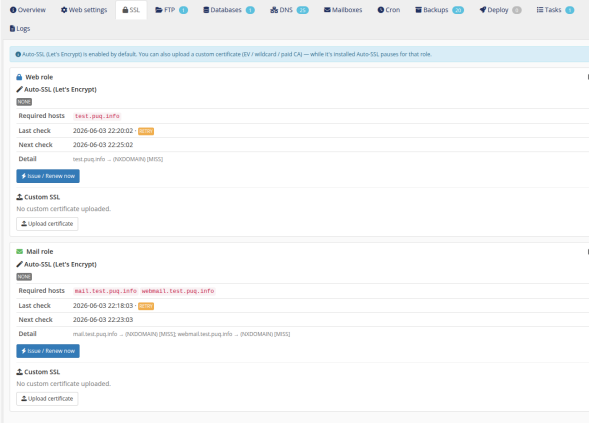
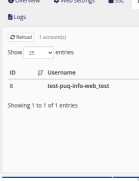

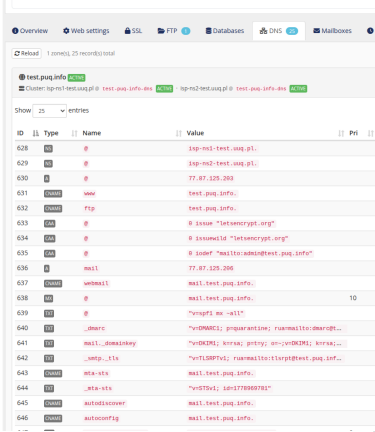

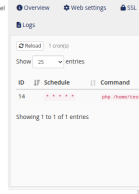
links and the mailbox gauges. Both show the SSL state. Top buttons: **Edit DB row** · **Reveal credentials** · **Redeploy service** · **Factory reset** · **Change domain**.


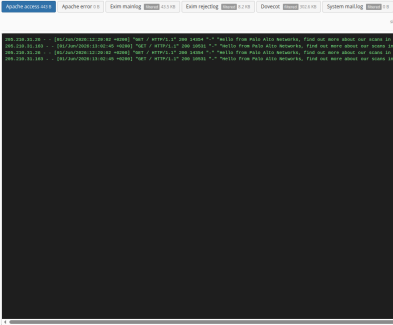


# Per-resource tabs

The tab bar mirrors the client area but read/write for staff:

Tab	What you do
<p><b>Web settings</b></p>	<p>PHP version, HTTPS redirect, proxy extensions.</p> 

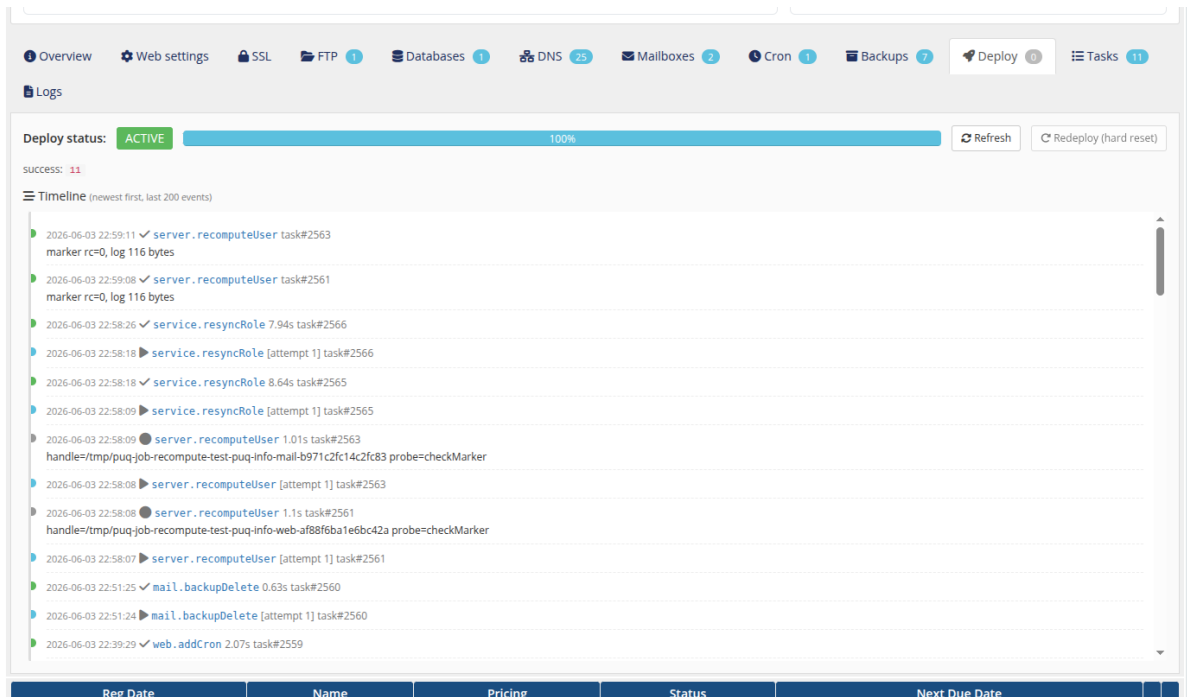
Tab	
SSL	<p>Auto- admin panel</p>  <p>now.</p>
FTP	<p>FTP accounts (full prefixed username).</p> 
Databases	<p>Databases (name/user, engine, charset, size).</p> 
DNS	<p>The service's zone records</p> <p>admin panel</p>  <p>per-server deploy state.</p>
Mailboxes	<p>The service's mailboxes (email, quota, status).</p> 
Cron	<p>Cron jobs (schedule, command, status).</p> 

Tab	What you do
<p><b>Backups</b></p>	<p>Web + Mail backup lists with Backup now</p>  <p>server / Restore / Delete / Check restore.</p>
<p><b>Logs</b></p>	<p>Real Hestia log</p>  <p>to the domain.</p>

# Deploy & Tasks

The **Deploy** tab shows live deploy status, a full event timeline and **Redeploy (hard reset)**. The **Tasks** tab lists this service's tasks (action, target, server, status, attempts, timestamps); each opens a detail modal with the streamed SSH log.

PUQ Web Hosting — admin panel



Overview Web settings SSL FTP 1 Databases 1 DNS 25 Mailboxes 2 Cron 1 Backups 7 **Deploy 9** Tasks 11

Logs

Deploy status: **ACTIVE** 100% Refresh Redeploy (hard reset)

success: 11

Timeline (newest first, last 200 events)

- 2026-06-03 22:59:11 ✓ server.recomputeUser task#2563  
marker rc=0, log 116 bytes
- 2026-06-03 22:59:08 ✓ server.recomputeUser task#2561  
marker rc=0, log 116 bytes
- 2026-06-03 22:58:26 ✓ service.resyncRole 7.94s task#2566
- 2026-06-03 22:58:18 ► service.resyncRole [attempt 1] task#2566
- 2026-06-03 22:58:18 ✓ service.resyncRole 8.64s task#2565
- 2026-06-03 22:58:09 ► service.resyncRole [attempt 1] task#2565
- 2026-06-03 22:58:09 ● server.recomputeUser 1.01s task#2563  
handle=/tmp/puq-job-recompute-test-puq-info-mail-b971c2f14c2f683 probe=checkMarker
- 2026-06-03 22:58:08 ► server.recomputeUser [attempt 1] task#2563
- 2026-06-03 22:58:08 ● server.recomputeUser 1.1s task#2561  
handle=/tmp/puq-job-recompute-test-puq-info-web-af8f6ba1e6bc42a probe=checkMarker
- 2026-06-03 22:58:07 ► server.recomputeUser [attempt 1] task#2561
- 2026-06-03 22:51:25 ✓ mail.backupDelete 0.63s task#2560
- 2026-06-03 22:51:24 ► mail.backupDelete [attempt 1] task#2560
- 2026-06-03 22:39:29 ✓ web.addCron 2.07s task#2559

Reg Date	Name	Pricing	Status	Next Due Date
----------	------	---------	--------	---------------

PUQ Web Hosting — admin panel

Mail backups 2/2

Overview Web settings SSL FTP Databases DNS Mailboxes Cron Backups Deploy Tasks

Logs

Reload 11 task(s)

Show 25 entries Search:

ID	Action	Target	Server	Status	Attempts	Created	Started	Finished	Error	Actions
#2566	service.resyncRole	service #21	#8	SUCCESS	1/3	2026-06-03 22:58:05	2026-06-03 22:58:18	2026-06-03 22:58:26		
#2565	service.resyncRole	service #21	#3	SUCCESS	1/3	2026-06-03 22:58:05	2026-06-03 22:58:09	2026-06-03 22:58:18		
#2564	server.syncUsage	server #8	#8	SUCCESS	0/2	2026-06-03 22:58:02	—	2026-06-03 22:59:11		
#2563	server.recomputeUser	server #8	#8	SUCCESS	1/2	2026-06-03 22:58:02	2026-06-03 22:58:08	2026-06-03 22:59:11		
#2562	server.syncUsage	server #3	#3	SUCCESS	0/2	2026-06-03 22:58:02	—	2026-06-03 22:59:08		
#2561	server.recomputeUser	server #3	#3	SUCCESS	1/2	2026-06-03 22:58:02	2026-06-03 22:58:07	2026-06-03 22:59:08		
#2560	mail.backupDelete	backup #56	#8	SUCCESS	1/2	2026-06-03 22:51:14	2026-06-03 22:51:24	2026-06-03 22:51:25		
#2559	web.addCron	cron #14	#3	SUCCESS	1/3	2026-06-03 22:39:15	2026-06-03 22:39:27	2026-06-03 22:39:29		
#2558	mail.addMailbox	mailbox #10	#8	SUCCESS	1/3	2026-06-03 22:35:59	2026-06-03 22:36:06	2026-06-03 22:36:09		
#2557	mail.addMailbox	mailbox #9	#8	SUCCESS	1/3	2026-06-03 22:35:44	2026-06-03 22:36:02	2026-06-03 22:36:06		
#2556	web.addDatabase	database #15	#3	SUCCESS	1/3	2026-06-03 22:20:57	2026-06-03 22:21:24	2026-06-03 22:21:27		

Showing 1 to 11 of 11 entries Previous 1 Next

Reg Date	Name	Pricing	Status	Next Due Date
No Records Found				

Addons

Target service #21

Service 21

Server 8

Priority 5

Attempts 1 / 3

Created 2026-06-03 22:58:05

Started 2026-06-03 22:58:18

Finished 2026-06-03 22:58:26

Payload ("role":"mail")

Log 1120 bytes  Auto-refresh while running (2s)

```
[2026-06-03 22:58:18] dispatch actionservice.resyncRole target=typeservice target_id=21 service_id=21
ssh[ok]: v-list-mail-accounts 'test-puq-info-mail' 'json' - exit=0 | out: JSON object, 2 keys (561 b)
ssh[ok]: v-list-user-backups 'test-puq-info-mail' 'json' - exit=0 | out: JSON object, 2 keys (821 b)
ssh[ok]: v-update-user-counters 'test-puq-info-web' - exit=0
ssh[ok]: v-update-user-disk 'test-puq-info-web' - exit=0
ssh[ok]: v-list-user 'test-puq-info-web' 'json' - exit=0 | out: JSON object, 1 keys (1030 b)
ssh[ok]: v-update-user-counters 'test-puq-info-mail' - exit=0
ssh[ok]: v-update-user-disk 'test-puq-info-mail' - exit=0
ssh[ok]: v-list-user 'test-puq-info-mail' 'json' - exit=0 | out: JSON object, 1 keys (1044 b)
[result] mailboxes: deleted=0 updated=2 added=0
custom SSL (mail): no row, skipped
backups: added=0 paired=0 pruned=missing=0 lined-out=0 remote=2
usage: synced (disk_web_mb=2, bw_used_mb=0, disk_mail_mb=1, mail_accounts=2, databases=1, dns_records=25, ftp_accounts=1,
cron_jobs=1, backups_web=5, backups_mail=2)
[2026-06-03 22:58:26] DONE success (7.94s)
```

Showing 1 to 11 of 11 entries Previous 1 Next

Reg Date	Name	Pricing	Status	Next Due Date
No Records Found				

Addons

Subscription ID

# Limits, usage & power tools

The Overview tab also carries the **Resolved limits** and live **Usage** tables, with **Force usage sync** and a **Verify & Repair** panel:

Hosting — admin panel

The screenshot shows the 'Resolved limits' and 'Usage' sections of the hosting admin panel. The 'Resolved limits' table lists various keys and their values, while the 'Usage' table shows the current usage of resources.

Key	Value
account_backups	0
dns_allowed_record_types	A,AAAA,CNAME,MX,TXT,NS,SRV,CAA,PTR,DNSKEY,DS,NAPTR,TLSA
dns_default_ttl	3600
dns_disk_quota	256
dns_records	50
mail_accounts	10
mail_aliases	10
mail_backups	0
mail_disk_quota	1024
mail_forwarders	10
mail_rate_limit	97
total_bandwidth	0
total_disk_quota	2048
vanity_mail_quota	10240
vanity_site_disk_quota	10240
web_aliases	0
web_backups	0
web_bandwidth	0
web_cron_jobs	5
web_databases	1
web_disk_quota	10240
web_ftp_accounts	1

Metric	Value
backups_mail	1
backups_web	0
bw_used_mb	0
cron_jobs	0
databases	1
disk_mail_mb	1
disk_web_mb	1
dns_domains	0
dns_records	0
ftp_accounts	0
mail_accounts	1
mail_domains	1
web_domains	1

- **Reveal credentials** — decrypted logins/passwords for the web (FTP/panel/unix), mail and DNS Hestia users.

The screenshot shows the 'Service credentials' dialog box, which displays decrypted logins and passwords for different services. The dialog includes a warning about password reuse and a 'Close' button.

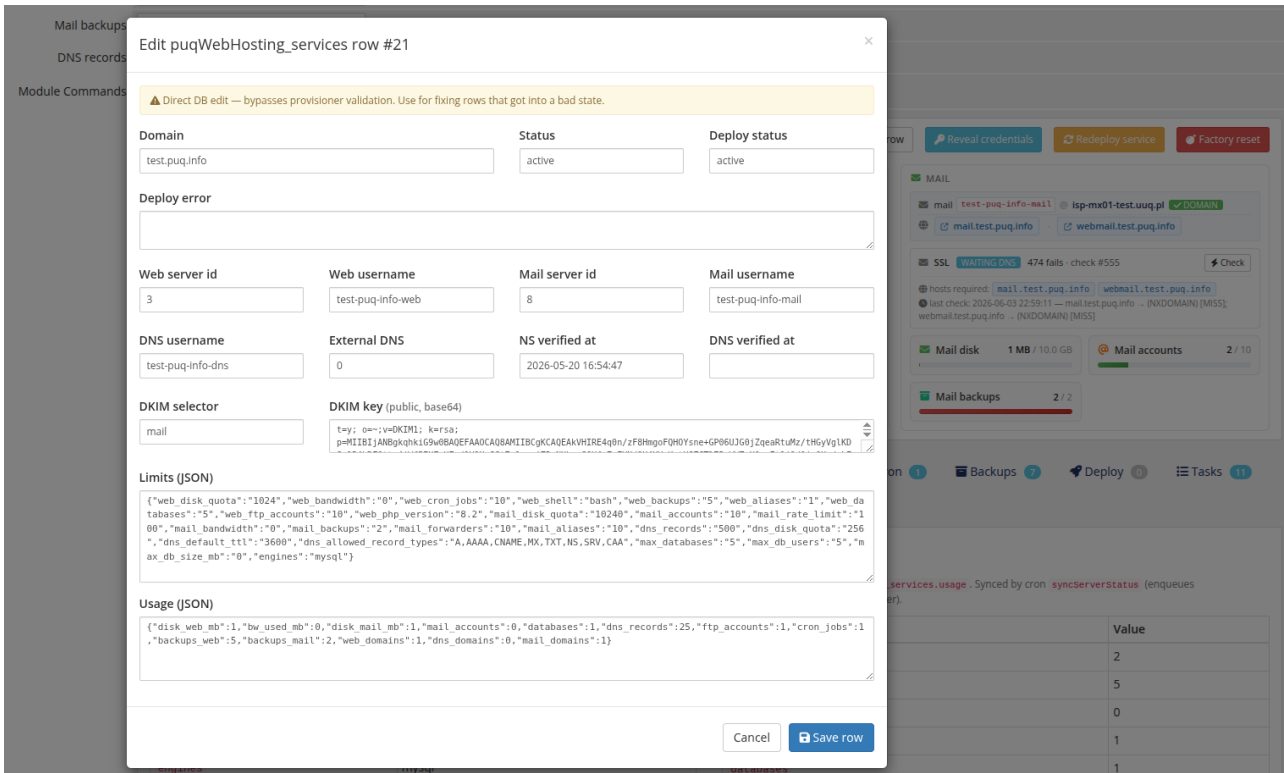
These are the unix/FTP/panel passwords stored encrypted in `puqwebHosting_services.*_password_enc`. The Hestia user account has the SAME password (set via `v-add-user`), so this is also the customer's FTP login.

**WEB (FTP / PANEL / UNIX)**  
Login: `test-puq-info-web`  
Password: `LgA4QqAS38TuvuVpqjXU`

**MAIL (SEPARATE HESTIA USER)**  
Login: `test-puq-info-mail`  
Password: `7au6Q9gaNsFbrgsSUgV3`

**DNS (SEPARATE HESTIA USER)**  
Login: `test-puq-info-dns`  
Password: `NQqtFgEcyKgTkmYmkENq`

- **Edit DB row** — a raw editor of the service record for fixing rows that got into a bad state (bypasses provisioner validation — power users only).



- **Factory reset** — wipes the Hestia users + local child rows and re-runs the full deploy chain (two-step confirm).

# Cross-service list

The addon **Services** page is the fleet-wide view — search/filter by deploy or DNS state, see each service's **Mode** (Split/Vanity) and DNS ownership, open the admin panel, redeploy, unlock or force-delete, and run **Verify** (probe panels + DNS and repair).

PUQ Web Hosting

ID	Domain	Client	WHMCS	Deploy	Mode	DNS	Actions
27 whmcs #5561	ddd.benchwords.com	Ruslan Polovyi ruslan@polovyi.com	ACTIVE ACTIVE	ACTIVE	VANITY	DURS	Open, Refresh, Lock, Delete
26 whmcs #5560	ddfsg.benchwords.com	Ruslan Polovyi ruslan@polovyi.com	ACTIVE ACTIVE	ACTIVE	VANITY	DURS	Open, Refresh, Lock, Delete
24 whmcs #5558	ruslan.benchwords.com	Ruslan Polovyi ruslan@polovyi.com	ACTIVE ACTIVE	ACTIVE	VANITY	DURS	Open, Refresh, Lock, Delete
23 whmcs #5557	test.appuw.com	Ruslan Polovyi ruslan@polovyi.com	ACTIVE ACTIVE	ACTIVE	SPLIT	DURS NS 2026-06-03 22:09	Open, Refresh, Lock, Delete
22 whmcs #5553	test2.puq.info	Ruslan Polovyi ruslan@polovyi.com	ACTIVE ACTIVE	ACTIVE	SPLIT	DURS NS 2026-05-20 16:54	Open, Refresh, Lock, Delete
21 whmcs #5554	test.puq.info	Ruslan Polovyi ruslan@polovyi.com	ACTIVE ACTIVE	ACTIVE	SPLIT	DURS NS 2026-05-20 16:54	Open, Refresh, Lock, Delete

Revision #4

Created 4 June 2026 15:11:02 by Ruslan

Updated 4 June 2026 16:43:06 by Ruslan