

The Deploy Process

PUQ Web Hosting module **WHMCS**

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Provisioning is **not** done synchronously inside the WHMCS order. `CreateAccount` simply records the desired service and enqueues the work; the cron-driven task runner then builds the service step by step. This is what keeps orders instant and makes every step retryable.

The chain

A new order fans out into a chain of idempotent tasks, roughly:

```
create package → create web user → add web domain → (PHP/SSL/proxy)
                → create mail user → add mail domain → DKIM/SPF/DMARC
                → create dns user → add zone → add records (× every DNS
server)
                → mark service active
```

Each task does exactly one thing on one target, checks whether it's already done before acting, and reports back. Because every step is **idempotent**, re-running the chain (a retry, a Redeploy, a Factory reset) converges on the same end state instead of duplicating resources.

What the customer sees

While the chain runs, the customer sees a live progress splash with a timeline; on success they land on the dashboard, on failure an error screen with **Try again**. This is covered visually in **Deployment & Segmentation → How deployment works**.

Why async

- **Instant orders** — checkout doesn't block on SSH to several servers.
- **Resilience** — a momentarily unreachable node just delays its tasks; the rest proceed and the failed ones retry.
- **Observability** — every step is a row you can watch, retry or inspect in the Task Queue and Operation Log.

“ See the next page for the retry/back-off policy and failure tickets.

Revision #8

Created 4 June 2026 15:12:05 by Ruslan

Updated 7 June 2026 20:54:27 by Ruslan