

Vanity: Order & Client Experience

PUQ Web Hosting module **WHMCS**

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This page follows a vanity order from the WHMCS cart through to the live customer dashboard.

On the order form

The vanity product's order form asks the buyer to **choose a name and a domain**, with a single helper line: *“lowercase letters, digits and hyphens — this is your website name **and** your email name.”* Website/mailbox quota dropdowns and a live price summary sit alongside.

Shopping Cart

- Categories ^
- HOSTING
- Proxmox KVM
- Support
- PUQVPNCP
- Synology
- MikrotikWireGuardVPN
- Mikrotik VPN
- ownCloud
- MinIO S3
- Nextcloud
- TEST
- Reverse DNS
- Application
- Docker Immich
- Docker n8n
- Docker Grafana
- Docker InfluxDB
- Docker NextCloud

Configure

Configure your desired options and continue to checkout.

Vanity

Choose Billing Cycle

\$2.75 Annually

Configurable Options

Additional Information

(required fields are marked with *)

Choose your name & domain

your-name . benchwords.com

Lowercase letters, digits and hyphens. This is your website name and your email name.

Website quota 1 GB \$0.28

Mailbox quota 512 MB \$0.28

Have questions? Contact our sales team for assistance. [Click here](#)

Order Summary

Vanity

HOSTING

Vanity	\$2.75
» Domain: benchwords.com	\$0.00
» Website quota: 1 GB	\$0.28
» Mailbox quota: 512 MB	\$0.28
Setup Fees:	\$0.00
Annually:	\$3.31

\$3.31

Total Due Today

Continue

As the buyer types, the module checks availability **live** against your API. A taken or reserved name is rejected with the reason, and a live preview shows exactly what they'll get:

Shopping Cart

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Configure

Configure your desired options and continue to checkout.

Vanity

Choose Billing Cycle

\$2.75 Annually

Configurable Options

Additional Information

(required fields are marked with *)

Choose your name & domain

ruslan

benchwords.com

X already taken

Lowercase letters, digits and hyphens. This is your website name and your email name.

Website quota 10 GB \$2.75

Mailbox quota 2 GB \$0.83

Website ruslan.benchwords.com · Email ruslan@benchwords.com

Have questions? Contact our sales team for assistance. [Click here](#)

Order Summary

Vanity

HOSTING

Vanity	\$2.75
» Domain: benchwords.com	\$0.00
» Website quota: 1 GB	\$0.28
» Mailbox quota: 512 MB	\$0.28
Setup Fees:	\$0.00
Annually:	\$3.31

\$3.31

Total Due Today

Continue →

A free name turns green and unlocks **Continue**:

Shopping Cart

- Categories ^
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Configure

Configure your desired options and continue to checkout.

Vanity

Choose Billing Cycle

\$2.75 Annually

Configurable Options

Additional Information

(required fields are marked with *)

Choose your name & domain

ruslan2 . benchwords.com ✓ available

Lowercase letters, digits and hyphens. This is your website name and your email name.

Website quota 10 GB \$2.75

Mailbox quota 2 GB \$0.83

Website ruslan2.benchwords.com · Email ruslan2@benchwords.com

Have questions? Contact our sales team for assistance. [Click here](#)

Order Summary

Vanity

HOSTING

Vanity	\$2.75
» Domain: benchwords.com	\$0.00
» Website quota: 1 GB	\$0.28
» Mailbox quota: 512 MB	\$0.28
Setup Fees:	\$0.00
Annually:	\$3.31

\$3.31

Total Due Today

Continue →

In the cart

At checkout the cart line is human-readable — it shows the resolved **Website** (`|name.domain|`) and **Email** (`|name@domain|`) plus the chosen quotas, so the buyer sees precisely what they're paying for:

Shopping Cart

- Categories
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- Docker InfluxDB
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Review & Checkout

Product/Options	Price/Cycle
Vanity Edit HOSTING <small>Website: ruslan2.benchwords.com Email: ruslan2@benchwords.com Website quota: 10 GB \$2.75 Mailbox quota: 2 GB \$0.83</small>	\$6.33 Annually

Empty Cart

Apply Promo Code

Enter promo code if you have one

Validate Code

Order Summary

Subtotal	\$6.33
VAT @ 23.00%	\$0.00
Totals	\$6.33 Annually

\$6.33

Total Due Today

Checkout →

Continue Shopping

Deployment

After payment the service deploys with the same live splash as any product (web account → mailbox → SSL), then flips to the dashboard. See *Deployment & Segmentation → How deployment works* for the progress screens.

The vanity client dashboard

The customer lands on a deliberately simple, two-card dashboard — **Website** and **Email** — each with an *Open* button and a *Settings* button, plus a small usage gauge:

Manage Configurable Options Additional Information

ruslan2.benchwords.com Active web: isp-web02-test.uuq.pl · updated: 2026-06-03 23:42

Website

ruslan2.benchwords.com

This is your website address.

[Open website](#) [Settings](#)

Web disk 0%
0 MB / 10 GB

Bandwidth
0 MB / ∞

Email

ruslan2@benchwords.com

This is your email address.

[Open webmail](#) [Settings](#)

Mail disk 0%
0 MB / 2.0 GB

Quick actions

EXTERNAL TOOLS

[File manager](#) [phpMyAdmin](#)

MANAGEMENT

[FTP \(0\)](#) [Databases \(0\)](#) [Cron jobs \(0\)](#)

[Logs](#)

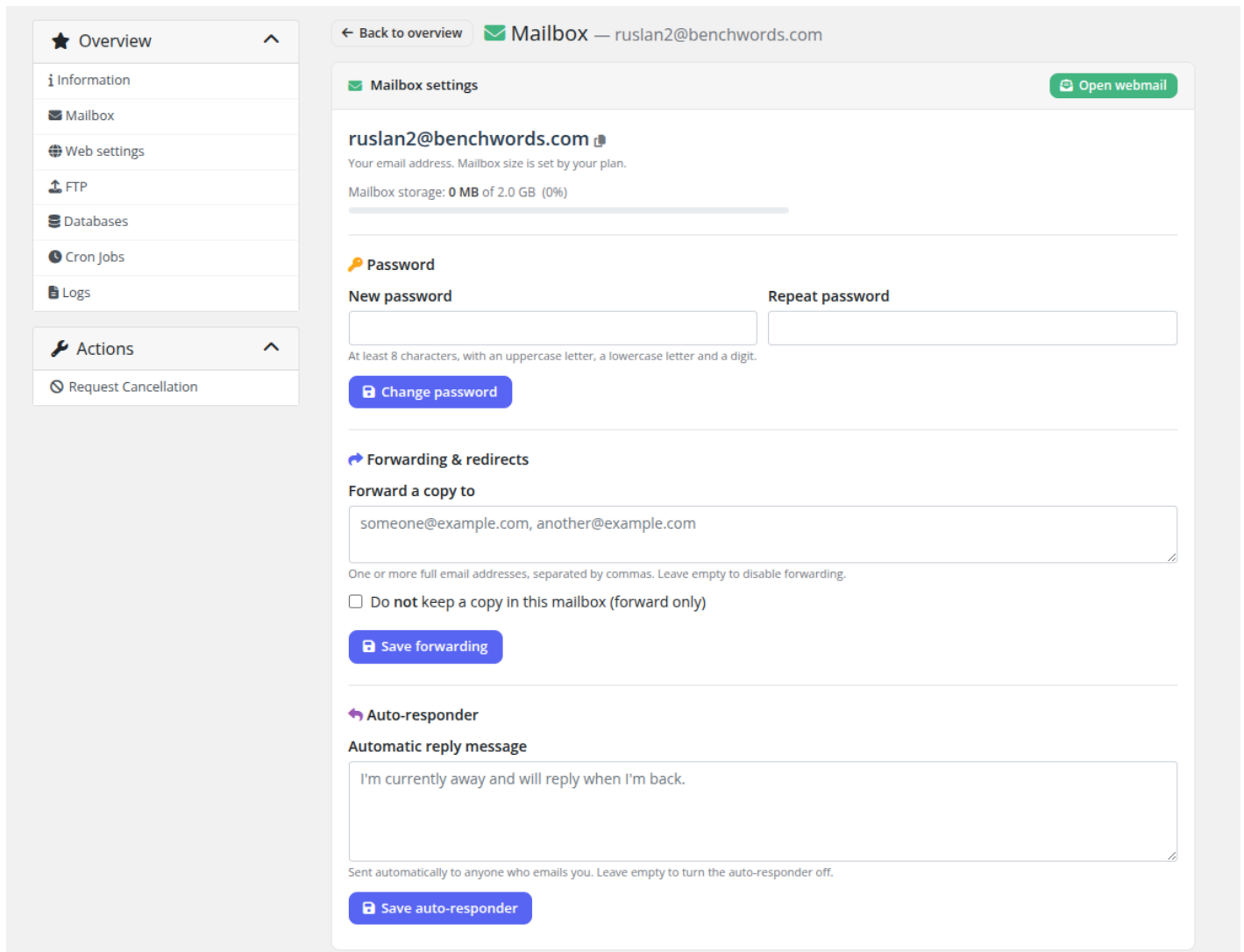
The sidebar is trimmed to only what applies to a slot — **Information, Mailbox, Web settings, FTP, Databases, Cron Jobs, Logs**. There is no DNS editor, no SSL page and no backups page, because those don't apply to a vanity slot:

★ Overview ^

- i Information
- ✉ Mailbox
- 🌐 Web settings
- ⤴ FTP
- 🗄 Databases
- 🕒 Cron Jobs
- 📄 Logs

The single mailbox page

Because a slot has exactly **one** mailbox, there is no mailbox list — just a **Mailbox settings** page for `[name@domain]`: storage, change password, forwarding, and an auto-responder. *Open webmail* is one click.



The screenshot displays the 'Mailbox settings' page for the email address `ruslan2@benchwords.com`. The page is divided into three main sections:

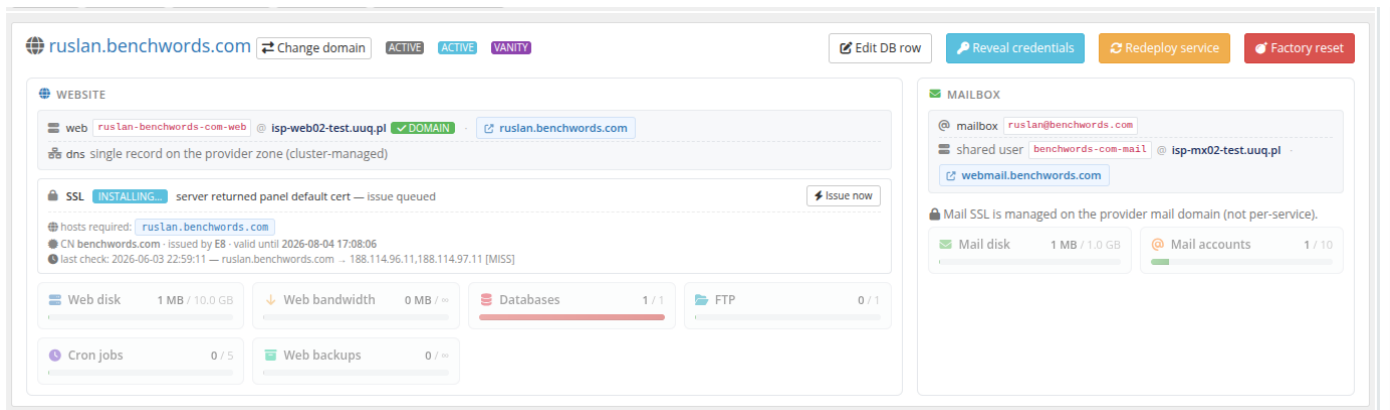
- Password:** Features two input fields for 'New password' and 'Repeat password'. Below the fields is a note: 'At least 8 characters, with an uppercase letter, a lowercase letter and a digit.' A blue 'Change password' button is located below the fields.
- Forwarding & redirects:** Includes a text input field for 'Forward a copy to' containing the example email addresses 'someone@example.com, another@example.com'. Below this is a note: 'One or more full email addresses, separated by commas. Leave empty to disable forwarding.' There is a checkbox for 'Do not keep a copy in this mailbox (forward only)' which is currently unchecked. A blue 'Save forwarding' button is positioned below the checkbox.
- Auto-responder:** Features a large text area for the 'Automatic reply message' containing the text 'I'm currently away and will reply when I'm back.' Below the text area is a note: 'Sent automatically to anyone who emails you. Leave empty to turn the auto-responder off.' A blue 'Save auto-responder' button is located at the bottom of this section.

The left sidebar contains navigation options: Overview, Information, Mailbox, Web settings, FTP, Databases, Cron Jobs, Logs, Actions, and Request Cancellation. The top navigation bar includes a 'Back to overview' link and the current page title 'Mailbox — ruslan2@benchwords.com'. An 'Open webmail' button is visible in the top right corner of the settings area.

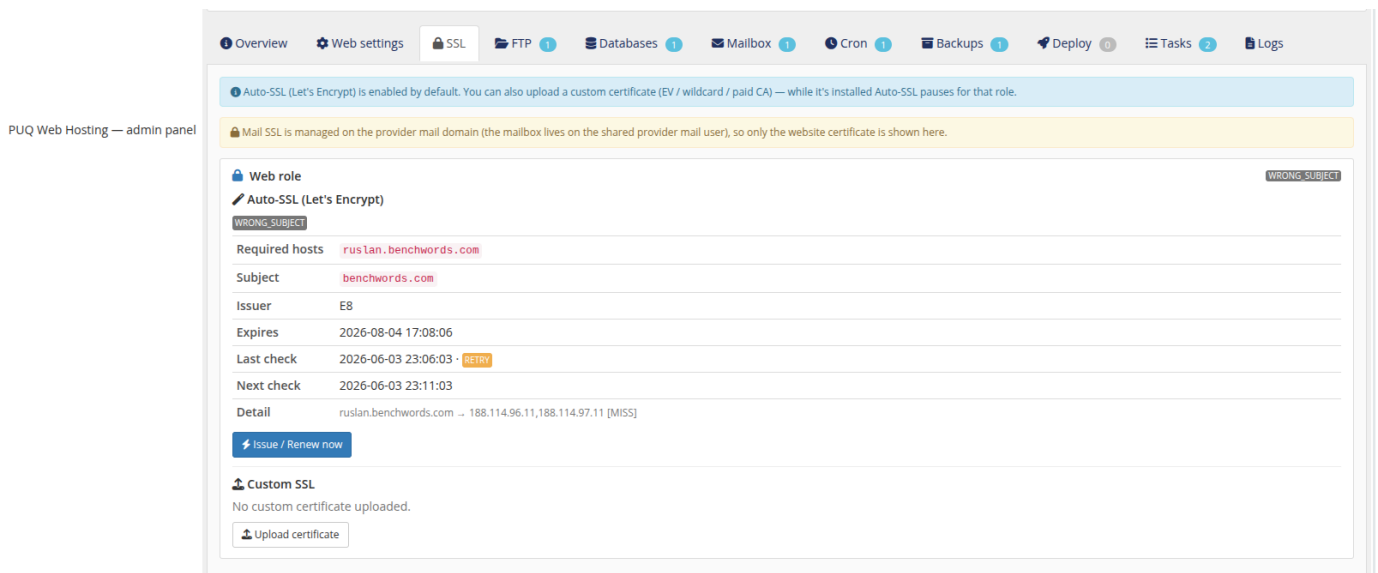
The customer can still manage their **website** like normal hosting — PHP version & HTTPS (Web settings), FTP accounts, databases, cron jobs and logs — all scoped to their `[name.domain]` site.

What your staff see

The admin service panel for a vanity service makes the shared model explicit: the **Website** card shows the per-service web user and a "single record on the provider zone (cluster-managed)" note; the **Email** card shows the one mailbox on the **shared provider mail user**, and notes that "Mail SSL is managed on the provider mail domain (not per-service)."



The SSL tab confirms it — only the **website** certificate is shown; mail SSL belongs to your provider mail domain, not to each slot:



“ Everything the customer does stays inside their own slot. The parent domain, the shared mail account and the DNS zone are never modified per order — exactly as promised on the setup screen.

Revision #4

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